

Baffin Region - Tourism Industry Overview Tourism, Tourism - Baffin Region Author: G.n.w.t. - Economic Development & Tourism Catalogue Number: 11-32-51

#### **BAFFIN REGION**

# TOURISM INDUSTRY OVERVIEW

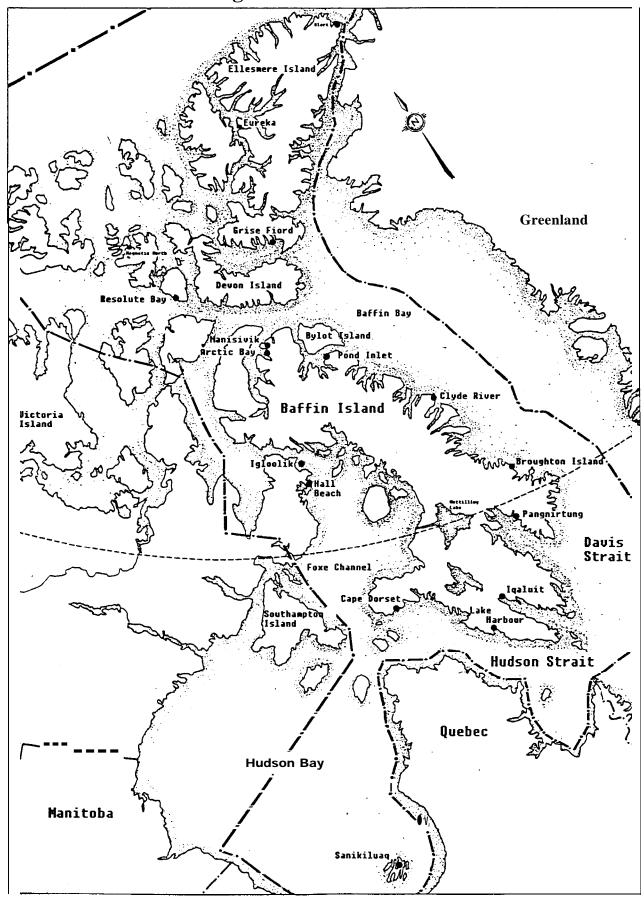
1992

Department of Economic Development and Tourism Government of the Northwest Territories

Baffin Region.

Fax Number (819) 979-6026 Tel Number (819) 979-5075

The Baffin Region of the Northwest Territories



## **Tourism Industry Overview**

## Baffin Region

## 1992

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#### REGIONAL TRENDS 1992

- the majority of visitors to the Baffin Region derive from Canada and the U.S. (88%). The lingering economic recession in North America has contributed to a downward trend in visitation to the region over the past 3 years.
- The Canadian Tourism Research Institute is forecasting continued slow or negative growth for tourist traffic to Canada in 1993.
- The majority of tourist inquiries continue to be strong from Ontario. Surveys completed at the Pangnirtung and. Iqaluit visitor centres also reveal a majority of visitors from Ontario. Next to Ontario the highest number of inquiries and visitor origin in surveys, was from western Canada.
- Thirty-one (31) outfitters were licensed in the region in 1992 and increase of three (3) over 1991. Eleven of the outfitters worked out of Pangnirtung.
- a survey of package tours to the region in 1992 revealed that visitor revenue increased by 21 .5% over 1991, and increase of \$415,943.00
- the retail cost of tours to the region has increased only marginally in the past three years averaging \$3,083. last year compared to \$2,978. in 1989.
- Poor weather conditions in the eastern Arctic resulting in heavy ice conditions in 1992 contributed to cancellations by tow of four ships to the Baffin region.

tour wholesalers have evidenced an intent to promote at least nine new package tours to the region in 1993.

#### NATIONAL AND INTERNATIONAL TRENDS 1992

National travel and industry research publications are reporting the following trends for the industry:

since 1989 visitation to Canada by U.S. travelers has shown little growth, however one destination that has shown increased traffic from the U.S., is Canada's north.

- in 1992 pleasure travel to the NWT increased 21% over 1991.

airline tickets issued for pleasure travelers in Canada increased by 37% during the first four months of 1992. Tour wholesalers are reporting that consumers are looking for bargains and taking less risk with new products. Known, quality products and trusted brand names are the preferred product choices by consumers.

the Canadian Research Institute is forecasting increased travel sales in 1993 as the U.S. emerges from the recession. The lower Canadian dollar will enhance travel to Canada.

in a study of consumer tourism preferences, it was shown that for U.S. men, the two most important tourism activities are outdoor recreation (72%) and sightseeing (660A). For U.S. women the two most important activities were sightseeing (74%) and dining (66%).

# 3.(I ARCTIC CIRCLE MAGAZINE ANI BAFFIN BROCHURE MAIL RESPONSE SURVEY- 1991/92

	January F	ebruary	March	April/May	Totals
Question 1	1				
1992	18	40	7	12	77
1993	8	15	14	3	40
Undecided	21	40	23	4	88
Question 2					
Vacation	36	89	42	12	179
Business	1	6	3	4	14
Question 3					
Spring	4	17	2	3	26
Summer	39	62	25	16	142
Fall	1	10	14	2	27
Winter	3	3	1	0	7
Question 4					
Yes	36	6	6	12	60
No	11	89	35	6	141
Question 5					
Hiking/Camping	20	57	27	10	114
Sportfishsing	10	20	10	2	42
Culture/History	32	58	27	13	130
Boating	2	9	4	1	16
National Parks	18	53	26	7	104
Territorial Parks	20	48	18	8	94
Arts and Crafts	25	44	25	11	105
SportShunting	1	4	1	1	7
Kayaking	4	15	10	2	31
Photography	23	54	25	12	114
Bird Watching	8	31	11	5	55
Other	5	11	1	3	20
Question 6					
Arctic Char	33	75			148
Caribou	23	52		9	104
Musk-ox	24	39	13	7	83

Last year the Department of Economic Development and Tourism placed reader responses cards in Arctic Circle magazine and in their won tourist brochure on the Baffin. The responses are recorded, tabulated, and cross-referenced with an annual survey of tour wholesalers.

Question No. 1 -In what year do you plan to visit?

Question No. 2- What will be the purpose of your trip to Baffin Island Region?

Question no. 3 -In what season do you plan to visit the Baffin Region?

Question No. 4- Have you ever visited the Baffin Island Region?

Question No. 5- What will be your primary interest when you visit?

#### 3.0 MAIL RESPONSE SURVEY 1992- ORIGIN OF REQUESTS

	January	February	March	Apr/May June	thru Se	ptember	
CANADA							
Ontario	34	46	16	10	55		348
Man.	4	. 4	3	1	7		19
Sask	1	11	1	0	2		15
Alberta	1	14	6	1	13		35
Quebec	1	6	7	4	31		49
NWT	1	0	0	0	0		1
Nfld.		0	1	0	2		3
P.E.I.		$\boldsymbol{0}$	0	0	0		0
Nov. Scot.		$\boldsymbol{0}$	0	0	2		2
N.B.		2	0	0	2		4
B.C.	1	9	3	2	6		21
Yukon		1	1	0	0	"-	2
USA	3	6	4	2	13		28
Europe	1	0	2	0	5		8
Asia/Pacific	0	1	1	0	0		2
Total	39	97	45	16	138		335

Each year the Baffin Tourism Association and the Department of Economic Development and Tourist Development and Tourism receive written inquiries asking for inforantion on the regions" tourism services, products and attractant and attractions. A summary of the origin of these mail requests is used toward fine-tuning marketing effort.

## **BAFFIN REGION**

## 1992 SURVEY OF PACKAGE TOUR ACTIVITY

23 tour companies offered tours to the Baffin Region in 1992, the same number as in 1991.

	1989	1990	1991	1992
Number of Packages Offered for Sale	71	85	69	65
Number of Different Packages Sold	57	49	39	50
Tour Receipts:		1990	1 9 9 1	1992
Adventure Tours		1,402,907	933,395	1,126,968.
Arts/Cultural Tours		271,009.	111,430.	165,538.
Naturalist Tours		254,305.	340,917.	299,865.
Hunting/Fishing Tours		720,935.	545,495.	665,405.
Total Value (Gross)	<del></del> =	2,649,156.	1,931,237.	2,257,776.
for Tours Sold				

<sup>\*</sup> Information not captured includes incidental tourist traffic, unorganized tourist traffic, visits to family living in region. .

#### BAFFIN REGION

# 1992 Package Tour Survey

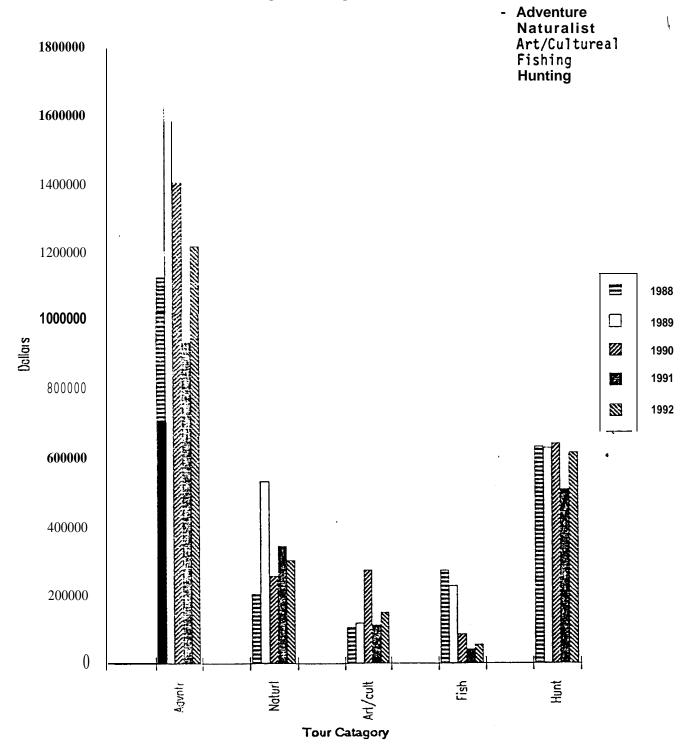
#### Wholesalers Comments on the Region

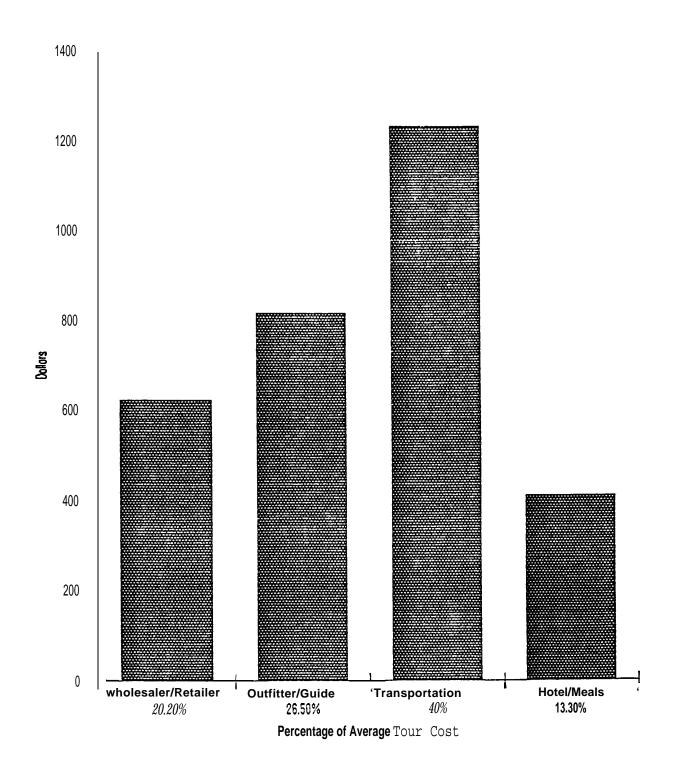
Survey information is collected by telephone from package tour operators. In addition to requesting sales data, operators are asked for general comments about the season's activities. The following are some of the comments from operators, and few from clients.

- " The number of Canadian clients increased again in the outdoor adventure and naturalist sector."
- During the 1992 season, clients were booking late. Rather than booking several months in advance of a trip, they were booking several weeks in advance of travelling."
  - " In the non-consumptive tourism market, there was a slight increase in the number of dog-sled clients and foriegn independent travelers, (F.I.T. 's) ."
- " Our backcountry canoe program has proved quite successful, particularly the Arctic trip where all three departures sold out. As a result we are most anxious to expand the program in 1993."
- "We think that a goal for your Government's training of guides, is that those directly associated with tourists should be much more knowledgeable about local flora and fauna."
- " At our age, (69 & 72), we find that two weeks is just about right. Anytime beyond that tends to be a little more than we can enjoy."
- "-" I can't thank you enough for making my trip to Baffin such a wonderful experience. I look forward to my return in 1993 with some full tours. Country Walkers Inc. will donate 10% of its profits from each of our trips to the education of the Lake Harbour children. We are all excited about this trip and other future possibilities that we could both benefit from."
- " We are actively promoting Arctic adventure tours to the Japanese tourism market and hope to create enough interest and enthusiasm for everyone's benefit."
  - The food was better than expected, the hotel was better than expected, the temperature was warmer than expected, but, souvenirs less plentiful than expected, and rental clothing, (boots, mitts, pants & parka's) should be made available.

- " The Japanese are very service orientated and must be catered to. The tour will appeal to younger outdoor adventure clientele, possibly even the honeymoon trade."
- " I have had a great deal of experience with guides and outfitters both in Alaska and in the Canadian Arctic and Ohito Ashoona, (of Cape Dorset), is one of the best prepared that I have ever used. I would not hesitate to recommend the use for any future work in the Cape Dorset area."







# Licence Outfitters Baffin Region

Community	1989	1990	1991	1992
Arctic Bay	1	1	1	1
Broughton Island	5	3	2	2
Cape Dorset	1	1	1	1
Clyde River	0	0	1 -	1
Grise Fiord	0	0	0	0
Hall Beach	0	0	2	1
Igloolik	2	1	1	1
Iqaluit	7 "	7	4	4
Lake Harbour	0	0	0	1
Pangnirtung	13	14	9	11
Pond Inlet	2	2	2	2
Resolute Bay	1	1	1	1
Other	3	3	4	5
Totals	35	33	28	31

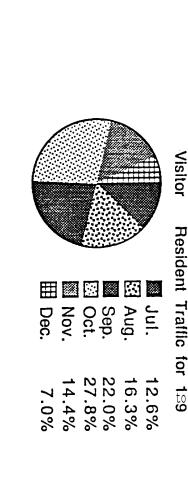
# 5.0 VISITOR CENTRE SURVEYS

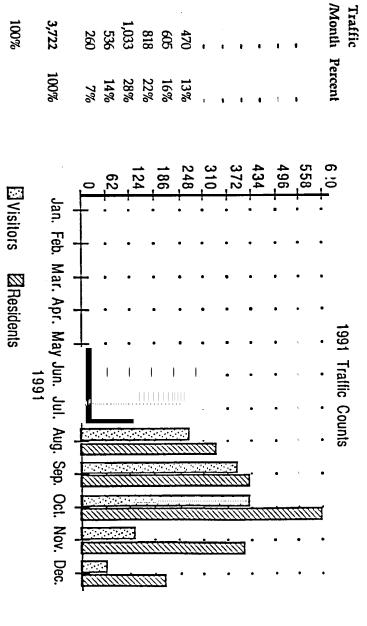
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# UNIKKAARVIK REGIONAL VISITOR CENTRE IQALUIT

# ANGMARLIK INTERPRETIVE/VISITOR CENTRE PANGNIRTUNG

# 1991 N.W.T. VISITOR/RESIDENT TRAFFIC COUNTS UNIKKAARVIK REGIONAL VISITOR CENTRE 1ST YEAR OF OPERATION IQALUIT, N.W.T.





Jan.
Feb.
Mar.
Apr.
Apr.
May
Jun.
Jul.
Aug.
Scp.
Scp.
Oct.
Nov.

265 268 268 393 420 128 58

205 337 425 613 408

470 605 818

1,033 536 260

Percent

41%

59%

100%

Total

1,532

2,190

3,722

Month

Visitors. N.W.T.

Residents N.W.T.

Traffic

1991

Visitor & Resident Traffic for 1992

### Jan. 5.9%

### Jan. 8..6/,

### May 7.5%

# JOD YEAR OF OPERATION 1992 N.W.T. VISITOR/RESIDENT TRAFFIC COUNTS UNIKKAAAKYIK RECIONAL VISITOR 1992 N.W.T.

**7661** 

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v. Dec.	t. Nov	DO.	Sep	.guA	յ .luև	.unc	May	Apr.	n Mar.	rep.	ı Jan.	•	100%	2,312	981'E	5,126	Total
			53.55.55.55.55.55.55.55.55.55.55.55.55.5									274 295 295 295 271 811 291	%0 %0 %21 %17 %11 %01 %8 %41 %6	0 0 0 0 929 560'I IZZ 755 000 IVZ 25V 186 616	72.6 805 75.6 917 86.7 77.5 92.6 14.6 19.7	827 289 698 828 791 617 18 04 79	Jan. Feb. Apr. May Jul. Jul. Sep. Sep. Oct. Nov.
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1661 - 1661 SUMMARY OF TRAFFIC COUNTS NOIKKVVKAIK AISILOK CEALIKE

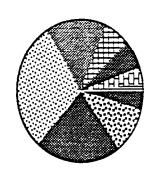
Month         Jan.         Feb.         Mar.         Apr.         May         Jun.         Jul.         Jul. <th< th=""><th></th><th>281.5</th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th>·</th></th<>		281.5															·
Month Jan. Feb. Mar. Apr. May Jun. Jul. Aug. Sep. Oct. Nov. Dec. Total  Visitors Residents		•	215,5	0	0	0	029	360'I	174	<del>1</del> 25	00Þ	IVZ	<b>ZS</b> \$	186	EIE		
Month Jan. Feb. Max. Apr. May Jun. Jul. Aug. Sep. Oct. Nov. Dec. Total Visitors  Visitors  Residents  205 337 425 613 408 202 3,722  Month  Fercent  Month  Teges  Teges		- Rick this	5,126	Dec	,voV	ъО	872	282	69€	338	<b>791</b>	516	18	04	25	<b>e</b> rolisi <b>V</b>	Chart 2
Month Jan. Feb. Mar. Apr. May Jun. Jul. Aug. Sep. Oct. Nov. Dec. Total Visitors 265 268 393 420 128 58 1,532  Residents 205 337 425 613 408 202 3,722  Month 470 605 818 1,033 536 260 3,722	•		–										<b>766</b> I				
Month Jan. Feb. Mar. Apr. May Jun. Jul. Aug. Sep. Ock. Nov. Dec. Total Visitors 265 268 393 420 128 58 1,532			2 <u>777</u> .E	760	929	1,033	818	909	0 <b>/</b>	-	-	-	-	-	-		
Month Jan. Feb. Max. Apr. May Jun. Jul Aug. Sep. Ock. Nov. Dec. Total			3,722	202	801					-	-	-	-	•	-		
I then D										- rm[	YeM -	Apr.			- Jur		
													1661	Į.			I harlD

ANGMARLIK INTERPRETIVE/VISITOR CENTRE N.W.T. VISITOR/RESIDENT TRAFFIC COUNTS 1988 - 1992

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# ANGMARLIK INTERPRETIVE/VISITOR CENTRE 1988 VISITOIVRESIDENT TRAFFIC COUNTS **1ST YEAR OF OPERATION** PANGNIRTUNG, N.W.T.





Visitor

Resident

Tra

Z≯

DO SO A

Month

**Visitors** N.W.T.

Residents N.W.T.

/Month Traffic

Percent

1988

Traffic

Counts

1988

Jan Feb. Mar. Apr.

May

Jun

446

173

286

8 8

136 136

94 216 458

10% 22%

**0**%

0% 0%

159

320 8

15% 29%

6%

29

8 102 161 162

137 131

360 225 270 315 135 180 405 06 45 Visitors Jan Feb. Mar. Apr. May Jun. Jul. Aug. Sep. **Presidents** 1988

Jul.
Aug.
Sep.
Oct.
Nov.

Percent

48%

52%

100%

Total

993

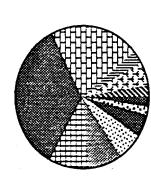
1,081

2,074

100%

ANGMARLIK INTERPRETIVE/VISITOR CENTRE PANGNIKTUNG, N.W.T.

# 1989 VISITOIVRESIDENT TIKAFFIC COUNTS 2ND YEAR OF OPERATION



			May ∧pr.		
5.1% 2.6%	21.4% 3.0%	9.5%	6.1% 8.2%	5.1%	2.6%

Visitor & Resident Traffic for 1989

4.829		0	127	248	143	1,032	1,679	460	395	294	247	7	127		Month
WO!		Q	ယ္ခ	ر ت	ယ္ခ	21%	35	109	<u>∞</u>	69	5	29	39		Percent
6	ł	93	93	%	%	%	%	%	%	%	%	%	94		#
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	Jan.	Z	<u>Z</u>	•		•	•	•	•		•	•	•	•	
	Feb.		3.	•		•	•	•	•		•	•	•	•	
	Mar.	Z		<b>2</b> 2			•	•	•		•	•	•	•	
	Apr.		111	⊒ ⊠		•.	•	•	•		•	•	•	•	
	May	Z		111		Ż	•	•	•		•	•	•	•	1989
	Feb. Mar. Apr. May Jun. Jul.		111		:::] 3		•	•	•		•	•	•	•	Traffic Counts
•	Jul.	1		111	111	<i></i>	,	1111	111	1111	177				S
	Aug. Sep. Oct. Nov. Dec.		1111					<u></u>		-					unts
	Sep.		<u> </u>											•	
	Oct.	170			<u> </u>	•	•	•	•		•	•	•	•	
	Nov.		į	!	,	•	•	•	•		•	•	•	•	
	Dec.		•	•	•	•	•	•	•		•	•	•	•	

Jan.
Feb.
Mar.
Apr.
May
Jun.
Jul.
Aug
Sep.
Oct.
Nov.

83 149 159 228 206 760 467 80 96

Total

2,251

2,578

4,829

100%

Percent

47%

53%

100%

No sitors Residents

Month

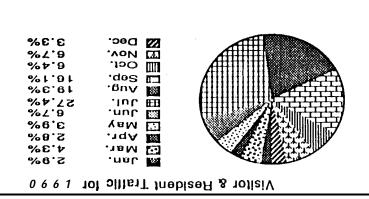
**Visitors** N.W.T.

Residents N.W.T.

Traffic

1989 Traffic Counts

1989



i :

# ANGMARLIK INTERPRETIVE/VISITOR CENTRE 1990 VISITOR/RESIDENT TRAFFIC COUNTS 3RD YEAR OF OPERATION 3RD YEAR OF OPERATION

0661

Percent	36℃	%19	%00I		erofieiV 🖾	өЯ⊠	Inabia	5					
Total/Yr.	02 <b>7</b> ′7	<b>416</b> 'E	<b>L8E'9</b>	300x	M.dah. Feb. M	lqA .1s	увМ.	և .nuև չ 1990		.dəS .g	Oct. I	ov. De	.04
Dec.	9	508	213					a glar					
Oct. Nov.	ÞI IS	93E	67 <del>v</del> 20 <del>v</del>	%L %9	TE6								
.qэS	701	676	160'1	%9I	981					<u> </u>			
∙guA	884	<b>L</b> \$ <b>L</b>	1,235	%6I	<del>.</del> 672	. !	• '						
յոլ.	168	616	092'1	%L7			•						
un[	SPI	283	428	%4	372			ď .					
May	576	72	721	<b>%</b> †	465						·		,
.rqA	168	13	181	%E	1899	• .	•				•	•	,
Mar.	172	9	277	%Þ	+ + + 199	•	•				•	•	
Feb.	<b>-</b>	-	0	%0				╣.			•		
ue	69I	91	185	<b>%</b> E	<b>  77</b>					"	-	,	
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nlnoM	exolisiV	Residents	nuoM	Percent	+086	• .			, 🛮	<b>Ø</b>	•	•	
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ANGMARLIK INTERPRETIVE/VISITOR CENTRE
1991 VISITOR/RESIDENT TRAFFIC COUNTS
PANGNIKTUNG, N.W.T.
4RTH YEAR OF OPERATION

Jun.
Jul.
Aug.
Sep.
Oct.
Nov.
Dec.

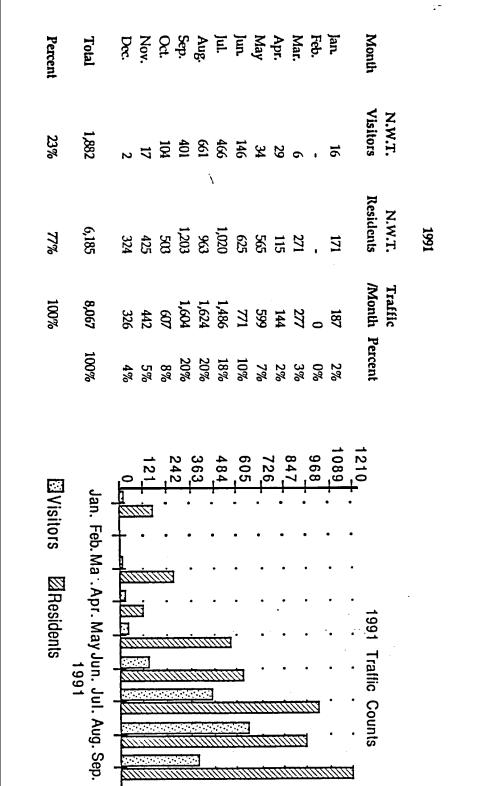
Visitor

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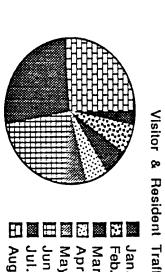
Resident

Traffi

Jan. Mar. Apr. May



ANGMARLIK INTERPRETIVE VISITOR CENTRE 1992 VISITOR/RESIDENT TRAFFIC COUNTS 5TH YEAR OF OPERATION PANGNIRTUNG, N.W.T.





ζo

Mar

Мау Apr

Jun. Jul. Aug

1992 Traffic Counts

Month

Visitors N.W.T.

Residents N.W.T.

/Month Traffic

Percent

1992

	100%	0%	0%	0%	0%	21% 26%	20%	6%	5%	88 89 69 69	3%	
⊠Visitors	Jan.	0	83	166	249 .	332	415	498	581	664	747	830 <sub>4</sub> .
	Feb. Ma	1				_· 31.		•		•	•	•
☑ Residents	Feb. Mar. Apr. May Jun. Jul.				I. IIII.		•	•	•	•	•	
	May Jun 19				<i></i>	•	•	•	•	•	·	. tz
Î												
	Aug. Sep.		•	•	•	•	•		•	•	· <u>~</u>	• 5

Jan Feb. Mar. Apr. May Jun Jul. Jul. Aug. Sep. Oct. Nov.

561

767

1,328

55 18 211 635

828 735

1,039 1,370

215 271

318 319 270 289

10

313 33

176

Total/Yr.

1,499

3,610

5,109

Percent

29%

71%

100%

Month Visitors Residents Month Percent	Month Visitors Residents Month Percent	Month Visitors Residents Month Percent	Month Visitors Residents Month Percent	Month Visitors Residents /Month Percent
Jan. 4 172 176 3%	Jan. 16 171 187 2%	Jan. 169 16 185	Jan. 44 83 127	Jan. - - 0%
Feb. 5 313 318	Feb 0	Feb 0	Feb. 11 66 77	Feb 0%
Mar. 10 309 319	Mar. 6 271 277 3%	Mar. 271 6 277 4%	Mar. 98 149 247	Mar
1992 Apr. 55 215 270	1991 <b>Apr.</b> 29 115 144 2%	1990 Apr. 168 13 181	1989 Apr. 135 159 294 0%	1988 Apr. 38 56 94
May 18 271 289 6%	May 34 565 599	May 226 25 251	May 106 289 395	May 80 136 216
Jun. 211 828 1,039 20%	Jun. 146 625 771	Jun. 145 283 428	Jun. 254 206 460 0%	Jun. 172 286 458 22%
Jul. 635 735 1,370 27%	Jul. 466 1,020 1,486 18%	Jul. 831 919 1,750	Jul. 919 760 1,679	Jul. 446 162 608 29%
Aug. 561 767 1,328	Aug. 661 963 1,624 20%	Aug. 488 747 1,235 19%	Aug. 565 467 1,032	Aug. 159 161 320
Sep	Sep. 401 1,203 1,604 20%	Sep. 102 929 1,031	Sep. 63 80 143	Sep. 29 102 131
Oct 0%	Oct. 104 503 607	Oct. 51 356 407	Oct. 25 223 248 0%	Oct. 32 105 137 7%
Nov	Nov. 17 425 442 5%	Nov. 14 415 429 7%	Nov. 31 96 127	Nov. 29 50 79
Dec.	Dec. 2 324 326 4%	Dec. 5 208 213 3%	Dec. - - 0	Dec. 8 23 31
Total 1,499 3,610 5,109 100%	Total 1,882 6,185 8,067 100%	Total 2,470 3,917 6,387 100%	Total 2,251 2,578 4,829 100%	Total 993 1,081 2,074 100%

TOSURISM AND PARKS DIVISION BAFFIN REGION.

## PACKAGE TOUR OPERATORS -1992 NEW LISTING FOR 1993

WHOLESALER/RETAILOR

Canada North Outfitting, 87 Mill Street, Almonte Ont. KOA 1AO Tel. (613) 256-4057 Listing 11 different packages.

Ecosummer Canada Ltd., 1516 Duranleau St., Vancouver, B.C. V6H 3S4 Tel. # (604) 669-7741 Jim Allan. Listing 6 different packages.

High Arctic International Explorer Services
P. O. Box 200,
Resolute Bay, N.W.T. XOA OVO Listing 5 different packages
Tel # (819) 252-3875

Special Odysseys,
3430 Evergreen Rd.,
Medina, Washington.
U,S.A. 98030 - ATTEN:Skip Voorhees
Tel# (206) 455-1960

Blackfeather Wilderness Adventures Ltd. (Trailhead)
1341 Wellington St.
Ottawa, Ont. K1Y 3B8 Listing 1 package.
Tel# (613) 722-9717

Mr. John Coons, Field Guides Inc.,
P. O. BoX 160723,
Austin Texas, U.S.A. Listing 1 package.
78746 Tel # (512) 327-4953

Eugene Lewis, Listing 2 different packages. Atlantic Marine Wildlife Tours, 227 Wright St., Fredricton, N.B. E3B 2E6 Tel# (506) 327-4953

Matthew Swan, Weld-wide Adventures, Listing 7 different packages (Adventure Canada), 920 Yonge st., Suite No. 747, Toronto, Ont. M4W 3C7 Tel# (416) 963-9163

Listing 4 different packages.

Niglasuk Co. Ltd. General Delivery, Arctic Bay, N.W.T. XOA OAO TEL# (819) 439-

Adventure Network, Listing 1 package 3209 - 1676 Duranleau St., Granville Island, Vancouver, B.C. V6H 3s5
Tel.# (604) 683-6982 Fax. 238-7282

Carlo Gori, Liberty Tours, Listing 1 package. 120 Whitmore Rd., Unit # 7, Woodbridge, Ont. L4L 6A3
Tel# (416) 850-1900

Mr. Rob Grant, Sources Adventure Re-creation,
P. O. Box 3556 Station B,
Calgary, Alberta. Listing 2 different packages.
Tel# (204) 947-9502

Melville Shipping, New Cruise Tour for 1993 Suite 1007, 350 Sparks St., Ottawa, Ont. Micheal H. Bell Chairman Tel: (613) 238-1840 Fax: (613) 238-1291

Northwinds Arctic Adventures, Listing 10 different packages.

Matty McNair or Paul Laundry,

P.O.Box 849, Iqaluit, N.W.T.

XOA OHO Tel No. (819)979-0551

Fax No. (819) 979-0551

Sunrise County Canoe Expeditions Inc.

Cathance Lake, Grove Post,

Maine, usa 04638 Listing 1 package.

Tel.# (207) 454-7708

Travel Dynamics, Listing 1 package.
132 East 70 St.,
New York, N.Y. USA
10021
Tel. # (212) 517-7555
Fax # (212) 517-0077

Sobek Expeditions Inc.
Listing 1 package
159 Main St., Unionville,
Ontario. L3R 2G8
Tel# (416) 479-2600
Fax # (416) 479-2604

Le Grand Nerd, Listing 2 packages. Paris, France.

Seaquest Cruises, 600 Corporate Drive, Suite 410, Fort Lauderdale, Florida USA 3334 List 1 cruise ship pkg.

#### **NEW OPERATORS FOR 1993**

Butterfield & Robinson, 70 Bond Street, Toronto, Ont. M5B 1X3 Attention: Allan Kling. Listing 2 different packages.

Country Walkers Inc.,
P. O. Box 180,
Waterbury Vermont.
USA 06676
Contact: Bob Maynard
Tel: (802) 244-1387

Listing 1 package

Blythe & Co. 68 Scollard St., Toronto, Ont. M5R 1G2 Tel: (416) 964-2569 Cruise Ship Package 7 trips East and South Baffin Coast.

Quark Expeditions Ltd New York, N.Y. Cruise Ship package

#### 6.2 ANALYSIS OF PROMOTION COSTS

An analysis of the Department's promotional effort through the **Regional** office was done to evaluate the cost of promoting the **Region's** tourism products. Additionally an alternative method and more economical system of responding to mail & telephone requests for information was examined. We wanted to continue supplying information without altering 'results.

Direct Costs to the Baffin O&M Budget, 1991/92

Reprint of the Baffin Brochure including a re-design of the cover. 10,000 copies, (a 3 year supply) .	\$ 11,200.
Best of Baffin Flyers, including Hisoric Park printing, 10,000 copies. (3 year supply)	\$ 4,800.
Best of Baffin sleeves, 12,200 copies. (3 year supply)	\$ 12,200.
Baffin Product Guide, 7000 copies.	\$ 7,010.
<pre>Iqaluit maps (2 year supply)</pre>	\$6,650.
Baffin pins, (average cost/pin \$ 1.02)	\$ 5,000.
NWT pins, stickers, luggage tags etc)	<b>\$</b> 5,660.
SUB-TOTAL (Actual cost to <b>Baffin</b> Budget)	\$ 52,520.
Explorer Guides, (Cost to HQ) ,5000 copies @ 1.83	\$ 9,150.
Explorer Maps, (cost to HQ), 3600 @ .83 each	<u><b>\$</b> 2,998</u> .
TOTAL	\$64,658.

Estimated number of visitors to the  ${\bf Baffin}$  region in 1992 is 3,012 which equates to yearly promotional costs of \$ 14.12 per visitor.

Cost of Baffin tourism information package and breakdown of contents.

Baffin	sleeve	1.74
Baffin	brochure	1.12
Baffin	Flyer.	.48
Baffin	Product guide	<u>1.00</u>
Sub-Tot	tal	4.34
Postage	9	<u>1.301</u>

Teal cost \$ 5.64

cost of all-inclusive tourism information package
sent out previous years.

Items in Baffin Tourism package	\$ 4.34
Baffin pin	1.02
NWT pin	.98
NWT luggage sticker	.06
NWT luggage tag	.96
Explorer Guide	1.832
Explorer Map	.752
Postage, first class.	<u>9.70</u>

Total cost.... \$ 14.48

Difference and savings between two packages, \$ 8.84 each.

- 1. The average first class postage rate of outbound mail.
- 2. Cost of producing the Explorers Guide and map, not including shipping charges.

6.3

#### BAFFIN HANDBOOK

The Baffin Island Handbook is an innovative project to produce the first-ever tourism guidebook to a region of the Northwest Territories. It is scheduled for publication January, 1993 with the book being launched in February. There will be two launching sites, ine in Iqaluit and one in Ottawa. The book was writen by more than 25 distinguished northerners and experts in northern tourism. Total length of the handbook will be 160 pages and contain information on history, inuit culture, landmarks, the arts, geogrpahy, wildlife etc. Funding came from Canadian Parks Service, GNWT Economic Development & Tourism, and Nortext. 10,000 copies of the handbook will be printed.

Pre-publication response to the book has been very favorable. All the agencies involved have substantial enquiries from prospective individual buyers, agencies, and retail outlets. The project generated national publicity with coverage on CBC's Coast to Coast program in early August. The project has the potential to make a major contribution to current tourism marketing efforts.

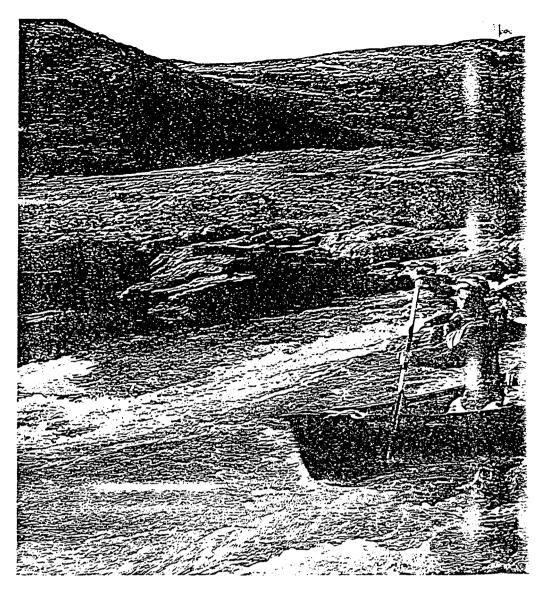
## by Bruce K. Downie

m the darkness of the evening snow swirled and drifted with the winds of a late March blizzard. But insi& Lake Harbour's community hall, talk was not of snow and winter, but of a lush green park — of boating on the river, and the coming of tourists.

Seated at the front of the hall were four members of the hamlet's tourism committee, and David Monteith, the NWT government's regional supervisor of pa rks and visitor services. I was present as a parks consultant, and Monteith and I were presenting the Department of Economic Development and Tourism's master plan for a Territorial Park in the Soper River Valley. Locally known as the Kuujuaa the Soper drains from highlands over 60 kilometres inland, to the Baffin coast at Lake Harbour. This past summer, the Soper River was named to the Canadian Heritage River System, joining the South Nahanni, Thelon and Kazan Rivers on the NWT's list. Named for naturalist Dewey Soper, the river was nominated by the people of Lake Harbour for its cultural and historical significance, and for the richness of its drainage system.

At the March meeting Tommy Akavak, a government liaison officer and member of the Lake Harbour tourism committee, spoke in full support of the 1400 km² park "It would be good for the community. It will provide jobs and attract tourists, who will help small businesses to get established and survive."

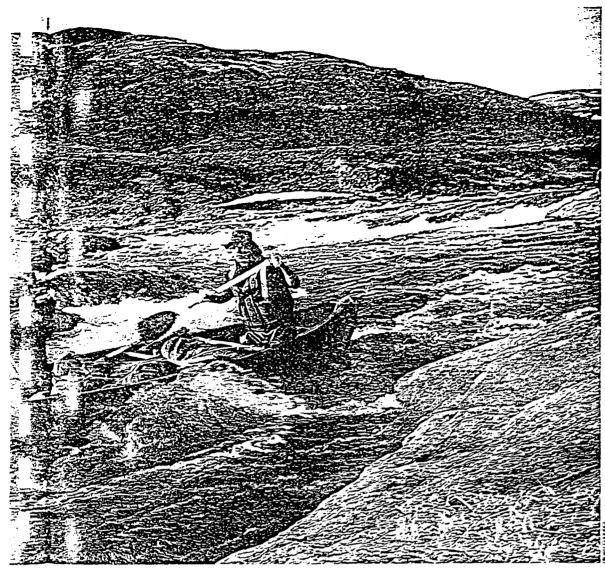
Response from other members of the community was much the same people agreed that more tourism would be a good thing. But there was also con-

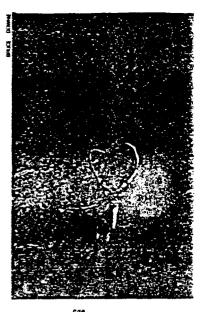


# Reflections Katantik

Here's the story of how an important Eastern Arctic park was created.

Katannilik. named for the waterfalls of the North's newest Heritage River. is the first Natural Environment Park in the NWT.





I remembered caribou curiously watching our boat as we made our way

Challenge at Katannilik: canoeists tackle rapids at Dead Man's Falls.

cern about how the park might affect longstanding local use of the area.

Monteith explained how management by the people of the region, along with the establishment of a park advisory committee in the community, would ensure that the park does not conflict with local interests.

Other questions were asked. Would local people be eligible for staff positions in the park? What about training for those interested in developing small businesses? Former MLA Joe Arluktoo, a vocal advocate for the park since the idea was first investigated in the summer of 1989, asked about the facilities shown on

the displays set up in the hall.

As I described the proposed facilities and the wide array of experiences that await the visitors to Katannilik Territorial Park, a flood of memories of the Soper River valley came back to me. I remembered making my way through willow bushes that were over three and a half metres high, a real anomaly on the coast of Baffin Island, hundreds of kilometres north of the treeline. I remembered standing on the high bank of the Livingstone River watching the waters thunder over the last ten metre step in a series of falls and rapids that carved the river's sourse from the uplands to the

west through the valley wall; down to the meandering Soper. In the bright sunshine of the morning I had stopped to examine such surface minerals as marble, mica, garnet and the rare blue gemstone, lapis lazuli, found nowhere else in Canada. And 1 remembered caribou curiously watching our boat as we made our way along the river.

along the river.

Proposed as a Natural Environment Park – the first of its kind in a newly expa riding North west Territories park system, Katannilik Park will protect natural and cultural resources that are very special, yet representative of the southern coast of Baffin Island. The park



The valley is a lush environment, rich in berries.

At the south end of the valley, the river tumbles with a roar into the mirrored water of Tasiujajuaq Lake.



will cover a 1,400 square kilometre area, centred on the Soper River and extending from just below the outlet of Tasiujajuaq Lake on the coast in Pleasant Inlet, to beyond Mt. Joy, 60 km inland.

The valley was used by Thule people in centuries past as one of their few overland travel routes to central Baffin Island, where people from outlying camps used to meet in summer on the shores of Nettilling Lake. The Inuit of Lake Harbour still use the valley extensively, to travel to Iqaluit or for hunting and camping on the land. Many know the valley well.

Moosa Akavak hosted our summer travels in 1991, providing us with an opportunity to see this Arctic wilderness through Inuit eyes. Well-versed in the valley's meanings and moods, Moosa pointed out places along our route where the hunting was good for ptarmigan, geese and Arctic hare, and showed us where people from the community come, in the fall, to hunt caribou and collect the berries the valley has to offer.

Prepared for anything, hikerloads canoe.

And he showed us the scenery of the Kuujuaa

The deep valley presents dramatic views from the river, with its high ridges frequently broken by the streams and waterfalls that drain the myriad lakes on the plateau above the valley. One, called Cascade Creek, spills over a thirty metre drop through a notch in the valley wall before sweeping along a bouldered course to its union with the Soper.

At the south end of the valley, the river tumbles with a roar into the mirrored water of Tasiujajuaq Lake, named by the Inuit for its mix of salt and fresh water. At its outlet into Pleasant Inlet, eleven metre tides cause a reversing falls — draining the lake at low tide and flooding it again when the tide is high.

Both sets of falls — the Soper River falls at the lake's north end, and the reversing falls at its outlet - are accessible by short hikes from Lake Harbour.

The micro-climate of the valley creates a biological richness unknown elsewhere in the Baffin. River terraces are

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blanketed with a lush growth of mosses and sprinkled with the brilliant reds of bearberry and cranberry. The lowlands are filled with cottongrass, sphagnum moss, and yellow mountain saxifrage. The sun-drenched slopes are covered in Arctic heather, Labrador tea, and Lapland rosebay. And the rocky upland plateau displays scattered patches of moss tampion, purple saxifrage, and mountain avens.

Lemmings – both brown and collared – are plentiful, according to the cycles of their populations. With Arctic hare, they provide food for foxes, snowy owls and falcons. Many other nesting birds - rock ptarmigan, red-breasted mergansers, Arctic and common loons, Canada geese — use the luxuriant groundcover and the sedges and willows of the water's edge for protection.

A valley so rich in landscape, plants, wildlife and humanhistic y provides exceptional opportunities for rafting kayaking hiking camping and nature study. Once people begun to discover the Kuujuaqit's certain to become a popular Baffin destination

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How will these visitors see and experience the natural and cultural heritage of the area? With the exception of a few emergency shelters used by people travelling in winter and spring between Lake Harbour and Igaluit, there were few facilities in place when the park was proposed. The plan for Katannilik identified trail routes, simple campsite facilities — including garbage containers and privies — in key areas, and emergency shelters at strategic locations. A group shelter is also proposed at the mouth of Cascade Creek, where planes carrying travellers will be permitted to land. In terpretation of the area's natural and cultural history will include both printed materials and signage.

Having guides take visitors up the river would enrich the visitors' experi-

ence and also give local people an opportunity to put their knowledge and experience of the river to new use. Although this will be the most promoted way to access the park, other ways of teaching the area would be possible Air charters to the group shelter site at the mouth of Cascade Creek would be popular with adventurous kayakers, rafters and canceists.

Hiking the entire Ittijjagiaq Trail, from the south shore of Frobisher Bay to Lake Harbour, offers experienced hikers a challenge. Hiking into the Soper River valley or adjacent areas from Lake Harbour would provide easy access for day use, or for more extended trips combined with river travel.

When the people of Lake Harbour offered their support for Katannilik, despite their caution about possible disruption of their way of life, it was a giant step forward in the creation of this new natural environment park The Tungavik Federation of Nunavut has also formally expressed support for the initiative. By late summer, Katannilik's status was not yet final. Approval by the Department of Indian Affairs and Northern Development in Ottawa, a land transfer from the federal government, and approval by the NWT's Legislative Assembly are still needed.

As we headed out of the community hall after our meeting last winter, the winds whirled snow around the buildings. I kept warm by imagining the next summer's sun on my back as 1 walked among the willows along the broad glassy Soper River. Katannilik Park, "the place of the falls," had made an indelible impression on me.

BRUCE K. DOWNIE is a parks and tourism planning consultant for a Victoria based company, PRP Parks. He has worked extensively throughout the Yukon and NWT over the past 15 years.



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