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Western Arctic

Tourism Strategy

Draft Volume 3
Background Report

Western Arctic Visitors Association Economic Development and Tourism

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PREFACE

In the fall of 1986, the Western Arctic Visitors Association **commissioned** the consortium of **Pelman Architects**, **MacLaren Planning** and Addison Travel Marketing to prepare a comprehensive tourism development and marketing strategy. The consultants were also asked to prepare architectural plans for a proposed **WAVA** Visitors Centre and a conceptual development scheme for the Dempster Highway.

The study was funded under the Economic Development Agreement and overseen by the Department of Economic Development and Tourism.

The goals of the study were to create an action oriented plan that will achieve the following:

- o increase awareness of the long term potential of the tourism industry;
- o develop a commitment by both individual operators and **communities** as to becoming involved in tourism; and
- o to identify the implementation requirements for the construction of much needed facilities and the implementation of new tourism opportunities (package tours, outfitters, etc.).

The objectives of the study are as follows:

- o to develop a background of information on tourism development in the Western Arctic Region for the public and private sector;
- o to detail a specific implementation **strategy** for tourism development;
- o to increase the community awareness of tourism opportunities and potential developments;

- o to provide a specific marketing strategy for the region with definite action oriented goals to be implemented prior to the completion of the study;
- o to develop tourism products and prepare **prefeasibility** studies for a number of projects during the planning process; and
- o to encourage private sector development in the Western Arctic tourism industry.

The study then was clearly meant to encourage **locals** to become actively involved in the travel industry as well as provide operators and government with a blueprint for future tourism development.

At the onset of the study, interest in tourism development opportunities was relatively low, and the impact of the oil and gas industry was very much in evidence. Gradually, however, as the reality of the downturn in gas exploration set in, many local entrepreneurs became enthusiastic about the travel industry. The last half of the study process was marked by extraordinary involvement of the local people.

The study also had the ongoing support of the GNWT particularly the Department of Economic Development and Tourism in both **Inuvik** and Yellowknife.

ACKNOWLEDGEMENTS

The Western Arctic Tourism Strategy has been one of the most comprehensive studies of its kind to ever be carried out in Canada. As such it involved many hundreds of hours of effort from local operators, supporters of the travel industry, government officials and interested citizens.

There were, of course, certain individuals whose creativity, insight and patience were of definite benefit to the study and their understanding is reflected throughout the document. In particular, Mr. Dick Hill, former executive director of **WAVA**, provided ongoing support and appreciation for the unique qualities of the Western Arctic. As well, the document reflects the sensitivities and enthusiasm for tourism of Mr. John **Colford**, Superintendent, **Inuvik** Region, Economic Development and Tourism. These two individuals were involved in virtually all stages of the planning process and their dedication is greatly appreciated.

The efforts of **WAVA** were greatly supported by the comments and involvement of the numerous Board of Directors. Because there were several changes in the Board over the duration of the Study it is perhaps most appropriate to mention the present Board who are charged with the challenge of implementing the Study. They include:

- | | |
|------------------------|--|
| Mr. Gerry Loomis | - President |
| Mr. Walter Lennie | - Vice President, Mackenzie River Area |
| Mr. Freddie Carmichael | - Vice President, Delta Area |
| Mr. Randy Pokiak | - Vice President, Arctic Ocean Area. |

The government of the **N.W.T.** was also represented by two individuals whose frank and honest assessment of the final strategy greatly contributed to its potential for implementation. Mr. Peter **Neugebauer's** appreciation for the working of government, attention to detail and concern for the practicality of the strategy added strength to the document. As well, Ms. Cheryl

Grant-Gamble's appreciation for the marketing approach of Travel Arctic greatly contributed to the credibility of the final marketing strategy.

There were, of course, several other government officials whose contribution is appreciated. Messrs. Al **Kaylo**, Fred Koe, Frank Pielak and Doug Bruce were among these individuals.

The greatest dedication however goes to those numerous operators who spent long hours with the consultants discussing product, pricing, markets and itineraries. A selection of the many who could be mentioned include:

Ms. Miki O' Kane	- Western Arctic Air
Mr. Randy Pokiak	- Tuk Tuk Tours
Mr. Gilbert Thrasher	- Thrasher Hotel
Mr. Frank Pope	Mackenzie/Great Bear D.I.Z. Society
Mr. Steiner Asbjornsen	- Eskimo Inn
Mr. James Ross	- Fort McPherson
Mr Billie Archie	Aklavik Outfitters
Ms. Kim Staples	- Arctic Tour Company
Mr. Les Carpenter	- Icicle Inn

The consultants on the Study were:

o MacLaren **Plansearch:**

Mr. James MacGregor	- Project Director
Ms. Julie Paul	Market Research and Co-ordination
Ms. Barbara Pringle	- Landscape Architect
Mr. Tim Smyth	- Graphics
Ms. Joanne Sparkes	- Report Production
Ms. Jan Vaccher	- Report Production

o **Pelman** Architects:

Mr. Neil **Pelman** - Principal and Architect
Mr. **Ivor** Cohen - Architect

o Addison Travel Marketing:

Mr. Frank Addison - Market Strategy

o T and S Consultants:

Mr. Turgut Var - Economist
Mr. Joe **Ilsever** - Economist

TABLE OF CONTENTS

PREFACE
ACKNOWLEDGMENTS

		<u>Page</u>
1.	<u>INTRODUCTION</u>	1-1
	1.1 METHODODOLOGY	1-3
	1.1.1 The Steps	1-5
	1.2 STUDY PRODUCTS	1-7
2.	TOURISM RESOURCES AND OPPORTUNITIES	2-1
	2.1 MACKENZIE RIVER AREA	2-1
	2.1.1 Fort Franklin	2-1
	2.1.2 Norman Wells	2-2
	2.1.3 Fort Norman	2-3
	2.1.4 Fort Good Hope	2-4
	2.1.5 Colville Lake	2-6
	2.2 MACKENZIE DELTA AREA	2-7
	2.2.1 Fort McPherson	2-7
	2.2.2 Arctic Red River	2-9
	2.2.3 Inuvik	2-10
	2.2.4 Aklavik	2-12
	2.3 ARCTIC OCEAN AREA	2-14
	2.3.1 Tuktoyaktuk	2-14
	2.3.2 Sachs Harbour	2-16
	2.3.3 Paulatuk	2-17
	2.4 DEMPSTER HIGHWAY CORRIDOR	2-19
	2.5 INVENTORY/ANALYSIS OF FACILITIES	2-21
3.	MARKET ANALYSIS	3-1
	3.1 INTRODUCTION	3-1
	3.2 TOURISM MARKETS TO THE NORTHWEST TERRITORIES	3-2
	3.3 TOURISM MARKETS TO THE WESTERN ARCTIC	3-3
	3.3.1 Rubber Tire	3-4
	3.3.2 Air Pleasure Travel	3-10
	3.3.3 Hunting	3-10
	3.3.4 Sportfishing	3-12
	3.3.5 Adventure Travel	3-13
	3.3.6 Summary of Market Segments	3-14
	3*4 REVIEW OF TOURISM MARKETS TO OTHER NORTHERN DESTINATIONS	3-14
	3.4.1 Tourism Markets in the Yukon Territory	3-14
	3.4.2 Tourism in Alaska	3-18
	3.4.3 Tourism Markets to Adjacent N.W.T. Regions. .	3-19
	3.5 COMPETITION	3-20
	3.5.1 The Yukon Territory	3-20

TABLE OF CONTENTS (Continued)

	<u>Page</u>	
3.5.2	Alaska	3-24
3*5.3	Big River/Northern Frontier	3-25
3.6	EXISTING MARKETING PROGRAMS	3-25
3.6.1	Western Arctic Marketing Programs	3-25
3.6.2	Collaborative Marketing .**	3-25
3.6.3	Marketing by the Competition	3-28
3.7	MARKET POTENTIAL: RUBBER TIRE TRAVELLERS	3-29
3.7.1	The North American R.V. Market	3-29
3.7.2	R.V and Automobile Travelers Seven Year Projections . * . . *	3-30
3.7.3	Motorcoach/Van Potential Market	3-31
3.8	MARKET POTENTIAL: HUNTERS*	3-33
3.8.1	Arctic Ocean Area**	3-33
3.8.2	Mackenzie River Area	3-34
3.8.3	Hunting and Trappers Association	3-34
3.9	MARKET POTENTIAL: FISHING** *	3-35
3.9.1	Trophy Fishing	3-35
3.9.2	Wilderness Fishing	3-35
3.10	MARKET POTENTIAL: OUTDOOR ADVENTURE	3-36
3.10.1	Canoeing/Zodiacs/River Boating -Wildlife Viewing* *	3-36
3.11	MARKET POTENTIAL: INDEPENDENT AIR TRAVEL	3-38
3.12	SUMMARY** *	3-38
4.	<u>ECONOMIC IMPACT EVALUATION (1989-1998)</u>	4-1
4.1	CONTEXT AND CONDITIONS**	4-1
4.2	ASSUMPTIONS*	4-3
4.3	MULTIPLIER IMPACTS . **	4-3
4.4	MODEL APPLICATION	4-4
4.5	FINANCIAL AND ECONOMIC ANALYSIS	4-5
4.6	PRESENT ECONOMIC VALUE*	4-6
4.7	COST AND BENEFIT APPROACH	4-7
4.8	INCREMENTAL APPROACH*	4-8
4.9	TAXATION**	4-9
4.10	EMPLOYMENT IMPACT	4-9
4.11	NO DEVELOPMENT	4-10

1. INTRODUCTION

"You mean you can really drive to the Arctic, sounds like a winner, what's there to do when you get **there?**"¹

Despite his total lack of knowledge of the Western Arctic this gentleman succinctly summed up the region - its product (the Arctic), its potential (a winner) and yes its problem - (what to do when you get there?).

The Western Arctic has product. And while it too easily conjures up adjectives like "unique", "diverse", "world-class" and "pristine" it does offer:

- o the only public highway to the Arctic - with a short flight to the Arctic Ocean;
- o diversity of cultures, including **all** 3 native cultures;
- o diversity of scenery, including mountains, a major Canadian river and delta, barren lands and ocean coastline;
- o world-class adventure such as wildlife observation on Banks Island, canoeing the **Firth** River, photography on Herschel Island, contacting native culture in Fort Good Hope and **Paulatuk** and **trophy** fishing on Great Bear Lake; and
- o pristine wilderness, Richardson Mountains, Northern Banks Island and Anderson River.

It would also seem to be a winner. In recent years and especially the 1987 season growth rates in most market segments achieved astonishing high levels.

Leading the increase in visitation and in revenues was the stellar performance in the recreational vehicle segment which grew by approximately 60% over 1986. Improved conditions on the Dempster

Highway, the affects of the N. W. T. /Yukon pavilions at Expo '86, improved maps and promotion brought unprecedented numbers of vehicles to **Inuvik**. This growth also led to phenomenal increases in flightseeing, particularly to **Tuktoyaktuk** and **Aklavik**. Although the projected "tourism crisis" did not materialize in 1987, campgrounds were frequently filled to near capacity and retail outlets benefited.

More specifically tourism came into its own as an industry. **Tuktoyaktuk** was not exposed to the normal 100 tourists but instead 1,500 and **Aklavik** which knew very little of tourism saw 800 pass through the community. The growth was also part of a new and powerful trend towards adventure travel. While this rapidly emerging tourism segment has been experiencing 20% growth in the south for the past 5 years these markets are only starting to discover the north where similar growth rates are evident in the Yukon, **Dawson City** and Alaska. The particular element of the adventure **traveller** that is most appropriate to the Western Arctic is the casual category and particularly those that are recreational vehicle operators. This segment will continue to drive volume growth in the Western Arctic over the next 5 to 7 years.

Finally there is the issue of "what is there to do when you get **there?**"² At this time there are not enough activities and products to meet the demands of the markets. Consequently one of the objectives of this document is to indicate what can be done to satisfy existing markets as well as continue to attract new customers. The Tourism Strategy has also gone beyond the simple identification of development opportunities, based on perceived market demand, and provided on site, hands-on information on how to develop product.

The tourists will continue to come in great numbers despite what happens in terms of marketing and product development over the next 5 years. What this study addresses is the long term viability of a healthy tourism industry for the region based on qualified and quality tourism development.

This will require extensive:

- o private/public capital investment;
- o realistic and targeted marketing;
- o extensive hospitality training;
- o ongoing technical assistance in terms of product development and marketing; and
- o commitment by the government, WAVA and the private sector.

These final five points have been described in great detail in virtually every Regional Master Plan to be produced in the Northwest Territories. There is no need to go into further detail other than to underline that where the requirements have been met, such as in the **Baffin** and the **Keewatin** regions, real growth has been realized.

If that commitment is shown, the economic impacts will be many times greater than those two regions (**Baffin, Keewatin**) combined.

The Western Arctic can become the number one tourism region in the Northwest Territories. Overall investment in this area will yield a greater return than in other regions and monies, particular government expenditures to defray construction and start-up costs will be paid back many times as the industry continues to grow.

1.1 METHODOLOGY

The Action Research Approach

The study was characterized by an action research approach that placed emphasis on:

- o providing **ongoing** technical assistance to operators throughout the region in terms of:
 - product design
 - product strategy
 - marketing advice
 - pricing;
- o meeting with wholesalers who were interested in selling the Western Arctic; and
- o responding directly to requests by steering committee, Economic Development and Tourism and **WAVA** members. This has included everything from attending the regional economic conferences to having articles in trade magazines.

The purpose of the approach was to:

- o heighten the level of tourism industry understanding at the operator level where it is most important;
- o assist the operators with **the**ir basic concerns about product development and marketing;
- o accelerate the rate of product development in order to respond to the immediate growing demand and interest in the region;
- o create a positive atmosphere for tourism development and elevate the status of the industry in a region that has been dependent on oil and gas for so many years; and
- o establish a base of information at the operator and wholesaler level that will support the industry during the ongoing implementation of the study.

During the process there were substantial changes in the regional tourism industry that are directly and indirectly a result of this action research approach. It resulted in:

- o **greater** involvement by many operators in **WAVA** and the regional travel industry;

- o a basic core of operators that could respond to many of the existing demands of travelers to the Western Arctic;
- o approximately one dozen wholesalers who are preparing to put tourists into the region by 1988; and
- o a confidence in a number of operators that can count on technical assistance to assist them in the growth and promotion of their product.

1.1.1 The Steps

1. Development of **Community** Awareness

Initial meetings were held in 12 Western Arctic communities in the fall of 1986 to heighten community awareness and to introduce each community to the opportunities offered by tourism development.

2. Inventory and Analysis of Resources

An inventory of all existing and potential resources was completed. The inventory included the natural, cultural, historical, community, and human resources of the overall Western Arctic region and each community. In addition, the interest of each community in tourist development was assessed. At this stage, the study team identified the urgent need for technical **assistance** with individual operators.

3. Assessment of Markets

Existing and potential target markets were assessed, markets were classified by activity segment. The market analysis was based on a detailed review of the literature, consultations with government officials and in depth interviews with private operators in southern and northern Canada.

4. Assessment of Community Carrying Capacity and Product/Market Matching

Existing tourism-related resources and the ability of communities to accommodate tourism growth (**community** carrying capacity) were matched with existing and potential markets. Matching potential products and markets provided a preliminary estimate of tourism visitation as well as potential development opportunities.

5. Selection of Alternative Development Themes/Concepts

Matching resources with existing and potential markets suggested several development images - e.g. Mackenzie, Dempster Highway, Arctic Ocean, **Inuit**, Dene, etc. These images, in turn, suggested two development themes for the region. **Both** the 'Accessible Arctic' and 'Mighty Mackenzie' were selected as the preferred themes because the region is already strongly identified with the Mackenzie/Dempster access and they differentiate the region from other **N.W.T.** tourism zones.

6. Tourism Conference

In the spring of 1987 a Regional Tourism Conference/Workshop was held. It stimulated additional interest in the industry.

7. Formulation of the Development Strategy

The development strategy was formulated, including the development principles to be **employed**, development opportunities, travel products, and marketing strategies to be pursued, and other requirements for successful implementation. The development strategy identified three broad areas requiring concerted action: **commu**ty awareness and training, product development and marketing.

8. Work on Product Development and Marketing

Further work was conducted on the two action areas under the strategy and plan: product development and marketing.

9. **Formulation** of Implementation Plan

The formulation of the implementation plan involved final ranking of the development opportunities, identification of roles and responsibilities of different actors, the preparation of development projects, assessment of the feasibility and implementation requirements of each product, development of project costs and preparation of the implementation schedule.

10. Evaluation of Economic Impacts

The potential effects of the strategy and plan were evaluated on a range of economic indicators. Indicators included tourism expenditures, employment, personal income, business development and taxation.

1.2 STUDY PRODUCTS

The results of the study are presented in the following volumes:

- Volume 1 : Executive Summary
- Volume 2 : Tourism Strategy
- Volume 3 : Background Report
- Volume 4 : Dempster Highway Development Plan
- Volume 5 : Western Arctic Visitors **Centre** Development Plan
- Volumes 6 - 16: Community Reports

This volume, Tourism Strategy presents the full Tourism Strategy Master Plan which includes product development opportunities, a proposed marketing strategy and implementation plan.

2. TOURISM RESOURCES AND OPPORTUNITIES

During the initial stages of the study the consultants in collaboration with key contacts from each community identified resources which could be developed into tourism product opportunities. This section summarizes the resources and opportunities.

2.1 MACKENZIE RIVER AREA

2.1.1 Fort Franklin

o Existing Facilities

See Table 2.1 located at the end of this section.

o Resources

- one of the best (and relatively untouched) sport fishing areas in the world;
- several experienced native guides;
- historic boat, 'Radium Gilbert';
- direct and regular links to Yellowknife and Norman Wells;
- untapped nature interpretation and big game hunting (Barren Ground Grizzly) area; and
- obvious authentic Dene culture.

o Issues and Trends

- Band Council is extremely interested in a sports fishing lodge and could potentially expand the existing hotel which it operates;
- existing high quality lodge/restaurant management;
- special ARDA has provided \$25,000 for the purchase of boats/motors for outfitting; and
- Great Bear Lake Management Committee recommends no new lodges on the lake.

0 Development Opportunities

Short Term

- sport fishing lodge;
- expansion (4 units) of existing hotel;
- 2 outcamps at Jupiter Bay and Deerpass Bay; and
- arts and crafts workshop.

Long Term

- wilderness/adventure packages;
- big game outfitting;
- outpost camp development on Jupiter Bay;
- Great Bear River Canoe Route; and
- restoration of 'Radium Gilbert'.

2.1.2 Norman Wells

o Existing Facilities

See Table 2.1 located at the end of this section.

o Resources

- proximity to beginning of **Canol** Trail;
- close access to Mackenzie Mountains;
- excellent fishing on Kelly Lakes;
- staging area for naturalist/sport fishing trips to **Colville** Lake, Drum Lake Lodge, Great Bear Trophy Lodge; and access to 5 outfitting areas for big game hunts.

o Issues and Trends

- a development plan has been proposed for the **Canol** Trail and there is an expressed interest for involvement by the Metis Association and Travel Arctic; and

- Drum Lake Lodge is expanding and repositioning itself as a naturalist facility.

o Development Opportunities

Short Term

- development of the **Canol** Trail including drop off and pick up area;
- **Canol** Trail Packages including hiking, cross country skiing and naturalists activities; and
- river crossing facility and better access to trail head.

Long Term

- **Sahtu** Area Visitor Information Centre including oil and gas interpretive exhibit; and
- construction of Kelly Lake Sport fishing Lodge.

2.1.3 Fort Norman

o Existing Facilities

See Table 2.1 located at the end of this section.

o Resources

- Mackenzie River/Bear River;
- close access to 5 outfitting areas for big game hunts;
- Redstone River canoe route; and
- several quality sport fishing lakes.

o Issues and Trends

- potential acquisition of E/1-6 outfitting area by locals.

0 Development Opportunities

Short Term

- boat trips on the Great Bear and Mackenzie Rivers including overnight in outpost camps; and
- package guided canoe trips on the Redstone and Mackenzie Rivers.

Long Term

- Tate Lake Fishing Lodge; and
- acquisition of E/1-6 outfitting area.

2.1.4 Fort Good Hope

o Existing Facilities

See Table 2.1 Located at the end of this section.

o Resources

- Mackenzie River and Ramparts;
- proximity to Arctic Circle;
- dynamic and progressive **Dene** community;
- access to four big game outfitting areas including Area E-I-1 (Arctic Red River Outfitters) and E-I-2 as well as C-1, D-2, D-3;
- historic and culturally interesting church (national historic site); and
- **community** atmosphere created by extensive use of log construction.

o Issues and Trends

- the Band Council has expressed interest in acquisition of Arctic Red River Outfitters;

- the community has prepared a tourism strategy which outlines approximately 15 tourism programs and 6 tourism opportunities;
- traditional involvement with **Colville** Lake suggests combined package tours; and
- existing outfitter has shown interest in developing boat tours.

o Development Opportunities

Short Term

- acquisition of Arctic Red River Outfitters pending detailed purchase cost evaluation and feasibility analysis;
- institute a guide certification program and training workshops;
- establishment of a variety of river boat packages including trips to Ramparts, Fossil Lake, Arctic Circle, Mountain and Hare Indian Rivers. All trips could include visits to fish camps, nature interpretation hikes, photography stops, tea and bannock stops and sport fishing;
- development of community tour and hiking trails for those arriving by boat or travelers enroute to hunting, fishing camps. Hiking trails would be constructed to Ramparts and **Old Baldy**; and
- protection of Our Lady of Good Hope Church/Cemetery (National Historic Site) and creation of a **community** church/museum.

Long Term

- further Locke Lake Sport Fishing Lodge development in collaboration with the community of **Colville** Lake and their potential outpost camps at **Lac des Bois, Lac Belot** and **Lac Maunoir**; and
- Fort Good Hope Cultural **Centre** including 2 - 4 day workshops on Dene culture, lifestyle and language. Developed in collaboration with the Language **Centre**.

2.1.5 Colville Lake

o Existing Facilities

See Table 2.1 located at the end of this section.

o Resources

Colville Lake and the associated lakes (lakes **Bois, Belot** and **Maunoir**) offer excellent sport fishing opportunities; the community is exceptionally traditional compared to other Western Arctic hamlets; Bern Brown is a nationally recognized artist; and scenic village including traditional native log cabins and contrasting manicured landscaped and polished architecture of lodge, church, museum.

o Issues and Trends

the community has not progressed as much as others in the region due to its isolation; **Colville** Lake Lodge is only promoted to a very exclusive market which means lower occupancy rates and less opportunity for community involvement; Mr. Brown is seemingly less and less interested in promoting the lodge as he increasingly concentrates on his painting; and it would be advantageous to the local community if they could have involvement in the lodge in terms of its product development and promotion.

o Development Opportunities

Short Term

- community based and operated sport fishing lodge with outpost camps including additional cabins and tent frames at outpost camps. Seven day packages could be developed with Great Bear Lodge.

Long Term

- Native Lifestyle Package Tours. Summer and winter programs enabling visitors to take part in traditional activities such as trapping, setting and pulling fish nets, wearing traditional clothes, spring hunting etc.

2.2 MACKENZIE DELTA AREA

2.2.1 Fort McPherson

o Existing Facilities

See Table 2.2 located at the end of this section.

o Resources

- close proximity to outfitting areas in the Richardson Mountains;
- Peel River location for visits to fish camps;
- Piet Van Loon art studio;
- several crafts people;
- growing sense of community and increase in community events;
- Fort McPherson Incorporated Band Ltd. with quality management;
- historic churches, Hudson's Bay Co. post, **archaeological** sites, and Mad Trapper Cabin at Rat River/Lost Patrol ;
- Fort McPherson Canvas Shop; and
- existing outfitter (**Dempster** Patrol).

0 Issues and Trends

- Special ARDA will fund a feasibility study for the development of a Visitor Service **Centre** on the highway;
- community is in a state of transition as increased interest in tourism development for travelers on the **Dempster Highway** is taking place;
- Midway Lake presents one of the best opportunities for a camp ground along the **N.W.T.** portion of the **Dempster**;
- this is the first complete native community that motorists encounter on their drive from Whitehorse/Dawson City along the **Dempster**; and
- several quality outfitting areas exist between the Peel River and Yukon Border.

o Development Opportunities

Short Term

- **Dempster Highway Visitors Service Centre** including winterized/non-winterized accommodation, restaurant, information desk, craft sales, community tours;
- Big Game Hunting Outpost Camp in the Richardson Mountains with HTA;
 - o dog team packages to **Aklavik** (4 days) with **Dempster Patrol Outfitters**;
- coordinated craft production; and
- naturalist package tours (3 - 4 days) to Rat River and Richardson Mountains, IBP site, etc.

Long Term

- Midway Lake Recreational Vehicle Campground including nature interpretation services, food and camper supply sales, craft outlet, canoe rental, stocking lake;
- package tours to fish camps on Peel River;
- Big Game Lodge; and
- Visitor Service **Centre** accommodation expansion.

2.2.2 Arctic Red River

o Existing Facilities

See Table 2.2 located at the end of this section.

o Resources

- historic landmark church;
- unique ferry access only;
numerous crafts people eager to produce their wares;
- historic sites and Ramparts on Mackenzie and Arctic Red River;
excellent river fishing; and
- archaeological dig sites.

o Issues and Trends

- although unannounced, the experimental fish camp was extremely popular with tourists this past summer;
- band is interested in expanding the fish camp as well as incorporating a craft/food sales area; and
- band wishes to proceed slowly and realistically with tourism development.

o Development Opportunities

Short Term

- tourist oriented fishing camp operated by two families including sale of dried fish, story telling, interpretation of fishing techniques. Also picnic tables, tent frame rentals (5), toilets and a concession stand including sale of arts and craft, snacks, camper supplies; and
- arts and craft production program including winter storage area of **crarts**.

Long Term

- expansion of fish camp and addition of campsite and more tent frames (10) for rent;
- additional fish camp up the Arctic Red River; and
- boat cruises to archaeological digs on Mackenzie and Arctic Red Rivers.

2.2.3 Inuvik

o Existing Facilities

See Table 2.2 located at the end of this section.

o Resources

- known as the community of the Midnight Sun;
- termination and destination of the **Dempster** Highway;
- natural resources of the Delta include fish, birdlife, proposed Caribou Hills National Park, Reindeer Station;
- proposed **Chitisi** (Campbell Hills) Territorial Park;
- full tourism services available;
- unique northern administration centre including power generator, expediting services;
- mixture of **Inuit**, Dene, Metis, Caucasian cultures;
- reputation as the most northerly town in North America accessible by highway;
- staging area for visitation to most communities in the Western Arctic;
- convenient proximity to Herschel Island, Yukon;
- 6 Dan Sheep tags; and
- located on tree line permafrost and Mackenzie Delta.

o Issues and Trends

- the overall experience upon arriving in **Inuvik** via the **Dempster** highway does not meet the visitors' expectations;

visitors usually 1 day within 2 days due to the lack of attractions;

- Whitehorse has carried out an effective \$600,000 Downtown Revitalization program under EDA, and similar funding may be available in the N.W.T.;
the availability of visitor information on the resources of the other Delta, Bear and Beaufort communities is inadequate. The staff in the Visitors **Centre** are uninformed about other communities;
- the Dempster will have substantial increases in traffic volume over the next 5 years;
- the downtown area is generally unattractive and contrasts sharply with the surrounding pristine wilderness. There is also a lack of a cohesive community image;
- there is an active and progressive **Inuvik** Visitors Committee;
- the town is an administrative **centre** for tourism development in the Western Arctic (e.g. **WAVA**, Economic Development and Tourism, Mackenzie Delta Development Corp., **IDC**, Guided Arctic, Renewable Resources, etc.); and
- the potential for river/delta cruises are being considered.

o Development Opportunities

Short Term

- acquisition of a cruise boat for ½ day, 1 and two day cruises on the Delta - including fish camp visits, overnight in **Aklavik**, wildlife viewing, trips to Reindeer Station, Tuktoyaktuk, etc.;
- downtown revitalization including streetscape and building facade **theming**, extensive landscaping, creation of park and activity areas;

- new Western Arctic Visitors **Centre** construction including; comprehensive information on **Inuvik/Delta** and all other communities, sales desk, charter flights, coupon booklets etc. and an attraction and entertainment area;
- packaged trips to **Aklavik**, Sachs Harbour, Tuktoyaktuk and **Paulatuk** out of **Inuvik**;
expansion and upgrading of Chuk Territorial Park (campsites) and Happy Valley Campground (8 seasonal accommodation units); and
 - preparation of Waterfront Study to select opportunities and site location.

Long Term

- Native Cultural or Heritage **Centre**. Major cultural tourist attraction to present the lifestyles of the three native cultures - possibly using artifacts from the **N.W.T.** Expo Pavilion. Presentation of shelter, games, foods, customs beliefs, and traditions to encourage visitor participation; major **R.V.** resort campground including full services, possible locations are the Cemetery or Microwave Tower;
- Arctic College tourism management program including a variety of hospitality and tourism courses;
a comprehensive waterfront activity area including working docks, barge activity, restaurant, marina and sightseeing boat departure; and
- fly drive Dempster Packages between Whitehorse and **Inuvik** (**R.V.**, **automobile**).

2.2.4 **Aklavik**

o Existing Facilities

See Table 2.2 located at the end of this section.

o Resources

- close proximity to **Inuvik** and Herschel Island;
- scenic delta location;
- abundant surrounding **wildlife** in Delta and nearby Richardson Mountains;
- HBC trading post at Old **Aklavik**;
- archaeological sites at Peel Channel and Willow River;
- several existing fish camps and summer camps;
- exceptional big game resources in Richardson Mountains;
- proposed IBP site around Canoe Lake;
- **Dene/Inuit** cultural mix;
- several qualified crafts people and a history (fur shop) of production; and
- Mad Trappers Grave.

o Issues and Trends

- proximity to **Inuvik** makes it a relatively inexpensive destination for flightseeing, day tours and overnight cruise packages;
- provides visitors with a greater sense of delta and native community than **Inuvik**;
- existing lodge is usually full all summer;
- proximity to Richardson Mountains and Herschel Island suggest opportunities for outfitters;
- several groups/individuals are attempting to establish big game outfitting into the Richardson Mountains. It seems that the present stalemate will continue for the immediate future; and
- several people would like to see the reconstruction and opening of the fur shop to rejuvenate craft production.

0 Development Opportunities

Short Term

reconstruction of craft shop for production sales in **Aklavik** and Inuvik, as an attraction for day packages and 2 - 3 day craft workshops;

establishment of a big game outfitting operation in the Richardson Mountains under qualified management to include only experienced Dene, **Inuit** and Metis guides;

community day tours including country food-style lunch, boat trip and entertainment;

- fly-in 2- 3 day native fish camp packages at Walking River;
- 3 - 5 day wildlife/cultural packages to Herschel Island; and expansion of museum and visitors information centre.

Long Term

construction of a naturalist lodge on Peel **River (MacLeods)** with hikes to Richardson Mountains;

expansion of existing motel (4 - 6 units) to include serviced restaurants;

reconstruction of HBC trading post at Old **Aklavik** for trips from **Aklavik**; and

- Black Mountain Territorial Park Development.

2.3 ARCTIC OCEAN AREA

2.3.1 Tuktoyaktuk

o Existing Facilities

See Table 2.3 located at the end of this section.

o Resources

- **Pingos;**
- Eskimo Lakes;

- Arctic Ocean/beaches;
- picturesque/interesting bay;
- **Beluga/Bowhead** whales;
- archaeological sites along shoreline; and
- Beaufort drilling islands.

o Issues and Trends

- **Tuktoyaktuk** enjoys an international reputation. When the **Intuk** highway is constructed it will become a major northern destination to the benefit of Sachs Harbour, Paulatuk and **Inuvik**;
- its proximity to **Inuvik** makes it ideal for 1 - 3 day packages;
- there are several individuals interested in operating a passenger tour boat;
- **whalewatching** has grown at an incredible rate throughout North America;
- **Tuktoyaktuk** must undergo a major social transformation due to the loss of jobs and income. Tourism training courses will be essential;
- HTA has been unsuccessful in attracting significant numbers of Polar Bear Hunters due to lack of packaged product; and its Arctic Ocean location will always make it a major 'hook' for the Western Arctic.

o Development Opportunities

Short Term

- 1 - 3 day packages including charter flight, hotel accommodation, **whalewatching**, coastal cruise, Whiti fish Whaling Station, **Pingos** Park;
- development of a Tourist Activity Area including existing Sod House, information cultural centre in restored **co-op** buildings, The Bay, cruise boat wharf;
- provision of quality guide training; and offering of polar bear hunts.

Long Term

- naturalist and fishing resort at Eskimo Lakes;
- coastal tours with overnights at Fish Camps; and
- overnight accommodation at coastal outpost camps including visits to archaeological sites.

2.3.2 Sachs Harbour

o Existing Facilities

See Table 2.3 located at the end of this section.

o Resources

a unique landscape characterized by rolling hills, meandering rivers, and spectacular sea cliffs;

the most productive area in the world for muskox and an abundance of polar bear;

a variety of birdlife including snow geese, gyrfalcon, sand-hill crane and peregrine falcon; and

Parks Canada proposes a 8,250 km² area at north end of Banks Island and a 100 km² area at the south end as a national park, eventually bringing international recognition to the island and region.

o Issues and Trends

Banks Island has the potential to become one of the most unique and exclusive areas in the world for naturalist package tours;

the HTA has a poor record of hunt management and cost control. Sachs Harbour, although relatively popular with hunters has an unacceptable level of complaints caused by inadequately experienced guides. Their long term reputation is in jeopardy;

the recently purchased **AES** station (**Isiciles** Inn) has the potential to become one of the finest resort facilities in the Western Arctic.

o Development Opportunities

Short Term

institute immediately a high quality guide certification program enabling **only** the top 50% to 60% to become accredited. Use this action for a new product promotion with Guided Arctic Expeditions. This will increase the number of hunts per hunter and greatly improve the reputation of Arctic hunts;

- convert the **AES** station to a first class resort including 13 double suites, seminar and conference facilities, recreation/T.V./video room, interpretation exhibit area;
- develop 2 - 5 day packages out of **Inuvik** including side charters to the Thompsen River, **Masik** Pass, Nelson Head, Gyrfalcon Bluff, archaeological sites, etc.; and
- community tours and visits to seal fishing camps.

Long Term

- market Banks Island as an international wildlife and **Inuit** culture area;
- four day fishing - observation packages including Capron **Lake/Masik** Pass;
outpost camp at Big River including lodge and tent frames;
and
- tundra excursions on 4 wheelers to visit archaeological site restorations.

2.3.3 **Paulatuk**

o Existing Facilities

See Table 2.3 located at the end of this section.

0 Resources

- several excellent **craftspeople** and a history of excellent craft production;
- possibly the most culturally authentic **Inuit** community in the Western Arctic;
- scenic location on **Darnley Bay**;
- popular and emerging Arctic Char (**Ikalukpik**) Jamboree;
- historic resources including HBC sites at Cape Parry, Letty **Harbour**, Pearce Point and **Paulatuk R.C.** Mission;
- 17 polar bear, 50 muskox and 75 barren ground **cariboo** tags, however, animal concentrations are not as good as other communities;
 - excellent char fishing on **Hornaday** and **Brock** Rivers;
- dramatic local sites including sand dunes of **Brock** Lagoon, cliffs and caverns of **Hornaday** River;
- local soapstone deposits for craft production; and
- new 37' Islander boat owned by HTA.

o Issues and Trends

- the recent **Paulatuk** Economic Plan indicates the community is very interested in developing their tourism resources especially guided hunts and wilderness appreciation tours and the development of a craft **centre**;
- many of the skill development problems associated with polar bear hunts in Sachs **Harbour** are also evident in **Paulatuk**;
- the community once had a dynamic and seemingly profitable craft (sewing) production **centre**; and
- the addition of a planned hotel will greatly increase potential for package trips from **Inuvik**.

0 Development Opportunities

Short Term

institution of a credible certification program for guides as well as comprehensive guide training workshops for those who fail to meet the qualification;

establishment of hunting outpost camps, possible locations are **Delesse** Lake, Tom Cod Bay, **Tsoko** Lake, **Ewariege** Lake, Pearce Point, Cape Parry and **Hornaday** River;

in collaboration with **HTA** and Guided Arctic Expeditions, the active promotion of hunting for polar bear, muskox, **Peary** Caribou, barren ground grizzly bear, fishing for arctic char, etc.

- the use of new **HTA** boat for packaged boat trips to **Hornaday** River, Paul Steen's Camp, Letty Harbour, Pearce Point or Cape Perry. Two to five day packages will include, shore hikes, wildlife viewing (seals, grizzly bear) char and cod fishing, rockhounding, evening entertainment; and
- the continued development of the Jamboree.

Long Term

a major craft production/sewing centre for wall hangings, **mukluks** and mitts as well as more contemporary art works; and

an international level craft workshop that provides lessons in **Inuit** craft production to southern artists and interested individuals.

2.4 DEMPSTER HIGHWAY CORRIDOR

o Existing Facilities

hotels/restaurants at either end (**Dawson** City and **Inuvik**) as well as a 20 unit all inclusive motel, **R.V.** campground at Mile 226 - Eagle Plains;

- gas only at Fort McPherson (Mile 345) and minor repairs at Government Maintenance Garages; and
- 6 campgrounds along the route.

0 Resources

- one of the most scenic and spectacular highways in North America;
- the only highway north of the Arctic Circle and, with the proposed construction of the Intuk Highway, the only vehicular access to the Arctic Ocean; and extraordinary diversity in views, landscape types, wildlife and wildflowers.

o Issues and Trends

- **the Dempster** Highway is associated with what will eventually become one of the major tourist attractions in Western Canada - **Dawson** City;
- the highway is the last truly frontier route in North America but is generally considered unsafe and too great a challenge for most motorists and **R.V.** operators. Since this is not, the case, a major promotional campaign will be necessary (once more attractions and services are in place in **Inuvik** and Fort McPherson);
- the Yukon is eager to participate with any development on the **Dempster** Highway and will consider cooperative construction and marketing ventures; and
- the **R.V.** market is growing at approximately 10% per year (R. V. rentals at 25%) and represents a major growth segment for proposed facilities along the highway including new visitor service centres, **R.V.** campgrounds, etc.

o Development Opportunities

Short Term

- tourist information centre at junction of **Klondike** and **Dempster** Highways. This facility could be staffed by Yukon and WAVA **councillors** and could include the necessary static and audio visual information to lure the **traveller** onto the **Dempster** Highway - if only for an initial introduction to km 31;

- observation point and visitor information kiosk at km 31, which is meant to expose travelers to the beauty of the Dempster Highway;
- visitor service **centre** - Fort McPherson including restaurant, service station, supplies and craft sales, campground, and **motel**;
- pull off at km 61 with trails to **Klondike** River;
- pull off at km 73.5;
- pull off at km 758;
- Arctic Red River fish camp including native fish camp, craft and food concession, overnight accommodation in 10 tent frames, picnic area;
- pull off - observation tower and interpretation kiosk with views on to Fort McPherson and Peel River at km 538.
- picnic area at **Pengling** River; and
- the improvement to the fish stock in Midway Lake for sportfishing.

Long Term

- Midway Lake **R.V.** Resort Campground including 30 - 40 sites, country food outlet, craft sales, **amphitheatre** for entertainment, canoe rental, interpretation trails, barbeque area;
- Tombstone Mountain Visitor Service (Secondary) **Centre** (Yukon side). Up the hill from the campground, a facility including motel, restaurant, service station. An alternative site could be Engineer Creek also combining visitor services with an existing campground; and
- Development of fly/drive packages for **R.V.'s** and car rentals between Whitehorse and **Inuvik**.

2.5 INVENTORY/ANALYSIS OF FACILITIES

The following tables outline all the various tourism related facilities and resources in the Western Arctic.

While most components of the tourism plant are listed (hotels, outfitters, etc.), major tourism resources (natural, cultural) are also mentioned that could potentially draw people to the community.

TABLE 2.1: EXISTING TOURISM RESOURCES IN THE MACKENZIE RIVER AREA

Component	Name	Facilities
<u>FORT FRANKLIN</u>		
Accommodation	Great Bear Lake Motel Great Bear Trophy Lodge	4 rooms, 12 guests, dining area 22 rooms, 44 guests, airstrip dining area
Attractions	Great Bear Lake Roman Catholic Mission	
Activities	2 dog teams HTA Outfitters Several powerboats	35' steel hull boat
Services	Great Bear Co-op The Bay	craft sales
Transportation	Sahtu Air Ltd. Nahanni Air Winter road access	Fort Franklin based charters (floatplane, 3 aircraft) scheduled flights
<u>NORMAN WELLS</u>		
Accommodation	Mackenzie Valley Hotel Rayuka Inn Norman Wells Inn	22 rooms, 33 guests, dining area 10 rooms, 20 guests, dining area 8 rooms, 16 guests, dining area
Restaurants	Dennie's Fast Foods Mike Mark's Chinese Food	
Campgrounds	Campground for canoeists	
Attractions	Canol Trail Oil and gas refinery/islands Mackenzie River	
Activities	Mackenzie Mountain Outfitters Bear Island Outfitters Several powerboats MW Suvukti	hiking tours fishing, hiking, 10 passengers (40')

Component	Name	Facilities
<u>NORMAN WELLS (Cent' d)</u>		
Services	Tee Pee Craft Shop Norwell General Store Roman Catholic Mission Anglican Church	
Transportation	Bow and Arrow Taxi Spruce Valley Taxi Nahanni Air Services Ltd. Pacific Western Airlines Page Flight Services Ltd. Can-Arc Helicopters Ltd. Okanagan Helicopters Winter Access Road	Norman Wells based, scheduled and charter flights scheduled flights Norman Wells based, charters charters
<u>FORT NORMAN</u>		
Accommodation	Bear Lodge Drum Lake Lodge (Wrigley Lake)	8 rooms, 15 guests , dining area 35 guests, lodge, tents, airstrips
Restaurant	Metis Coffee Shop	
Attractions	Anglican Church Archaeological Artifacts Mackenzie River	
Activities	Several powerboats Arctic Red River Outfitters	hunting, hiking
Services	The Bay Sarah's Arts and Crafts	
Transportation	Ursus Aviation Nahanni Air Winter Road Access	Fort Norman based charters scheduled flights

Component	Name	Facilities
<u>FORT GOOD HOPE</u>		
Accommodation	Rampart's Hotel	4 rooms, 12 guests, dining area
Attractions	Our Lady of Good Hope Church Mackenzie River	Father Emile Petitot murals
Activities	Several powerboats HTA Outfitters Tony Grandejambe Contemporary Hamlet Office	fishing, hunting outfitter large public space
Services	The Bay Co-op	
Transportation	Taxi Nahanni Air Services Ltd.	scheduled flights
<u>COLVILLE LAKE</u>		
Accommodation	Colville Lake Lodge	cabins, 12 guests outpost, 10 guests
Attractions/	Roman Catholic Church Museum Log Cabins Art Gallery Colville Lake	Bern Brown paintings
Activities	Several powerboats	
Transportation	Nahanni Air Services	scheduled flights

TABLE 2.2: EXISTING TOURISM RESOURCES FOR THE MACKENZIE DELTA AREA

Component	Name	Facilities
<u>FORT McPHERSON</u>		
Accommodation	Cariboo Motel (closed) and restaurant	6 units dining area
Campground	Nutuiluie Campground	20 sites
Attractions	Peel River Dempster Highway Fort McPherson Canvas Shop Piet Van Loon Peel River Information Centre	crafts, tent making artist studio
Activities	7 dog teams several powerboats Dempster Partol Outfitters	14' - 18' in length fishing, wildlife
Services	The 8ay Tetlit Co-op Krutko's General Store Wheton Gas Bar (under construction)	
Transportation	PMB Taxi Kenn Borek Air	scheduled flights
<u>ARCTIC RED RIVER</u>		
Accommodation	Mackenzie River Fish Camp Transient Centre	not available for tourists
Attractions	Fish Camps craft shop	open part time
Activities	Several powerboats	
Transportation	Ferry service connects to Dempster Highways	

Component	Name	Facilities
INUVIK		
Accommodation	Eskimo Inn Finto Motor Inn Inuvik Inn Mackenzie Hotel Sitidgi Lake Fishing Lodge	78 rooms, 156 guests, dining area 31 rooms, 47 guests, dining area 5 rooms, 10 guests 38 rooms, 74 guests, dining area 2 cabins, 6 guests, 2 tents
Campgrounds	Chuk Territorial Park Happy Valley Campground	campground, 20 units campground, 17 units
Restaurant	Anton's Dining Lounge The Back Room Inuvik Deli and Bakery Raven's Nest The Roost Mad Trapper The Wolf's Den	restaurant restaurant restaurant restaurant restaurant lounge lounge & cabaret
Attractions	Mackenzie Delta Igloo Church	
Activities	Mackenzie River Cruises Several power boats Visitors Information Centre Guided Arctic Expeditions Beluga Tours Inuvik Marina Outfitting Inuvik Charter Bus Service	Fort Simpson to Inuvik wholesaler and outfitter outfitters freighter canoes city tours
Services	The Bay Several retail stores Marine Service Ulu Foods Northern Images Inuvik Parka Enterprises	full range of services marine supplies game meats/country foods crafts hand crafted clothing
Transportation	Delta Cabs Inuvik Taxi Airport Bus Service Avis Rent a Car Aklavik Flying Services Ltd. Aklak Air Ltd. Antler Aviation Ltd. Inuvik Coastal Airways Ltd. Kenn Borek Air Ltd. Pacific Western Airlines Ram Air Charter Ltd. Trans North Air Nahanni Air Services Sunrise Helicopters	taxi taxi Inuvik based, charters Inuvik based, schedule flights Inuvik based, charters Inuvik based, charters Inuvik based, schedule flights scheaule flights Inuvik based, scheduled flights scheduled flights scheduled flights Inuvik based, charters

Component	Name	Facilities
<u>AKLAVIK</u>		
Accommodation	Mcleod's Motel Bed and Breakfast	Lodge, 6 guests 3 rooms
Restaurant	Arey's Cafe	
Attractions	Historic Church Museum proximity to Richardson Mountains Herschel Island	
Activities	HTA several power boats	
Services	The Bay	
Transportation	Aklavik Taxi Arey's Taxi 12 passenger van 6 passenger ATV Kenn Borek Air Ram Air	scheduled flights scheduled flights

TABLE 2.3: EXISTING TOURISM FACILITIES FOR THE ARCTIC OCEAN AREA

Component	Name	Facilities
TUKTOYAKTUK		
Accommodation	Nunuksivik Lodge Pingo Park Lodge Ltd. Eskimo Lake Fishing Lodge Hotel Tuk Inn	7 rooms, 14 guests, dining area 24 rooms, dining area 8 rooms, 16 guests, dining area 14 rooms, 31 guests, dining area
Restaurant	Igloo Café	restaurant
Attractions	Our Lady of Lourdes Mission Boat Sod House Cemetery Dew Line Site Oil industry/gas camps Beluga/Bowhead Whales Tuk Bay Beaches Whitfish Whaling Camp Pingo National Landmark	historic boat under construction
Activities	3 dog teams several power boats Tuk Tuk Tours Tuk Enterprises Ltd. HTA Outfitters	3 passenger boats (20 max.) tours big game hunts
Services	The Bay Christina Felix Parkas	handcrafted clothing
Transportation	Polar Cabs Tuk Taxi Kenn Borek Air Aklak Air Ram Air Ice road to Inuvik	scheduled flights scheduled flights scheduled flights
SACHS HARBOUR		
Accommodations	Banks Island Lodge Isicles Inn	Lodge, 5 units, dining area 13 double units, dining area

Component	Name	Facilities
<u>SACHS HARBOUR (Cent'd]</u>		
Attractions	Banks Island wildlife resources proposed Banks Island National Park	
Activities	4 dog teams HTA Outfitters several power boats	big game hunts
Services	Ikahut Co-op	retail
Transportation	Aklak Air Kenn Borek Air	scheduled flights scheduled flights
<u>PAULATUK</u>		
Accommodation	Thrasher Hotel (new) Transient Centre	6 rooms, 12 guests, dining area
Attractions	Catholic Mission Historic House Horaday River	
Activities	several power boats HTA Outfitters 3 dog teams	18' Lunds big game hunts, 37' islander
Services	Inupiam Store (Co-op)	retail
Transportation	Kenn Borek Air Aklak Air	schedule flights scheduled flights

3. MARKET ANALYSIS

3.1 INTRODUCTION

Following the identification of the development opportunities for each community the consultants conducted a market analysis which identifies the existing tourism markets for the Western Arctic and assesses the future market potential for the Western Arctic's tourism product. The tourism markets have been identified by market segment. The market analysis estimates the volume and identifies the demographics for each market segment. By matching the market segment characteristics with the existing tourism product in the Western Arctic, the consultants are then able to identify and **priorize** the requirements for tourism product development. In addition, the market characteristics will provide the basis for the marketing strategy. The end result will be a tourism strategy which is market driven.

The objectives of the market analysis are to:

- o identify the volume of tourists to the Western Arctic;
- o identify the various market segments and provide information on the market size, profile and expenditure of each;
- o analyze the impact and marketing efforts of the tourism regions that compete directly with the Western Arctic;
- o identify tourism development and marketing trends and their implications; and
- o identify by market segment the potential for short or long term growth.

In order to complete the market analysis the consultants relied largely on qualitative data. At the present time accurate quantitative visitor data are not available for the Western Arctic. The only survey conducted in the region is the 1985 Dempster Highway Exit Survey which represents only one mode of access to the region.

The primary source of information was through personal interviews and follow up phone interviews with local tourism operators. Very few of the accommodation facilities maintain historical records of their guests and the information obtained from the operators is based on their knowledge of the industry. Additional sources of information included the review of **N.W.T.** market studies, Yukon market surveys and phone interviews with government officials and various travel intermediaries.

3.2 TOURISM MARKETS TO THE NORTHWEST TERRITORIES

The last 5 years have seen a definite recognition and acceptance of tourism as a major economic force in the **N.W.T.** economy. This has been clearly demonstrated at both the government and individual operator and community level. While the GNWT has provided funding and expertise for planning, data collection and marketing, specific communities and several operators have shown **real** initiatives in providing tourism services.

In 1984, 41,800 visitors travelled to the **N.W.T.**, 71% by air and 29% by **road**.¹ The average expenditure per party was **\$600.00/trip** with an average of 1.76 people per party.² A recent report by the Department of Economic Development and Tourism compiles all the survey data from 1982 through to 1987 and estimates the volume of visitors to the **N.W.T.** at 58,000 in 1987.³ This represents a 12% increase in visitor volume over 1986.

The value of non-resident expenditure is estimated to be **approximately \$51 million**.⁴ This is very impressive when compared against the Yukon for instance, where the volume of non-resident travel is 10 times greater yet the revenue generated is only **\$90 million**.⁵

Most visitors are Canadian (88%) with:

41% from Alberta
 19% from Ontario
 12% from British Columbia

Unlike the Yukon which has a high American (65%) visitation, only 9% of visitors to the **N.W.T.** are from the U.S. Overseas visitors account for a mere 2%, or a quarter of that in most provinces.

Most visitors arrive by air (70%) while the remaining 30% come by some form of vehicle including:

automobile - 10%
 camper - 6%
 motorhome - 4%
 truck - 6%
 van - 3%

The Fort Smith Administrative Region which comprises the Big River and Northern Frontier Tourism Regions attracts 60% of the tourism traffic to the **N.W.T.** These regions are perceived as the most accessible regions as they have direct road and air access to major population centres in the south. The Western Arctic which is the only other tourism region with road access captures the second largest tourism market share (25%).

3.3 TOURISM MARKETS TO THE WESTERN ARCTIC

The Western Arctic's pleasure travel market can be divided into several segments. The market segments identified for the Western Arctic are:

- o rubber tire (recreational vehicle, automobile, motorcoach);
- o air pleasure/touring travel;

- o hunting;
- o **sportfishing**;
- o outdoor adventure travel; and
- o visiting friends and relatives.

3.3.1 Rubber Tire

The majority of pleasure travelers are entering the Western Arctic along the **Dempster** Highway via the Yukon by either their personal or rented automobile, **R.V.** or by **motorcoach**. These visitors primarily travel to the region to sightsee. This segment has also been identified as the "General Touring" segment in the recent Product Development Plan for the **N.W.T.**⁶

Volume

It is estimated that in 1987, 6,360 visitors traveled the **Dempster** Highway. This volume represents a significant increase of 70% over 1986 (**Table 3.1**). Prior to 1987 the highway volume had remained somewhat static over the previous 5 years. It is felt that the reasons for this dramatic increase are:

- road improvements;
- the placement of a Western Arctic representative at the **Dawson** City Visitors Centre;
- increased tourism to the Yukon as a result of increased marketing efforts there;
- 33% growth in visitation to **Dawson** City;
- production and distribution of the Dempster Highway Brochure;
- popularity of the **N.W.T.** and Yukon pavilions at Expo '86; and
- product development and marketing support provided by the study team.

The rubber tire segment can be subdivided into four components: **R.V.**; automobile; bus/coach; and small vans. The **R.V.** and auto-

TABLE 3.1 ESTIMATED **DEMPSTER** HIGHWAY PASSENGER AND VEHICLE VOLUME

	1985		1986		1987	
	Passengers	Vehicles	Passengers	Vehicles	Passengers	Vehicles
Recreational Vehicles	2,324	830	2,632	940	4,815	1,720
Automobiles	412	147	515	184	850	304
Bus/Coach Tours	600	19	580	18	649	20
Small Vans					47	6
Total	3,336	996	3,720	1,142	6,361	2,050

Source: **Dempster** Highway Exist Survey. 1985. Acres International Limited, prep. for Economic Development and Tourism, G. N. W.T.

The Market for Motoring Visitors to the N.W. T. 1986. Dept. Economic Development and Tourism, G. N. W.T.

Preliminary 1987 **Dempster** Ferry Counts. Keith Thompson, Dept. Economic Development and Tourism, G. N.W. T.

mobile vehicle and passenger counts (Table 3.1) are derived from **licence** plate counts on the Peel River Ferry⁷ and an estimated party size of 2.9 derived from the **Dempster** Highway Exit Survey⁸. The breakdown between **R.V.** (85%) and automobile (15%) is based on discussion with **R.C.M.P.** officials in Fort McPherson and **Inuvik** and visitor statistics obtained through the **Inuvik** Visitors **Centre**. The bus/coach vehicle and passenger volume is based on conversations with the three **motorcoach** operations managers who currently use the **Dempster** Highway⁹. The small van traffic represents a new component to the **Dempster** Highway and in 1987 two operators, Rainbow Adventure Tours (**Whitehorse**) and Swiftsure Tours (Victoria) ran six trips.

Expenditures

The 1985 **Dempster** Highway Exit Survey indicates that 78.5% of the travelers are primarily pleasure travelers with an average trip expenditure of \$150.36 per person while in the **N.W.T.** In addition, 11.2% of the travelers combine their **Dempster** Highway trip with "other" reasons and claim an average trip expenditure of \$356.71 per person.

Visitor Profile

For the past three years the non-resident license plate origins have been recorded on the Peel River Ferry (Table 3.2), however, **these data** do not account for rental vehicles and consequently do not always reflect true visitor origin. An analysis of these results on Table 3.2, the 1985 **Dempster** Highway Exit Survey plus an analysis of the **Inuvik** Visitor **Centre's** 1986 and 1987 visitor **registration** books (Table 3.3) indicates that in descending order, the origins of rubber tire segment are as follows:

1. Canadian - the four major provinces are B.C., Alberta, Ontario and the Yukon.

TABLE 3.2
DEMPSTER HIGHWAY LICENSE PLATE COUNTS 1985-1987

	1985 ¹ %	1986 ² %	1987 ³ %
<u>Canada</u>			
Yukon	18	16	15
British Columbia	18	15	14
Alberta	13	12	13
Ontario	10	7	7
Other Prairie Provinces	4	5	6
Other Eastern Provinces	2	2	4
Sub-Total Canada	65	57	59
<u>United States</u>			
Alaska	6	7	5
California	5	9	6
Washington	3	4	3
Texas	2	2	2
Michigan	2	2	3
Oregon	2	N/A	2
Remaini ng States ⁴	14	18	19
Sub-Total U. S. A.	34	42	40
<u>Overseas</u>	<u>1</u>	<u>1</u>	<u>1</u>
TOTAL	100	100	100

Sources:

- 1 The Market for Motoring Visitors to the N.W.T. 1985. Dept. Economic Development and Tourism, G.N.W.T.
- 2 The Market for Motoring Visitors to the N.W.T. 1986. Dept. Economic Development and Tourism, G.N.W.T.
- 3 preliminary 1987 Dempster Ferry Counts. Keith Thompson, Dept. Economic Development and Tourism, G.N.W.T.
- 4 Remaini ng USA comprised Of 30 States,
- 5 Overseas composed of Germany, Switzerland and Austria.

TABLE 3.3
DEMPSTER TRAFFIC: POINT OF ORIGIN

	1985 DEMPSTER EXIT SURVEY		1986 INUVIK VISITOR CENTRE REGISTRATION		1987 INUVIK VISITOR CENTRE REGISTRATION	
	% Can.	% Total	% Can.	% Total	% Can.	% Total
<u>Canada</u>						
N.W. T.	N/A		6		5	
Yukon	19		4		8	
British Columbia	34		25		31	
Alberta	21		22		19	
Ontario	13		24		27	
Other Prairie	8		10		4	
Other Eastern	<u>5</u>		<u>9</u>		<u>3</u>	
	100%	58	100%	43	100%	45
<u>United States</u>	% U.S.		% U.S.		% U*S*	
Western	39		34		55	
Midwest	24		9		10	
Mid east	20		22		13	
Eastern	<u>17</u>		<u>35</u>		<u>22</u>	
	100%	38	100%	30	100%	34
<u>Europe</u>	% Europe		% Europe		% Europe	
West Germany	50		25		36	
Switzerland			43			
Great Britain	50		9		11	
Others	<u>—</u>		<u>23</u>		<u>53</u>	
	100%	4	100%	25	100%	19
<u>Other</u>	% Other		% Other		% Other	
Japan			12		15	
Australia			54		51	
Others	<u>—</u>		<u>34</u>		<u>34</u>	
	100%		100%	2	100%	2
		100%		100%		100%

2. U.S.A. - the western and eastern states represent the largest proportions especially California, Alaska, Washington, Florida and Texas.
3. Overseas - Germany, Switzerland and to a smaller degree Australia and Japan are key countries.

Other data obtained from the 1985 **Dempster** Highway Exit Survey and the 1987 **Inuvik** Visitor Centre Registration survey makes it possible to develop a typical **Dempster** Highway **Traveller** Profile:

- o average party size is 2.8 travelers per vehicle;
- o 35-45% are 41 years or older (**IVC** suggests average age may be decreasing);
- o the proportions of professional and skilled **labourer** occupations and retirees are fairly equal at 20-25% each;
- o close to 50% earn incomes greater than \$40,000.00 per annum;
- o average length of stay (travel on the **Dempster** to **Inuvik** and back) was 3 nights/4 days in 1985 but appears to have increased in 1987 as **IVC** indicates 67% of registrants spent 2-3 days in **Inuvik** alone;
- o average per person expenditure was \$209.45 or \$52.00 per day in 1985. This is estimated to have increased to \$70.00 in 1987; and
- o five activities dominate visitors' interests, namely camping, shopping for crafts, visiting museums/historic sites, nature study and fishing. **These can** all be categorized as either outdoor or heritage related, perhaps indicating how most tourists view the Northwest Territories.

As a result, **Dempster** Highway visitors are typically older and have the time and money to spend at various visitor attractions during their travels. The fact that length of stay has increased in recent years can largely be attributed to the greater number of visitor activities available in **Inuvik** and the surrounding

communities. Similarly, longer visitation in the Western Arctic could be expected with the development of additional activities and facilities along the highway and communities connected to Inuvik.

Additional comments from the 1985 survey indicate that Dempster Highway travelers seek improved road conditions and services, information outlets and activities. These needs were confirmed by recent interviews with several R.V. caravans operators who also indicated that there is concern over the Dempster Highway's safety in terms of its road conditions and facilities, especially gas pumps, and that there is a general lack of information (both before and while on the highway) on activities and festivals.

3.3.2 Air Pleasure Travel

This segment consists of those travelers arriving to the region by air and primarily for pleasure travel. This segment includes the visiting friends and relatives component. Very little information is known about the activities these visitors participate in, however, it is assumed that these visitors are primarily arriving into the region to sightsee and cannot be identified under any of the other market segments.

Based on phone interviews with airline officials, it is estimated that 750 visitors arrived to the region by air in 1987 for pleasure travel. An average trip expenditure of \$340.00 per person can be applied to these visitors. This expenditure is derived from the overall N.W.T. average party expenditure of \$545.00¹⁰ assuming an average party size of 1.6¹¹. The principle market origins are Alberta and Ontario¹².

3.3.3 Hunting

Big game hunters to the Western Arctic can be divided into 2 categories based on their destinations: the Arctic Ocean and

Mackenzie River Area hunters. Although there are tags available, there are no hunts occurring in the Mackenzie Delta area at the present time.

The typical hunter visiting the Arctic Ocean Area **flies** into **Inuvik** and from there is transported to one of three communities; Tuktoyaktuk, Sachs **Harbour**, or **Paulatuk**. These visitors hunt for polar bear and **muskox** in the spring (March to May) and for caribou and **muskox** in the fall (September to November).

Most Mackenzie River Area hunters fly into their base camp from Norman **Wells**; one outfitter interviewed uses **Watson** Lake out of the Yukon. These hunters are primarily hunting for Dan sheep, caribou, moose and wolf. The hunting season in this area is from July to October.

Volume

The number of hunters to the north has increased dramatically (76%) over the past two years. **In 1987**, Guided Arctic Expeditions registered 86 hunters. It is anticipated that the number of hunters will increase in 1988. ¹³ **In** the Mackenzie River Area, the outfitters registered approximately 180 hunters in 1987.

Expenditure

Hunters traveling to the Arctic Ocean Area pay between \$10,000.00 to \$15,000.00 for a 10 day trip. In 1987 the 86 northern hunters generated \$1,067,000.00 in revenue. **In** the Mackenzie River Area total hunting expenditure was \$900,000.00. This is based on an average trip cost of \$5,000.00 (range is \$3,000.00 - \$7,000.00).

Profile

The Arctic Ocean Area only attracts hunters from the U.S. and although U.S. hunters are the prime market for the Mackenzie River Area outfitters, the number of Canadian hunters is increas-

ing. Using the 1983/84 GNWT tag registration the overall breakdown of the hunters by origin is:

- 67% U.S.
 - west coast 15%, California
 - central 41%, Texas, Louisiana
 - east coast 11%, Florida
- 28% Canadian
 - Alberta 22%
 - British Columbia 4%
 - Other 2%
- 5% European
 - West Germany 3%

While information regarding the income and age of the Western Arctic hunters is not available, a recent Yukon study provides detailed hunter profile data.¹⁴ The typical hunter in the Yukon is male, aged 35-60 and earns \$40,000.00 a year or more and is a senior business executive or professional. The study also classified the hunters based on experience from novice to veteran. The northern region of the Yukon tends to attract the veteran hunter as opposed to the southern region which attracts a wider variety of hunters (novice to veteran). The veteran hunter is not price conscious, is interested in trophy hunting and is looking for the exotic hunt (remote locations, rare species, unusual equipment). Repeat visitation tends to be higher with the more experienced hunter given that his expectations are met (quality guide and accommodation play a vital role).

3.3.4 **Sportfishing**

There are two types of sport fishermen who travel to the Western Arctic, the trophy fishermen and the wilderness fishermen. The trophy fishermen travels to Great Bear Lake where he can select from five fishing lodges, one of which is in the Western Arctic (Great Bear Trophy Lodge). The wilderness fishermen can fly to one of four lodges within the Western Arctic to fish for a variety of northern freshwater species. The four lodges are Colville Lake Lodge, Sitidgi Lodge, Drum Lake Lodge and Eskimo Lakes Lodge. The following market information is based on interviews-with lodge operators.

Volume

All of the lodges operate over a short season, from July 1 to August 31. In 1986 Great Bear Lodge was in receivership and was not fully operational. As a result, the occupancy was low and by 1987 the lodge was able to attract 260 guests. The other lodges in the Western Arctic also experienced low occupancies due to a **variety** of factors (new ownership, limited marketing and limited operations) and the four lodges in total registered only 92 guests.

Expenditures

Great Bear Lodge traditionally offers 7 day all-inclusive packages ranging from \$2,200.00 to \$2,700.00 depending on the gateway (Yellowknife, Edmonton and Winnipeg). In 1987, due to financial problems, the lodge offered 4 day packages at a reduced rate and generated \$448,000.00. The fishermen to the 4 wilderness lodges spent a total of \$50,000.00 in 1986.

Visitor Profile

Visitor profile data are limited for the sportfishing segment. In the past the fishermen to Great Bear Lodge have primarily come from the U.S. (approximately 80%) with a small Canadian component (20%, Alberta and Ontario). The owners are noticing an increase in the number of females as more fishermen are traveling with their spouses.

3.3.5 Adventure Travel

Presently Outdoor Adventure product is very limited in the Western Arctic and the only available outdoor adventure packages have been developed by tour operators located outside of the N.W.T. Eco-summer (B.C.) in co-operation with Guided Arctic Expeditions operating on the Firth River and Blackfeather (Ontario) operating

on the Mountain River attracted in total 57 canoeists in 1987. The primary markets for these two operators are eastern Canada and the U.S. The average per diem expenditure is \$150 and the trips were two weeks in length. Photo Safaris (New York) guided 128 visitors to Banks Island for a wildlife photography tour in 1987. The average per diem expenditure was \$280.00.

In comparison with the other tourism regions the Western Arctic is only capturing 0.8% of the total Outdoor Adventure Travel to the N.W.T.¹⁵ The Fort Smith, Baffin and Arctic Coast regions have developed numerous adventure packages and attract the greatest market share of the adventure segment.

3.3.6 Summary of Market Segments

Table 3.3 summarizes the 1987 visitor volume for each market segment to the Western Arctic. Approximately 7,804 tourists visited the region in 1987. The percent market share for each of the five tourist market segments is:

82% Rubber Tire
 10% Air Pleasure
 3% Hunting
 4% Fishing
 1% Adventure Travel

3.4 REVIEW OF TOURISM MARKETS TO OTHER NORTHERN DESTINATIONS

3.4.1 Tourism Markets in the Yukon Territory

In 1987 it is estimated that 503,000 visitors travelled to the Yukon.¹⁶ This volume represents an overall increase of 4%. Historically the Yukon has experienced higher growth rates. From 1982 through to 1985 the Yukon experienced an average annual growth rate of 9.5%.¹⁷ This has decreased to 4% for 1986 and 1987.

TABLE 3.3

1987 VISITOR TRAVEL TO THE WESTERN ARCTIC

<u>MARKET SEGMENTS</u>	<u>VISITOR VOLUME</u>	<u>%</u>
<u>Rubber Tire</u>		
R.V.	4,815	62
Auto	850	11
Coach	649	8
Van	47	1
<u>Air Pleasure</u>	750	10
<u>Hunting</u>		
Arctic Ocean Area	86	1
Mackenzie River Area	180	2
<u>Fishing</u>		
Trophy	260	3
Wilderness	92	1
<u>Adventure Travel</u>	<u>75</u>	1
TOTAL TOURIST TRAFFIC:	7,804	

-
- Source:
- Dempster Highway Exit Survey, 1985.
 - The Market for Motoring Visitors to the Northwest Territories, 1985.
 - Tourism Facts Northwest Territories, 1987.
 - Telephone Interviews with Western Arctic Tourism Operators.

Like the Western Arctic, most people come to the Yukon by personal vehicle (62%) and stay for more than one night. Thirty-two percent of the visitors arrive by **motorcoach** and 6% by air. The average party size is 2.19 and individual expenditure is \$250.75. The average length of stay is 4.25 **days**.¹⁸

The origin of visitors to the Yukon closely resembles that of the Western Arctic. In the Yukon 26% come from Canada with British Columbia, Alberta and Ontario being the major markets. License plate counts on the **Dempster** suggest similar markets.

While 65% of tourists to the Yukon are American compared to 42% on the **Dempster** and perhaps 45% overall to the Western Arctic the geographic origin of both is similar. They include California, Alaska, Washington, Michigan, Texas and Florida.

Dawson City

When discussing the Western Arctic tourism markets in relation to the Yukon it is important to focus on **Dawson City**. As discussed in the previous section 83% of the visitors to the Western Arctic arrive via the **Dempster** Highway and in 1987 it is this "rubber tire" or "touring" segment which experienced the greatest growth increase. This market originates in **Dawson City** and therefore tourism patterns within **Dawson City** will directly affect the volume of visitors on the **Dempster** Highway.

It is estimated by Tourism Yukon officials that in 1987 54,000 visitors arrived in **Dawson City**. Of these visitors, approximately 46,000 signed in at the Visitor Reception **Centre**. Attendance at the **Dawson City Visitor Centre** for 1982 through to 1987 is indicated in Table 3.4. Both **Dawson City** and Watson Lake Visitor **Centres** experienced the highest growth increases when compared to the other visitor centres. In addition, these two **centres** are typically well above the overall average for all Yukon Visitor

TABLE 3.9

ATTENDANCE AT YUKON VISITOR RECEPTION CENTRES 1982-1987

	1982		1983		1984		1985		1986		1987	
	# people	% increase	# people	% increase	# people	% increase	# people	% increase	# people	% increase	# people	% increase
Dawson City	26,683		29,157	9	34,094	17	32,995	-3	34,583	5	45,826	38
Watson lake	13,904		18,468	33	22,706	23	20,350	-	25,977	28	N/A	
Yukon Total ¹	114,090		109,305	4	118,105	8	109,554	-6	135,089	22	N/A	

¹ Includes attendance from Watson Lake, Whitehorse, Haines Junction, Beaver Creek, Dawson City, and Carcross Visitor Centres

Yukon Tourism Highlights, 1986. Department of Tourism, Whitehorse
George Sinfield, Research Division, Department of Tourism, Whitehorse

Centres. According to the marketing officials with Tourism Yukon this high growth rate in Dawson City is due to two factors; Tourism Yukon's extensive marketing campaign for Dawson City and the increase in tourism development (facilities, attractions, activities) in the community financially supported by Parks Canada. Over the next five years both Tourism Yukon and Parks Canada have committed to continue their financial and marketing support to Dawson City and as a result growth to Dawson City is anticipated to increase by 15-20% per year.¹⁹

In summary, the profile of tourists to the Western Arctic more closely resembles that of the Yukon than that of the N.W.T. As tourism on the Dempster increases, this factor will become even more significant and result in a very particular focus to the Western Arctic Development and Marketing Strategy.

3.4.2 Tourism in Alaska

Since 1982 Tourism in Alaska has been increasing by approximately 4% per year except for 1986 when traffic increased by 12%. The high growth rate for 1986 reflects the increase in cruise ship activity due to Expo '86. In 1985, 700,000 non-residents visited Alaska and 787,000 in 1986 generating \$659,000,000 and \$700,000,000 in revenue respectively.²⁰

Unlike the Yukon and Western Arctic the majority of the visitors arrive by air (66%, and cruise ship (21%). Only 9% or 71,000 of the visitors²¹ arrive by personal vehicle. Information regarding the number of visitors who arrive by air and rent an automobile or R.V. to tour the State and Territories is not available. There are 12 car rental agencies in Alaska and all operators are experiencing growth. Visitors to Alaska stay an average of 8.1 days.

The origin of the visitor to Alaska is primarily west coast U.S. (55%), with California (19%) and Washington (17%) being the dominant states. The remaining visitor breakdown by origin is:

Midwest U.S.	- 15%
South U.S.	- 15%
East U.S.	- 8%
Canada	- 4%
Overseas	- 3%

The average age is 47 years, and 46% of the vacation travelers are employed and 44% retired.

Alaskan visitors are primarily interested in sightseeing and visiting the Alaska coastline. The spectacular glaciers have been the main drawing card to Alaska. Freshwater fishing and hunting are available but are secondary market segments.

3.4.3 Tourism Markets to Adjacent N.W.T. Regions

Big River/Northern Frontier

In 1987 the total number of visitors to the two zones was 34,500 representing 60% of the total N.W.T. volume. The 1987 visitor volume estimation represents a 6% increase over 1986. Of these visitors, 62% arrived by air with the balance arriving via the two highways serving the area. Nearly half of the total arrivals to the areas are from Alberta which is logical considering Edmonton is the major gateway north.²²

The average length of stay was 16 days for business travelers while vacationers spent an average of 10 days in the region. The average party size is the same as for the N.W.T. as a whole. Approximately 38% of visitors stay with friends and relatives with the balance split between roofed accommodation (42%) and camping/

R.V. sites. The estimated expenditures are \$29,500,000.00. Forty-eight percent of the visitors had Yellowknife as their primary destination.

3.5 COMPETITION

As a northern destination, located in the northwestern region of North America, the Western Arctic must compete with two of the most aggressive and sophisticated northern destinations in the world - the Yukon Territory and Alaska.

They have established both individual and joint marketing programs, for the past decade, resulting in extensive recognition throughout the United States and Canada. They are also perceived as true northern destinations and have generated a strong image of providing quality northern activities, attractions and experiences.

For instance, the Yukon Visitors Association attended 45 trade shows per year over the past three years and advertised in many R.V. and west coast leisure living magazines. It is within this context that the Western Arctic must promote its own unique character as well as collaborate, when appropriate, with the established Yukon and Alaska northern travel product.

3.5.1 The Yukon Territory

Like the Yukon, whose high tourism volume is closely linked to Alaska, so too is Western Arctic tourism closely associated with that of the Yukon. Discussions with tourists indicate that traveling the Dempster and visiting the Western Arctic is only part of a trip to the north, with the Yukon being an important part of that experience. Both the competitive and cooperative links with the Yukon are significant.

Market Segment Comparison

The Yukon and the Western Arctic basically share the same market segments:

- o **R.V.** and **automobile** travellers;
- o sport fishermen;
- o hunters;
- o **motorcoach** passengers;
- o air travelers; and
- o adventure travelers.

They are even very similar in terms of percentage of volume as the following figure suggests.

<u>SEGMENT</u>	<u>WESTERN ARCTIC</u>	<u>YUKON</u>
R.V., Auto	73%	73%
Air Pleasure	10%	12%
Motorcoach/Van	9%	12%
Fishing	4%	3%
Hunting	3%	0.5%
Adventure	1%	6%

Of course the Yukon enjoys approximately 100 times the visitor volume of the Western Arctic which means that 3% for fishing in the Yukon translates into 1,600 anglers while the 7% in the Western Arctic represents 377 anglers.

It therefore becomes **important** to compare travel to the Yukon with that of the Western Arctic on a segment by segment basis.

Recreational Vehicle/Automobile

The Yukon has aggressively pursued the **R.V.** market over the past five years. They advertise in Milepost Magazine and are now

represented in 5 major U. S. camping magazines. This has resulted in a significant 356,300 R.V. and auto visitors. Many of them are definitely enroute to Alaska, (there are 212,000 entries into the Yukon at the Alaska border **crossing**).²³ With an average length of stay of 4.3 days, it can be assumed that this segment has a substantial impact on the economy.

The Yukon's success with the R.V. market is due to its marketing efforts but also to its quality campgrounds and attractions. Campsites are larger and have more services than in the Western Arctic. There are better roads and many more attractions, especially in Whitehorse (M.V. Schwatka, Frantic Follies) and Dawson City (Diamond Lils, Yukon Belle, etc.).

In summary the costs are lower and the product is different in some areas. This is the environment in which WAVA must compete. Nevertheless the potential for growth to the Western Arctic is impressive. For instance, there are approximately 54,000 visitors to Dawson City, of which 38,000 arrive by R.V. or automobile.²⁴ In 1987 an exit study was conducted in the Yukon and the initial counts for the southern section of the Dempster indicate 8,000 non-resident visitors. When compared with the 1987 estimation of the Peel River ferry counts, it appears that the Western Arctic captures 75% of the visitors who travel the Dempster Highway. While the Yukon may have convinced them to come to Dawson City, WAVA is in an excellent position to encourage them to drive further on the Dempster to Inuvik and the Arctic Ocean.

Motorcoach Traffic

There were 58,500 overnight bus tour passengers to the Yukon in 1986 and although the 1987 figure is not available it is estimated that this number is down 5-7% for 1987 (primarily due to the absence of Expo touring buses) .²⁵ Ninety percent of this volume is due to cruise/coach packages. A portion of this volume visited

Dawson City and represent potential traffic to **Inuvik**. There are 5,850 bus passengers who are not on a cruise itinerary and most go to **Dawson City**. **Inuvik** receives only 10% of this total (and only 1% of all the **motorcoach** traffic to the Yukon). There is an opportunity however to sell to these existing tour groups and increase the bus traffic to the Western Arctic by aggressively marketing the fly/bus packages.

For as long as the Yukon continues to sell aggressively to this group, it can put more **motorcoach** traffic on the Western Arctic doorstep. Cooperative packaging with the Yukon represents an opportunity to combine an Arctic/Dempster experience with the increasingly successful Yukon bus tours.

Hunting

Hunting is a well established segment in the Yukon and hunters increased from 405 in 1985 to 446 in 1986.²⁶ The Western Arctic has a certain competitive edge in that it can also sell Polar Bear and Muskox hunts. Growth in demand for these two species, in the N.W.T., resulted in an overall increase of 33 hunts from 1985 to **1986** (230 hunts).

Hunting in the Yukon is extremely well organized and competitive. All operators live in the Yukon and they actively engaged in cooperative marketing with Tourism Yukon through their Outfitters Association. The operators in the Mackenzie Mountains on the other hand are mainly non-resident.

Guided Arctic Expeditions on the other hand is doing an admirable job in organizing and training the local HTA guides in the **Beaufort Area**. Since the Yukon and the Western Arctic largely compete in the same markets for the hunter any improvement on the latter's product development and packaging will greatly enhance their competitive position.

Fishing

Like hunting, the Yukon has a well established **sportfishing** product. Operators are residents and cooperative marketing has given Yukon **sportfishing** an international reputation. While the Yukon attracts more anglers (1,600 total, 150 trophy), the Western Arctic offers more opportunity for trophy fishing (320 total, 285 trophy) on Great Bear, Drum, and **Sitidgi** Lakes.

Outdoor Adventure Travel

The Yukon totally dominates the canoeing, hiking, kayaking, photography, nature interpretation market. This is because there has been virtually no product development of this type in the Western Arctic. No more than 75 people came to the Western Arctic in 1987 for a wilderness/adventure experience. The Yukon on the other hand had approximately 1,650 adventure travel visitors.

3 . 5 . Alaska

Alaska is the most popular northern destination in North America receiving approximately 800,000 visitors annually. Unlike the Yukon, it is not a direct competitor with the Western Arctic. Firstly, 66% of tourists to Alaska arrive by air. Flights to Anchorage, for instance, are considerably less expensive than to the Western Arctic and the state benefits from the intense competition between Alaska Airlines, **Delta** and Northwest Orient.

The market segments are consequently very different from both the Yukon and the **Western** Arctic. Only 9% arrive by R.V. or automobile and the remainder arrive by cruise **ship**.

The product offering is also considerably different with most visitors interested in marine-based activities such as cruises, coastline tours and saltwater **sportfishing**.

There is however, a shift towards the new outdoor adventure products and in the long term this may have an impact on Canadian northern destinations.

As well, there are plans for a road to Point Barrow. This **would** remove **Inuvik's** exclusive claim to having the only route above the Arctic Circle and to the Arctic Ocean. However additional quality attractions at **Inuvik** should offset any potential competition arising from this new Alaska route.

3.5.3 Big River/Northern Frontier

From a competitive standpoint the key concern is in trophy/sportfishing. With the lodges on or near Great Slave Lake, plus the lodges in the **Big River Zone** and those within the Northern Frontier located on Great Bear Lake there is definite competition. In total there are 3 times as many lodges in these zones as in the Western Arctic. In addition, they are generally located closer to major population **centres**; and, in the case of Great Bear Lake, the lodges are on direct charter routes from Alberta with resulting cost savings for air travelers.

3.6 EXISTING MARKETING PROGRAMS

3.6.1 Western Arctic Marketing Programs

The Western Arctic Visitor's Association has become slightly more aggressive in promotion of the region. **During** the past year, they have been actively pursuing the **R.V.** Market and have strengthened their coverage of the **Dempster** Highway which accounts for 75% of its non-resident visitor count. Specifically, they participated in a series of **R.V.** shows with the Yukon Visitors Association throughout the southern U.S. in the spring of 1987. They also participated in 4 travel consumer shows with TIA **N.W.T.** For the first time they joined in the Whitehorse Travel Show in May 1987

and as well have produced a new four colour brochure on the Dempster.

In addition to **this R.V.** promotion, **WAVA** has placed ads in a variety of consumer magazines in Canada and the U.S. in order to assist in selling their other market segments which are also promoted in the 'The Explorers Guide'. Inquiries are fulfilled by **TravelArctic**. For instance, they answer inquiries from travel writers and sponsor an average of 4 writers per year for various market segments. A formal monitoring method needs to be established in order to keep track of international contacts who are able to assist **TravelArctic** in qualifying media leads.

WAVA has effectively used operator assistance funds' to support the printing of additional operator brochures. This needs to be continued, but as well there should be increased assistance for external promotions. For example, assistance is required on how to access and follow up on potential client mailing lists.

The region has been weak in contacting potential tour operators. In order to strengthen other market segments, direct linkages need to be developed with various types of operators. For instance a tour operator who specializes in wildlife or **Inuit** culture, such as Tuk Tours, could be connected with an existing ground operator for joint promotion of special group travel such as canoeing, zodiac trips, fishing, river boat touring, rock hounding, arts and crafts workshops, etc. As well, local operators such as Banks Island Outfitters or Mackenzie River Tours would also be able to work through the Arctic Tour Company once it gets established.

3.6.2 Collaborative Marketing

WAVA is now working closely with **TIA - N.W.T.** and is participating in the three year marketing plan and the one year implementation plan.

The distinction between the efforts of **TIA - N.W.T.** and **TravelArctic** are now more clearly defined. For instance all

consumer travel shows are now coordinated through **TIA - N.W.T.** and this allows **WAVA** to pick and choose its participation. If a show covers a market segment of interest **WAVA** either can participate or decide to abstain if the show is not considered to be immediately relevant. This enables **WAVA** to efficiently disperse its financial and human resources across a number of target markets.

TIA - N.W.T. is coordinating those joint consumer advertising programs that include multi-zones. **WAVA** therefore has the option to participate depending on the specific target market of the publication. This assists the zone on overall budgeting as the funds for these ads flows from EDA to the zones.

Through both **TIA - N.W.T.** and **TravelArctic**, their full participation provides them with a better understanding of what other zones in the **N.W.T.** are doing and allows them to better position themselves. In other words, if the Arctic Coast has had some success with Arts and Crafts workshops, then there may be the potential for similar activities in adjoining **communities** in the Western Arctic.

TravelArctic is handling most of the Travel Trade promotion for the zones. It is one area in which **WAVA** has not been as active as it should have been and this linkage needs strengthening. One of the problems has been lack of tour operator/travel agent product. Tourism and Parks and **WAVA** will work closer in the future to develop new product to at least satisfy existing demand especially as requests come in through the new 1-800 telephone line.

During 1987 the first ad agency was appointed by **TravelArctic**. This is a very important step and will assist the department and the zones in the quality and consistency of the message directed at consumers. This will continue to be **TravelArctic's** responsibility. However, while **TravelArctic** continues to build an overall image and increase awareness, the Zones can take a more segmented approach in their marketing.

3.6.3 Marketing by the Competition

The major competitor for the Western Arctic is the Yukon Territory and to a much lesser degree other **N.W.T.** zones. Because of the high percentage of arrivals on the Dempster highway, Tourism Yukon marketing efforts have had a greater impact (on the Western Arctic) than any other **N.W.T.** zone.

The Yukon Visitors Association is responsible for attendance at consumer shows and in 1986 covered, either by themselves, or with private sector partners, over 40 shows. They also coordinated consumer advertising but generally only when cooperative programs were in place. They are not responsible for general image **advertising.**

Tourism Yukon, as with **TravelArctic**, handles all of the travel trade advertising and travel trade shows. They have been aggressive in this area and particularly so in the **R.V.** and other rubber tire markets. For instance, they usually cover 30 to 40 automobile club offices each year with training seminars for the auto trip planning staff. Recently they have started to promote in Australia and New Zealand. This region has been a developing market for them in their adventure travel segment. Tourism Yukon handles all the consumer advertising through their ad agency and it has been very professionally carried out.

Tourism Yukon is particularly effective in supporting various market segments. For instance in 1986 they assisted the Yukon Outfitters Association in analyzing the Big Game Hunters and then created a 4 year marketing plan directed at their target markets. At the same time they also took a thorough look at the Outdoor Adventure Market and came up with a single brochure to cover the important market segments such as canoeing, back packing, fishing, trail riding, etc. With this brochure in place they then target marketed the product offerings through specific media.

3.7 MARKET POTENTIAL: RUBBER TIRE TRAVELERS

3.7.1 The North American R.V. Market

Although there was no growth in 1986 R.V. sales in the U.S. the demand for R.V. rentals has increased steadily over the last several years. According to **David Humphreys**, President of the R.V. Industry Association, rental figures have almost doubled every year for the past few years. It is estimated that approximately 75% of the non-resident traffic on the **Dempster** Highway is R.V. traffic. These visitors either drive their own vehicle or rent a vehicle from one of the 5 agencies in the Yukon or 12 agencies in Alaska.

Approximately 30 North American R.V. Clubs and Associations were contacted. Of these, 20 groups representing 624,220 members have members who have **travelled** to the North. All 20 clubs are interested in the **Dempster** Highway and requested information. The R.V. owners travel to Alaska either along the **B.C.** - Yukon - Alaska highway route, or take a ferry to Alaska one way and highway another, or rent R.V.'s in the North. They are also combining their R.V. trip with air excursions or a cruise along the Inside Passage.

Over 15 R.V. caravan operators were contacted representing over 74 trips each year (**1,660** R.V.'s) along the B.C. - Yukon - Alaska route. Only two of these operators offer trips on the **Dempster** Highway. Many of these operators offer air excursions to the Western Arctic in their itinerary.

The overall interest in the **Dempster** Highway ranged from 30% to 70% of the individual and group travel. The majority of R.V. traffic is independent travel. Even though there is a strong interest in the **Dempster** Highway the majority of people contacted are concerned with the road conditions and lack of facilities, in

particular gas pumps. The caravan operators also identified the need for:

- o arts/cultural festivals in **Inuvik**;
- o trained local tour guides/operators;
- o short flight excursions from Alaska;
- o **R.V.** rentals in **Dawson** City;
- o collaboration with existing tour operators in Alaska to upgrade facilities;
- o alternatives to driving back down the same route; and
- o promotion of the **Dempster**.

The lack of awareness of the **Dempster** Highway was evident with the majority of interviews. All clubs, organizations and tour operators requested information for their newsletters. **There is a strong demand** for promotion of the highway and the uniqueness of the Arctic Circle including wildlife, native culture and arts and crafts. Several marketing avenues were identified:

- o newsletters;
- o club and association rallies;
- o brochures in **R.V.** rental and sales outlets; and
- o discounts for facilities and activities to club/association members.

3.7.2 **R.V.** and Automobile Travelers Seven Year Projections

As previously discussed the **R.V.** and automobile travelers account **for** 74% of the traffic to the Western Arctic. **Dawson** City is the point of departure for these visitors and as a result tourism growth on the **Dempster** Highway is directly related to growth in **Dawson** City. According to Tourism Yukon officials the tourism growth in **Dawson** City is anticipated to average 15 to 20% per year over the next five years and then decrease to 5% per year (see Section 3.4). **In 1987 Dawson** City experienced a 32% growth rate

and the **Dempster** Highway traffic experienced a 70% increase. It is felt that this extremely high growth rate is primarily due to two factors; the improvement of the highway for automobile/R.V. use and the positioning of a Western Arctic representative at the **Dawson City Visitor Centre** to promote and encourage the use of the **Dempster** Highway. In all probability if the status quo is maintained the **Dempster** Highway growth rate will drop in 1988 to reflect the **Dawson City** growth rates. However the results of the WATS study clearly outline a marketing and product development strategy which focuses on the **Dempster** Highway traveller. If the recommendations within the Tourism strategy are acted upon and an aggressive marketing campaign is conducted it is projected that the R.V./automobile segment could obtain growth rates of 30% within the first few years. It is projected that within seven years the **Dempster** Highway traffic (including motorcoach and van passengers) to **Inuvik** could capture a 20% share of the tourism traffic to **Dawson City** (Table 3.5).

3.7.3 Motorcoach/Van Potential Market

There are two operators who offer trips on the **Dempster** Highway. Horizon and Atlas tours do not anticipate substantial growth in this product over the next few years. Horizon predict an increase of 3-5% over the next 5 years. Atlas is indicating a decline after a difficult year in 1986, however they are now hauling for Wells Gray Tours based out of **Kamloops** and this will reverse the decline by 1988. In order to expand this market, the highway needs to continue its upgrading of services with particular emphasis on the **N.W.T.** portion. Additionally there needs to be more attractions/ activities at the **Inuvik** end of the trip.

There is potential for growth in the type of program being offered on a more formal basis this year by David Howe of Rainbow Adventure Tours out of Whitehorse. He is offering a small van program for up to 10 passengers per trip. This tour may increase in

TABLE 3.5
SEVEN YEAR VISITOR PROJECTIONS FOR THE DEMPSTER HIGHWAY AND DAWSON CITY

	1987	988	1989	990	1991	1992	1993
<u>DEMPSTER HIGHWAY</u>							
Rubber Tire Automobile	4,815 850	5,906 1,027	7,677 1,334	9,980 1,735	12,475 2,168	15,594 2,710	17,933 3,116
Coach Van	649 49	690 83	750 113	810 143	870 173	930 193	990 230
Total Rubber Tire	6,363	7,706	9,874	12,668	15,686	19,427	22,269
<u>DAWSON CITY</u>							
Visitor Count	54,000	62,100	71,400	82,000	94,000	99,000	104,000
% Market Share	12	2	14	15	17	20	21

popularity because of its reduced risk to the operator and attractiveness to consumers who want to stop along the route. Rainbow Adventure Tours have built up a strong European market over the past 10 years for the Yukon small van adventure market (300 in 1986). There is excellent potential for this product, along the **Dempster**.

Based on interviews with **motorcoach** and small van operators the growth potential for these travelers are considerably less than for the R.V./automobile travelers (less than 5% per year). Only three operators are presently interested in the **Dempster** Highway and they project an increase of four additional passengers plus one additional tour over the next five years. The small van operators are optimistic in the growth potential of the **Dempster** Highway and project an increase of approximately 200 passengers over the next seven years.

3.8 MARKET POTENTIAL: HUNTERS

3.8.1 Arctic Ocean Area

There has been an increase of over 100% in Polar **Bear/Muskox** hunts from 1985 to 1987. This rate of increase will slow down in 1987 but will probably reach 80 hunters (up from 54 in 1986). This market has been controlled by Guided Arctic Expeditions who currently have a strong marketing campaign. The growth in this market segment is, however, restricted by the number of permits available as well as the expertise of the guides and the quality of dog teams.

Hunting on Banks Island and the areas around **Paulatuk** and Tuktoyaktuk is a unique experience for the exotic hunter and demand will increase as long as tags are available. From a base of 86 hunters in 1987, approximately 8 to 10 tags could be added for sports hunting each year for a total of 120 hunters by 1992.

3.8.2 Mackenzie River Area

In the unit "E" area which falls within the Western Arctic there are 6 registered big game outfitters. They cover areas E/1-1 through E/1-6. This area supports Dan sheep, caribou and moose as the main species. The peak for this market was in 1981 when 297 hunters were in that area but this decreased to 180 hunters in 1986 because of lack of marketing and a low level of interest by the non-resident operators. The Yukon has experienced a decrease in hunters from 1981 to 1984 for the same species due to the drop in the European currencies. In 1985 and 1986 however there was an increase of 10% per year.

There is room for growth in the Mackenzie River hunting area and it is possible to increase the volume back up to the 1981 level. Two of the ways to achieve this is through more N.W.T. ownership of these hunting areas and increased marketing efforts.

The Yukon has experienced 10% growth in the wilderness hunting segment, which is similar to the Bear area. Increased marketing and more resident-based operations could maintain this growth resulting in 300 hunts by 1992. This is based on the fact that both areas have common game species.

3.8.3 Hunting and Trappers Association

There is a potential for an increase in hunts in areas outside of the two covered above. With involvement by the communities of **Aklavik**, Fort McPherson, Arctic Red River and Fort Franklin there is potential for new non-resident hunting development. Marketing is one of the key factors and a joint effort with Guided Arctic or Canada North Expeditions is **recommended**. Because there are sufficient tags, 12 hunters are projected for 1988 and 40 hunters by 1992.

3.9 MARKET POTENTIAL: FISHING

3.9.1 Trophy Fishing

This market segment is dominated by the one lodge in the Western Arctic, namely Great Bear Trophy Lodge - which is now owned by **N.W.T.** residents. Fully 90% of the total fishing activity in the area is centered around this one operation. It operated below capacity in 1986 due to a receivership problem but has recovered in 1987 and anticipates full capacity of approximately 400 anglers by 1990. **In** addition, to the Great Bear Trophy Lodge a second lodge to be owned and operated by The Fort Franklin Band is proposed for 1990 (See Volume 2). A **prefeasibility** study for this proposed lodge was prepared as part of the WATS study (Volume 7). The preliminary market projections for this facility are based on five years to develop a strong clientele base. By 1993 it is projected that the two facilities will attract **600** sportfishing visitors to the Western Arctic.

3.9.2 Wilderness Fishing

The balance of the fishing activity in the Western Arctic is sport and not trophy oriented and centers around four other lodges, two of which are considered more for overnight trips than day trips. The two overnight facilities are **Colville** Lake Lodge and Drum Lake Lodge both in the Bear Area. Both are experiencing low occupancies in part due to limited marketing. By the end of year five it is projected that they increase by 180 anglers with existing facilities (80 Drum Lake, 100 **Colville** Lake). The two lodges in the northern area, **Sitidgi** and Eskimo Lakes certainly have room for growth. **Sitidgi** has a greater long range potential with a target of 10 overnight guests by the end of year five.

There is new potential for the Hornaday River's char run because of the opening of Gilbert Thrashers Hotel in **Paulatuk**. Packages need to be developed, with the hotel serving meals or at least dinner. Ten overnight guests are projected in 1987 rising to 60 by the end of year five.

3.10 MARKET POTENTIAL: OUTDOOR ADVENTURE

3.10.1 Canoeing/Zodiacs/River Boating - Wildlife Viewing

There are no operators based in the Western Arctic who are offering visitors the opportunity to go canoeing, take a zodiac or other kinds of river boat trips and view wildlife. On the other hand, the leading request at both Chuk Park and **Inuvik** Visitor Center is for these activities.

Over the years, the Yukon has built these segments into a fairly strong part of their outdoor adventure experience. There is an opportunity to do the same for the Western Arctic although the volumes will not reach those of the Yukon for sometime. Both segments, the **canoeing/zodiacing** for the more action-oriented person and the river boating for the more passive person show growth potential. Visitors traveling the Dempster Highway by car, **R.V.** or coach are strong market potential for water based activities. **In order** to fill this product market opportunity gap and expand its potential, this area should be addressed as soon as financially feasible.

There are four other communities interested in becoming involved in hunting - particularly in the Mackenzie and Richardson Mountains.

The HTA in these communities will take several years before they build up their expertise and clientele. **If** they start with a conservative 10 hunts in 1989 and grow by 10 hunts per year, this will result in 40, 7 to 10 day hunts by 1992.

Adventure Travel - Package Tours

Since there is little existing adventure travel market, projections are based on the high growth rates in other areas of the north. Once again, the variety in this market makes necessary a segment by segment analysis.

- Hiking

The **Canol** Trail could well begin with a base of 30 hikers in 1988. Based on improvements and marketing the facility as a world-class hiking trail, volume should grow to approximately $\frac{1}{4}$ of that on the **Chilkoot** Trail, i.e. 360 by 1992. This can be achieved by doubling the visitation each year for five years or 100% annual growth.

- Canoe/Kayak/Zodiac Trips

This segment has shown the greatest growth in Alaska and the Yukon according to interviews with the wholesalers. A growth rate of 30% per year is in order considering the very small base we have started with.

- Boat Cruise

While the **R.V.** traffic will make up most of the boat cruise volume, there is an opportunity for specific packages (Delta, Herschel Island and **whalewatching**).

From a base of 20 in 1988 it could grow dramatically in 1989 and then level out to 20-25 percent, reaching 140 by 1992.

- Wildlife Tours/Photo Safaris

The natural resources such as Banks Island, Richardson Mountains and Herschel Island have a high drawing potential. Travel industry interviews suggest a potential for at least 4 Operations

including a lodge at Sachs **Harbour**. 1988 is projected at 60 increasing to 351 by 1992.

- Culture/Arts and Craft

Interviews with tourists indicate a definite interest in native culture. Other northern destinations have demonstrated a potential to promote arts and craft workshops, archaeological tours, etc. but interest and product capacity is defined to a limited market. **If** two tours/workshops were available in 1988 and two added each subsequent year, this would result in 120 participants by 1992.

3.11 MARKET POTENTIAL: INDEPENDENT AIR TRAVEL

Air travel is largely based on visiting friends and relatives and independent travelers. There is no breakdown of the estimated 750 travelers to **Inuvik** in 1987 but growth is not expected to exceed overall growth to the **N.W.T.** It is projected to grow at an average of 5% per annum.

3.12 SUMMARY

Growth rates vary by market segment from a low of 5% for air travel to a high of 30% for **R.V.** and auto traffic. Assuming the necessary marketing programs and product is in place, it is anticipated that visitor volume will more than triple to 22,964 by **1992** (Table 3.6).

Total rubber tire traffic currently represents 80% of the traffic to the Western Arctic. Even though other market segments will continue to grow the dominance of the rubber tire **will** continue. **In fact by 1992 it will** have grown to 84% of the total market. The continuation of linkages with the Yukon are critical to this growth.

TABLE 3.6

MARKET PROJECTIONS FOR THE WESTERN ARCTIC

<u>MARKETS</u>	<u>ACTUAL 1987</u>	<u>1988</u>	<u>1989</u>	<u>1990</u>	<u>1991</u>	<u>1992</u>	<u>1993</u>
<u>Rubber Tire</u>							
R.V.	4,815	5,906	7,677	9,980	12,475	15,594	17,933
Auto	850	1,027	1,334	1,735	2,168	2,710	3,116
Coach	649	690	750	810	870	930	990
Small Vans	47	83	113	143	173	193	230
<u>Hunting</u>							
Beaufort Area	86	95	-	104	112	120	125
Bear Area	180	204	228	252	276	300	320
Aklavik/McPherson	-	5	10	20	30	40	45
<u>Fishing</u>							
Trophy	260	300	360	440	520	560	600
Wilderness	92	100	120	200	260	300	320
<u>Adventure Travel</u>							
Hiking	-	30	60	120	240	360	320
Canoe/Kayak/Zodiac	57	100	130	170	220	286	52
Boat Cruise (Package Only)	-	20	72	88	106	140	60
Wildlife/Photo/Herschel	18	60	120	80	270	351	56
Culture/Arts and Crafts Workshops	-	20	40	60	80	120	40
<u>Air</u>	<u>750</u>	<u>790</u>	<u>830</u>	<u>870</u>	<u>915</u>	<u>960</u>	<u>1,056</u>
TOTAL:	7,804	9,430	11,845	15,172	18,715	22,964	26,263

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4. ECONOMIC IMPACT EVALUATION (1989-1998)

4.1 CONTEXT AND CONDITIONS

In order to determine the economic impact of the Western Arctic Tourism Strategy, it is essential to clearly identify the various components in which economic impacts can be quantified. Although the Western Arctic Region covers a large territory, in terms of its economic composition, it represents a very isolated economy with greater leakage than most economies. There is very little impact of external economies since the mode of transportation to the area makes it very difficult to trade with the outside. Air transportation remains to be a vital link between the northern communities and southern Canada. This reliance is further **demonstrated** by the fact that some 18% of total **N.W.T.** energy **consumption** is accounted for by aviation and turbo fuel.

Because of relatively few alternative economic opportunities, tourism has become an important sector of growth over the last few years. Its growth in the last five years is mainly attributable to Travel **Arctic/TIA-NWT** marketing as well as WAVA product development and promotional activities.

One of the other sectors of the **N.W.T.** economy which is important to mention here in order to better highlight the important role of tourism in the local economy is renewable resource harvesting which includes: hunting and trapping, commercial fur production, marine **mammal** forestry. Although no current data is available to show the exact impact of these sectors, their seasonal and localized impacts are considered to be relatively small, in terms of economic wealth generation, particularly when compared to the impact of sports fishing which in 1985 was worth \$7.3 million.

Another important criteria which needs to be considered in conducting an analysis of an economy is the lack of **capital** expenditures which are more likely to happen in primary sectors such as

manufacturing and production. Because these types of sectors require continuous upgrading of facilities and equipment, they significantly affect local economies. Lack of such industries in the Western Arctic make it more difficult to obtain capital funding and accordingly no real economic impacts can be expected from these sectors in the foreseeable future.

In order to better indicate the current and historical perspective of tourism in the region, we will consider some overall **N.W.T.** tourism data.

According to **N.W.T.** Data Book 1986-1987, some "70 hotels, 60 lodges, and 75 outfitters operate within **N.W.T.**". The same source also indicates that "approximately 15,654 people visited the **N.W.T.** during the summer of 1984 and spent some \$10,650,000 in the **N.W.T.**". It is estimated that the distribution of expenditures, by area, was as follows:

- 52% in Fort Simpson Region (including **Yellowknife**);
- 26% in the **Inuvik** Region;
- 16% in the **Baffin** Region;
- 5% in the Central Arctic; and
- 1% in the **Keewatin** Region.

If we hold the above distribution constant and apply it to absolute dollars spent, we will see that some \$2.7 million would have been spent in the **Inuvik** Region in 1984.

The focus of the economic impact evaluation will determine the affects of the proposed tourism capital expenditures on the local economy in terms of both capital expansion programs and the multiplier impacts of the resulting spending, otherwise expressed as the "fallout" impacts.

4.2 ASSUMPTIONS

Regional capital expenditures have been considered over the 1989-1998 time frame. Although a number of costs which would normally represent operating expenses are highlighted in the development costs (i.e. start-up costs for campgrounds), it is assumed that all costs were retained on a generic basis and treated as capital costs*. Forecasted tourist expenditures were computed by considering market projections, by segment, based on average number of days of stay and average per diem tourist expenditure. These three variables are shown on Tables 4.1, 4.2 and 4.3 (at end of section). The overall multiplier impact of these computed total expenditures were also measured via the application of multiplier coefficients which will be dealt with in the following section.

4*3 MULTIPLIER IMPACTS

Multiplier impacts of both the tourist and capital expenditures were computed by the application of income and employment multipliers. A number of areas with economies similar to the Western Arctic were considered in order to determine the multiplier coefficients. An area which displays a similar economy to the Western Arctic is that of the Queen Charlotte Islands. In a study conducted by Dr. **Turgut Var**, in 1984, a number of multipliers were measured which display similarity to the Western Arctic. These similarities are: isolation of the economy, greater dependence on the outside for goods and services, no primary manufacturing sector, seasonability, natural beauty and great potential for tourism.

Application of the Queen Charlotte model resulted in the following multiplier coefficients being used for this study:

- Income Multipliers:	Direct	.2
	Indirect	.043
	Induced	.125

- Employment Multipliers:	Direct	.02
	Indirect	.006
	Induced	.019

4.4 MODEL APPLICATION

The base year is 1989 as it represents the operating period of capital injections.

Briefly, the application of the input output model as applied to the Western Arctic involves determining the following factors:

- o The total dollar revenues generated, both directly and indirectly, through activities and various capital programs proposed;
- o The total dollar value of payrolls, measured in FTE (full time equivalent jobs) and seasonal help;
- o The total indirect payroll generated through secondary sources; and
- o The total tax implications were also considered along with incremental impact of added incomes to the region.

A cost benefit analysis model was employed by the application of **NPV** (net present value) factors so that the feasibility of capital expenditures via tourist revenue generation could be matched within the defined time frames. **NPV** is defined as the discounted value of future dollars in terms of today's dollar value **ie:** how much is \$1 in 1988 worth in terms of 1987 dollars.

Gross tourist expenditures were also matched with the net present values of capital expenditures in order to determine the cost benefit ratios, **ie.** is it worth making the capital investment in light of the forecasted tourist spending which will ultimately service the economy?

A further "incremental revenue analysis" was conducted as a secondary method, via the utilization of 1989 as the "base" year, upon which incremental revenues would accrue. Net present values of these incremental benefits were also matched against the net present values of capital expenditures in order to determine more realistic payout ratios.

Briefly, the following key information must be considered:

At approximately 10% **NPV**, incremental revenues will provide a net value of \$43.8 million. Within 1989-1998, total capital expenditures to be spent in the local economy, again at 10% **NPV**, would equate to \$15.7 million, indicating that from a cost benefit point of view, the proposed capital expenditures are well justified. Furthermore, in any capital expenditure situation, the residual impacts of expenditures will normally be felt over an extended period of time, benefiting the local area far beyond the "defined payout" analysis period. The attraction of the Western Arctic which has already been drawing high numbers of tourists will continue to improve as more services and attractions such as scheduled boat cruises, wildlife/photography tours, etc. become more available.

4.5 FINANCIAL AND ECONOMIC ANALYSIS

By utilizing the "cost and benefit" method as well as the "incremental revenue" approach, proposed capital costs and the resulting revenues to be generated via tourist spending were computed. Given the scope of capital expenditures proposed and the tourism potential of the region, it is feasible to view tourism development in light of its economic impacts which is essential from a regional "wealth generation" point of view.

4.6 PRESENT ECONOMIC VALUE

By calculating tourist spending in the various market segments, the total value of expenditures have been estimated to be \$8.9 million in 1987. The multiplier impacts of this particular expenditure which represents direct, indirect and **induced¹** impacts, has been estimated to be \$3.3 million, thus making the total value of tourism for the region to be \$12.3 million 1987.

As a result of projected tourism development marketing efforts and the resultant visitation, the following is projected for the years 1989, 1993 and 1998.

PROJECTED VALUE OF TOURISM TO WESTERN ARCTIC

	<u>1989</u>	<u>1993</u>	<u>1998</u>
Total Tourist Spending	\$15.2 million	\$43.8 million	\$ 87.1 million
Total Multiplier Impact	<u>5.6 million</u>	<u>16.1 million</u>	<u>32.1 million</u>
Total Combined Impact	<u>\$20.8 million</u>	<u>\$59.9 million</u>	<u>\$119.2 million</u>

In fact, the overall wealth generation, inclusive of all multiplier impacts, represents a truer picture of the significance of the tourism and travel industry as a viable economic generator for the Western Arctic. While the economic impacts of each of the year's shown above is impressive, it does not adequately portray the real value added dimensions of tourism.

As shown above, the multiplier impacts of tourist expenditures into the local **economy** is tremendous. If we strictly consider the impact of pure tourist spending, i.e. how much tourists will spend in the region during their stay, inclusive of the purchasing of travel packages, boat tours, camping etc., the total impact of this type of expenditure, not expressed in net present value terms

will total \$480.4 million from 1989 to 1998 (see Table 4.9). This type of expenditure is not a multiplier impact but strictly a consumer spending. If we focus our attention from 1989 to 1998 which represents the period of proposed capital expenditures and review purely the net present values of tourist spending, the following figures will indicate the impacts, at different **NPV** values:

NET PRESENT VALUES OF TOURIST SPENDING
IN WESTERN ARCTIC
FROM 1989-1998

<u>Present Value Rate</u>	<u>Net Present Value</u>
8%	\$289.6 million
9%	\$273.3 million
10%	\$258.3 million
12%	\$231.4 million
14%	\$208.2 million
15%	\$197.8 million

As can be seen by projections on Table 4.10 (end of section), total value of tourist spending from 1989-1998 is estimated to be \$480.4 million. Expressed in **NPV** value terms, this total expenditure has been shown in the above figures. Even under the highest **NPV** percent, i.e. 15%, net present value of tourist expenditures from 1989-1998 will represent \$197.8 million which is far above the net present value of proposed capital expenditures.

4*7

COST AND BENEFIT APPROACH

It therefore appears from cost, benefit analysis that when **NPV** of tourism expenditures and multiplier impacts are considered, (eg. **NPV** at 8%), capital costs will equate to \$16.6 million and tourism expenditures to \$289.6 million, showing a 17 times payout over eleven years. An acceptable capital payout ratio is considered to be around 2 times. This would seem to be an excellent economic opportunity.

4.8 INCREMENTAL APPROACH

Another way of looking at the expenditures is the incremental spending approach whereby the impact of tourist expenditures are considered without taking into account multiplier impacts.

TOTAL TOURIST SPENDING
INCREMENTAL APPROACH
FROM 1989-1998

<u>Net Present Value of Capital Expenditure</u>	<u>NPV Rate</u>	<u>Net Present Value of Incremental Tourist Spending</u>
\$16.6 million	8%	\$48.4 million
\$16.2 million	9%	\$45.9 million
\$15.7 million	10%	\$43.8 million
\$14.9 million	12%	\$39.8 million
\$14.2 million	14%	\$36.3 million
\$13.8 million	15%	\$34.7 million

Even using the incremental approach, at 15% **NPV** and looking at the net present value of incremental tourist spending and the net present value of the proposed capital expenditures, the payout ratio is 2.52 times, that is, the incremental tourist revenue generation will payout the net present value of all projects 2.52 times.

Under a more optimistic scenario, ie; at 8% **NPV** rate, the payback becomes almost 3 times the expenditure. Again, the standard ratio in capital spending is considered to be twofold.

4.9 TAXATION

Another important area which needs recognition is the tax implications of tourist and capital expenditures in the region. This can be summarized as follows:

ESTIMATED TAX IMPACTS
TOURIST AND CAPITAL EXPENDITURES

<u>Year</u>	<u>Federal Income Tax</u>	<u>Federal Sales Tax</u>
1989	\$0.8 million	\$0.8 million
1998	\$4.8 million	\$4.9 million

Again, as can be seen above, large tax implications can be expected for the region.

4.10 EMPLOYMENT IMPACT

Since the capital projects are spread over an eleven year time frame, their impact on employment will be gradually phased in. Only 1993 has been considered and highlighted in the following figures.

Four to six positions will be full time/12 months per year, another 10 will require six to eight months of employment duration each, 50 will be seasonal employment. When all the projects are fully operational by 1998, the total **FTE** impact (annualized) can be expected to be approximately 70.

EMPLOYMENT AND PAYROLL IMPACTS
FULL TIME EQUIVALENT JOBS (**FTE**)

<u>1998 # FTE</u>	<u>1998 (\$) Payroll</u>
70	\$2.1 million

The generation of this type of employment in an isolated economy is considered to be excellent. A further consideration, of course, has to be the continued impact, i.e. the servicing impact of these expenditures. Because of the serious winter conditions experienced in the region, many of the campgrounds, fishing lodges and tour facilities will require upkeep and maintenance thus enforcing the need for continued employment in the Region.

4.11 NO DEVELOPMENT

Existing growth rates indicate that even if no development takes place the momentum exists to increase tourism over the next few years. However this growth would not be maintained for more than 2 to 3 years before experiencing negative growth and then returning to similar visitation levels of a few years ago.

Nonetheless, tourism expenditure under a no development scenario will be approximately \$130 million between 1987 and 1988 (Table 4.15).

SECTION 4: FOOTNOTES

1. Definitions

Direct Impacts: The initial injection of tourist spending is called the direct expenditures. This particular expenditure creates a direct revenue source to hotels, motels, lodges and campgrounds.

Indirect Impacts: The indirect component refers to those types of businesses whose turnover will be augmented by the portion of initial expenditure that remains within the region as factor incomes such as wages, rents and salaries.

Induced Impacts: The induced effect normally constitutes a general increase in the overall economic activity due to increased household consumption as the incremental wages injected into the local **economy** provide additional consumption power.

MARKET PROJECTIONS FOR THE WESTERN ARCTIC

MARKETS	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998
RUBBER TIRE												
RV	4,542	5,906	7,677	9,900	12,475	15,594	17,933	19,727	21,700	23,870	26,257	28,823
AUTO	790	1,027	1,335	1,735	2,168	2,710	3,116	3,583	4,121	4,733	5,450	6,267
COACH	649	690	750	810	870	930	990	1,054	1,123	1,196	1,274	1,356
SMALL VAN	47	83	113	143	173	193	230	253	270	306	337	370
HUNTING												
BEAUFORT AREA	86	95	96	104	112	120	125	126	128	129	130	131
BEAR AREA	180	204	228	252	276	300	320	323	326	330	335	336
AKLAVIK/MCPHERSON		5	10	20	30	40	45	45	46	46	47	47
FISHING												
TROPHY	260	300	360	440	520	560	600	642	687	735	786	842
WILDERNESS	92	100	120	200	260	300	320	342	366	392	419	449
ADVENTURE TRAVEL												
HIKING		30	60	120	240	360	420	490	572	668	779	909
CANOE/KAYAK	57	100	130	170	220	286	352	433	533	655	806	991
BOAT CRUISE		20	72	88	106	140	160	190	200	221	240	260
WILDLIFE PHOTO	18	60	120	180	270	351	456	593	771	1,002	1,302	1,693
CULTURE ARTS&CRAFTS WORKSHOPS		20	40	60	80	120	140	160	180	200	220	240
AIR	750	790	830	870	915	960	1,056	1,162	1,278	1,406	1,546	1,701
TOTAL	7,472	9,430	11,941	15,172	18,715	22,964	26,263	29,124	32,309	35,894	39,926	44,416

Table 4.1

MARKETS	TOTAL NUMBER OF DAYS STAY/BASED ON PROJECTED MARKET SEGMENTS											
	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998
RUBBER TIRE												
RV	48,156	62,604	81,376	105,788	132,235	165,296	190,090	209,106	230,020	253,022	278,324	205,524
AUTO	8,374	10,886	14,151	18,391	22,981	28,726	33,030	37,980	43,683	50,233	57,770	66,430
COACH	6,879	7,314	7,950	8,586	9,222	9,858	10,494	11,172	11,904	12,678	13,504	14,374
SHALL VAN	498	880	1,198	1,516	1,834	2,046	2,430	2,682	2,941	3,244	3,572	3,922
HUNTING												
BEAUFORT AREA	B60	950	960	1,040	1,120	1,200	1,250	1,263	1,275	1,288	1,301	1,314
BEAR AREA	1,530	1,734	1,930	2,142	2,346	2,550	2,720	2,747	2,775	2,802	2,830	2,859
AKLAVIK/MCPHERSON	0	38	15	150	225	300	338	341	344	348	351	355
FISHING												
TROPHY	1,820	2,100	2,520	3,080	3,640	3,920	4,200	4,494	4,809	5,145	5,502	5,894
WILDERNESS	506	550	660	1,100	1,400	1,650	1,760	1,881	2,013	2,156	2,305	2,470
ADVENTURE TRAVEL												
HIKING	0	150	300	600	1,200	1,800	2,100	2,450	2,860	3,340	3,895	4,545
CANOE/KAYAK/ZODIAC	798	1,400	1,820	2,380	3,080	4,004	4,928	6,062	7,462	9,170	11,284	13,874
BOAT CRUISE	0	60	216	264	318	420	480	570	600	660	720	780
WILDLIFE PHOTO	180	600	1,200	1,800	2,700	3,510	4,560	5,330	7,710	10,020	13,020	16,930
CULTURE ARTS&CRAFTS WORKSHOPS	0	100	200	300	400	600	700	800	900	1,000	1,100	1,200
AIR	750	790	830	870	915	960	1,056	1,162	1,278	1,406	1,546	1,701
TOTAL	70,351	90,155	115,394	148,007	183,646	226,840	260,143	288,640	320,579	356,512	397,025	442,170

Table 4.2

	AVERAGE PER DIEM DOLLAR EXPENDITURE BY MARKET SEGMENT											
	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998
RV	\$90	\$90	\$101	\$113	\$126	\$142	\$150	\$156	\$162	\$169	\$175	\$182
AUTO	\$110	\$110	\$123	\$138	\$155	\$173	\$175	\$182	\$189	\$197	\$205	\$213
COACH	\$140	\$140	\$148	\$157	\$167	\$177	\$180	\$187	\$195	\$202	\$211	\$219
SHALL VAN	\$140	\$140	\$148	\$157	\$167	\$177	\$180	\$187	\$195	*202	\$211	\$219
HUNTING												
BEAUFORT AREA	\$1,241	\$1,241	\$1,241	\$1,241	\$1,241	\$1,241	\$1,241	\$1,241	\$1,241	\$1,241	\$1,241	\$1,241
BEAR AREA		\$600	\$600	\$600	\$600	\$600	\$600	\$600	\$600	\$600	\$600	\$600
AKLAVIK/MCPHERSON	\$700	\$700	\$700	\$700	\$700	\$700	\$700	\$700	\$700	\$700	\$700	\$700
FISHING												
TROPHY	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200
WILDERNESS	\$175	\$175	\$175	\$175	\$175	9175	\$175	\$175	\$175	\$175	\$175	\$175
ADVENTURE TRAVEL												
HIKING	\$100	\$100	\$100	\$100	\$100	\$100	\$100	9100	\$100	\$100	\$100	\$100
CANOE/KAYAK/ZODIAC	\$150	\$150	\$150	\$150	\$150	\$150	\$150	\$150	\$150	\$150	\$150	*150
BOAT CRUISE (PACKAGE)	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200	\$200
WILDLIFE PHOTO	\$280	\$280	\$280	\$280	\$280	\$280	\$280	\$280	\$280	\$280	\$280	\$280
CULTURE ARTS&CRAFTS	\$175	\$175	\$175	\$175	\$175	\$175	\$175	\$175	\$175	\$175	\$175	\$175
WORKSHOPS												
AIR												
-----	AVG.	\$130	\$142	\$154	\$168	\$184	\$200	\$200	\$200	\$200	\$200	\$200
	TOTAL	\$295	\$299	\$303	\$307	\$311	\$314	\$316	\$317	\$319	\$321	\$324

Table 4.3

AVERAGE LENGTH OF STAY BY SEGMENT
[AVERAGE NUMBER OF DAYS]

MARKETS	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998
RUBBER TIRE												
RV	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6
AUTO	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6
COACH	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6
SMALL VAN	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6	10.6
HUNTING												
BEAUFORT AREA	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0
BEAR AREA	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5
AKLAVIK/MCPHERSON	7.5	7.5	7.5	7.5	7.5	7.5	7.5	7.5	7.5	7.5	7.5	7.5
FISHING												
TROPHY	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0
WILDERNESS	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5
ADVENTURE TRAVEL												
HIKING	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0
CANOE/KAYAK/ZODIAC	14.0	14.0	14.0	14.0	14.0	14.0	14.0	14.0	14.0	14.0	14.0	14.0
BOAT CRUISE (PACKAGE)	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0
WILDLIFE PHOTO	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0
CULTURE ARTS/CRAFTS	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0
WORKSHOPS												
AIR	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0
TOTAL AVERAGE	7.9	7.9	7.9	7.9	7.9	7.9	7.9	7.9	7.9	7.9	7.9	7.9

Table 4.4

CAPITAL COSTS
BY EACH COMMUNITY

	1989	1990	1991	1992	1993	1994-1998	TOTAL	NPV @ 8%	NPV @ 9%	NPV @ 10%	NPV @ 12%	NPV @ 14%	NPV @ 15%
INUVIK	\$855,000	\$305,000	\$1,085,000	\$980,000	\$760,000	\$450,000	\$4,435,000	\$3,435,612	\$3,335,460	\$3,239,782	\$3,060,855	\$2,897,004	\$2,020,221
AKLAVIK	\$170,000	\$225,000	\$245,000	\$125,000	\$60,000	\$20,000	\$845,000	\$690,115	\$674,001	\$658,489	\$629,158	\$601,905	\$588,996
PORT MCPHERSON	\$140,000	\$415,000	\$615,000	\$400,000	\$290,000	\$195,000	\$2,055,000	\$1,587,896	\$1,540,753	\$1,495,652	\$1,411,134	\$1,333,532	\$1,297,098
ARCTIC RED RIVER	\$55,000	\$90,000	\$113,000	\$55,000	\$30,000	\$20,000	\$363,000	\$291,237	\$283,853	\$216,762	\$263,395	\$251,027	\$245,187
SACHS HARBOUR	\$130,000	\$245,000	\$175,000	\$25,000	\$30,000	\$10,000	\$615,000	\$814,434	\$503,781	\$493,489	\$473,923	\$455,614	\$446,896
PAULATUK	\$05,000	\$185,000	\$240,000	\$280,000	\$165,000	\$30,000	\$985,000	\$764,841	\$742,502	\$721,111	\$680,970	\$644,052	\$626,698
TUKTOYAKTUK	\$260,000	\$255,000	\$420,000	\$420,000	\$250,000	\$60,000	\$1,665,000	\$1,309,440	\$1,273,275	\$1,238,624	\$1,173,547	\$1,113,624	\$1,085,431
NORMAN WELLS	\$150,000	\$200,000	\$365,000	\$330,000	\$270,000	\$245,000	\$1,560,000	\$1,180,214	\$1,143,145	\$1,107,222	\$1,040,218	\$979,072	\$950,493
FORT GOOD HOPE	\$65,000	\$175,000	\$290,000	\$285,000	\$290,000	\$185,000	\$1,290,000	\$963,865	\$931,551	\$900,754	\$843,364	\$791,059	\$766,638
FORT NORMAN	\$170,000	\$190,000	\$285,000	\$215,000	\$110,000		\$970,000	\$779,440	\$759,759	\$740,844	\$705,163	\$672,116	\$656,502
FORT FRANKLIN	\$60,000	\$355,000	\$445,000	\$335,000	\$90,000		\$1,285,000	\$1,020,654	\$993,280	\$966,961	\$917,284	\$871,245	\$849,483
COLVILLE LAKE			\$35,000	\$320,000	\$260,000	\$30,000	\$545,000	\$305,347	\$369,750	\$354,933	\$327,456	\$302,585	\$291,035
DEMPSTER HIGHWAY	\$235,000	\$365,000	\$290,000	\$155,000	\$140,000	\$170,000	\$1,355,000	\$1,077,073	\$1,048,904	\$1,021,927	\$971,206	\$924,672	\$902,742
VISITOR CENTRE/CULTURAL CENTRE	\$1,000,000	\$675,000	\$900,000	\$335,000	\$180,000	\$40,000	\$3,130,000	\$2,613,025	\$2,558,691	\$2,506,280	\$2,406,866	\$2,314,115	\$2,270,049
TOTAL CAPITAL EXPENDITURES	\$3,375,000	\$3,680,000	\$5,503,000	\$4,160,000	\$2,925,000	\$1,455,000	\$21,098,000	\$16,613,793	\$16,158,705	\$15,722,830	\$14,904,620	\$14,151,621	\$13,797,475

EMPLOYMENT CREATED BY THE ARCTIC PROJECT

	SEASONAL	F.T.E 1986	EXPECTED PAYROLL	1989 EXPECTED PAYROLL
INUVIK	30	12	216,000	226,800
AKLAVIK	18	6	108,000	113,400
PORT MCPHERSON	18	6	100,000	113,400
ARCTIC RED RIVER	8	3	54,000	56,700
SACHS HARBOUR	14	6	108,000	113,400
PAULATUK	10	3	54,000	56,700
TUKTOYAKTUK	15	6	108,000	113,400
NORMAN WELLS	14	6	100,000	113,400
FORT GOOD HOPE	13	5	90,000	94,500
FORT NORMAN	9	4	72,000	75,600
FORT FRANKLIN	1s	6	108,000	113,400
COLVILLE LAKE	5	3	54,000	56,700
DENPSTER HIGHWAY	8	3	54,000	56,700
VISITOR CENTRE/CULTURAL CENTRE	4	1	18,000	18,900
TOTAL CAPITAL EXPENDITURES	181	70	1,260,000	1,323,000

Table 4.6

ESTIMATED DIRECT & INDIRECT & INDUCED EMPLOYMENT
1987-1998

YEAR	DIRECT	INDIRECT	INDUCED	TOTAL
1997	1s0	54	171	405
1988	225	68	214	507
1989	303	91	288	6a2
1990	414	124	394	932
1991	553	166	526	1,245
1992	738	221	701	1,661
1993	077	263	833	1,973
1994	1,002	301	952	2,255
1995	1,148	344	1,090	2,582
1996	1,317	39s	1,251	2,963
1997	1,514	454	1,438	3,406
1998	1,742	523	1,655	3,919
TOTAL	10,014	3,004	9,513	22,531

Table 4.7

ESTIMATED DIRECT & INDIRECT & INDUCED
1987-1998

YEAR	DIRECT	INDIRECT	INDUCED	TOTAL INCOME
1987	\$1,723,643	\$386,708	\$1,124,152	\$3,209,502
1988	\$2,253,148	\$404,427	\$1,408,218	\$4,145,793
1989	\$3,032,876	\$652,068	\$1,895,547	\$5,580,492
1990	\$4,143,901	\$890,939	\$2,589,938	\$7,624,777
1991	\$5,534,770	\$1,189,976	\$3,459,231	\$10,183,977
1992	\$7,383,000	\$1,587,345	\$4,614,375	\$13,584,720
1993	\$8,768,857	\$1,88s,304	\$5,480,536	\$16,124,697
1994	\$10,021,768	\$2,154,680	\$6,263,605	\$18,440,053
1995	\$11,475,419	\$2,467,215	\$7,172,137	\$21,114,772
1996	\$13,167,368	\$2,830,984	\$0,229,605	\$24,227,957
1997	\$15,139,593	\$3,255,012	\$9,462,245	\$27,856,850
1998	\$17,418,968	\$3,745,078	\$10,886,855	\$32,050,902
TOTAL	\$100,138,312	\$21,529,737	\$62,586,445	\$184,254,493

Table 4.8

TOTAL TOURIST EXPENDITURES BY SEGMENT

MARKETS	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998
RUBBER TIRE												
RV	\$4,334,022	\$5,634,324	\$8,202,721	\$11,943,042	\$16,720,259	\$23,408,738	\$20,513,470	\$27,620,567	\$37,218,445	\$42,692,301	\$48,839,992	\$55,757,463
AUTO	\$921,140	\$1,197,482	\$1,743,403	\$2,537,664	\$3,551,501	\$4,972,161	\$5,780,130	\$6,912,324	\$8,268,243	\$9,888,505	\$11,826,978	\$14,143,337
COACH	\$962,116	\$1,022,960	\$1,179,780	\$1,350,612	\$1,537,697	\$1,742,370	\$1,888,920	\$2,091,473	\$2,317,527	\$2,566,904	\$2,843,683	\$3,147,783
SHALL VAN	\$69,748	\$123,172	\$177,754	\$238,441	\$305,772	\$361,589	\$438,549	\$502,633	\$573,707	\$656,750	\$752,214	\$858,308
SUB-TOTAL	\$6,288,026	\$7,978,938	\$11,303,658	\$16,069,759	\$22,115,228	\$30,484,797	\$36,521,410	\$42,126,297	\$48,477,921	\$55,804,459	\$64,262,867	\$73,908,091
HUNTING												
BEAUFORT AREA	\$1,067,037	\$1,178,704	\$1,191,111	\$1,290,370	\$1,389,630	\$1,488,889	\$1,550,926	\$1,566,435	\$1,582,100	\$1,597,921	\$1,613,900	\$1,630,039
BEAR AREA	\$918,000	\$1,040,400	\$1,162,800	\$1,285,200	\$1,407,600	\$1,530,000	\$1,630,000	\$1,648,320	\$1,664,803	\$1,681,451	\$1,698,266	\$1,715,248
AKLAVIK/MCPHERSON	\$0	\$26,250	\$52,500	\$105,000	\$157,500	\$210,000	\$236,250	\$238,613	\$240,999	\$242,409	\$245,843	\$240,301
SUB-TOTAL	\$1,985,037	\$2,245,354	\$2,406,411	\$2,680,570	\$2,954,730	\$3,226,889	\$3,419,176	\$3,453,368	\$3,487,901	\$3,522,780	\$3,558,008	\$3,593,588
FISHING												
TROPHY	\$364,000	\$420,000	\$504,000	\$616,000	\$720,000	\$784,000	\$840,000	\$898,800	\$961,800	\$1,029,000	\$1,100,400	\$1,178,800
WILDERNESS	\$88,550	\$96,250	\$115,500	\$192,500	\$250,250	\$288,750	\$308,000	\$329,175	\$352,275	\$377,300	\$403,280	\$432,163
SUB-TOTAL	\$452,550	\$516,250	\$619,500	\$808,500	\$970,250	\$1,072,750	\$1,148,000	\$1,227,975	\$1,314,075	\$1,406,300	\$1,503,688	\$1,610,963
ADVENTURE TRAVEL												
HIKING	\$0	\$15,000	\$30,000	\$60,000	\$120,000	\$180,000	\$210,000	\$245,000	\$286,000	\$334,000	\$389,500	\$454,500
CANOE/KAYAK/ZODIAC	\$119,700	\$210,000	\$273,000	\$357,000	\$462,000	\$600,600	\$739,200	\$909,300	\$1,119,300	\$1,375,500	\$1,692,600	\$2,081,100
BOAT CRUISE [PACKAGE]	\$0	\$12,000	\$43,200	\$52,800	\$63,600	\$84,000	\$96,000	\$114,000	\$120,000	\$132,000	\$144,000	\$156,000
WILDLIFE PHOTO	\$50,400	\$168,000	\$336,000	\$504,000	\$756,000	\$982,800	\$1,276,800	\$1,660,400	\$2,158,800	\$2,805,600	\$3,645,600	\$4,740,400
CULTURE ARTS&CRAFTS	\$0	\$17,500	\$35,000	\$52,500	\$70,000	\$105,000	\$122,500	\$140,000	\$157,500	\$175,000	\$192,500	\$210,000
WORKSHOPS	\$170,100	\$422,500	\$717,200	\$1,026,300	\$1,471,600	\$1,952,400	\$2,444,300	\$3,068,700	\$3,841,600	\$4,822,100	\$6,064,200	\$7,642,000
AIR	\$97,500	\$102,700	\$117,611	\$134,374	\$154,044	\$176,165	\$211,200	\$232,400	\$255,600	\$281,200	\$309,200	\$340,200
SUB-TOTAL	\$170,100	\$422,500	\$717,200	\$1,026,300	\$1,471,600	\$1,952,400	\$2,444,300	\$3,068,700	\$3,841,600	\$4,822,100	\$6,064,200	\$7,642,000
TOTAL TOURIST EXPENDITURE												
	\$8,993,213	\$11,265,744	\$15,164,380	\$20,719,504	\$27,673,852	\$36,915,001	\$43,844,286	\$50,108,840	\$57,277,097	\$65,836,840	\$75,697,963	\$87,094,841

NET PRESENT VALUE OF TOURIST EXPENDITURES FROM 1989-1995

MARKETS	08 X	09 X	010 X	012 X	014 X	015 X
RUBBERTI RE						
RV	\$183,374,752	\$172,934,614	\$163,272,420	\$146,016,782	\$131,140,129	\$124,471,666
AUTO	\$4,100,372 \$38,704,178	\$36,562,194	\$32,602,026	\$29,197,134	\$27,674,023	
COACH	\$12,974,893	\$12,310,596	\$11,693,558	\$10,587,337	\$9,627,136	\$9,194,553
SHALL VAN	\$2,956,264	\$2,793,190	\$2,642,163	\$2,372,154	\$2,139,014	\$2,034,383
HUNTING						
BEAUFORT AREA	\$9,798,151	\$9,347,702	\$8,927,656	\$8,168,988	\$7,504,795	\$7,203,557
BEAR AREA	\$10,093,825	\$9,623,896	\$9,185,828	\$8,395,001	\$7,703,128	\$7,389,502
AKLAVIK/MCPHERSON	\$1,239,291	\$1,174,024	\$1,114,867	\$1,007,012	\$913,118	\$070,722
FISHING						
TROPHY	\$5,500,671	\$5,227,433	\$4,973,383	\$4,516,515	\$4,118,871	\$3,939,318
WILDERNESS	\$1,911,246	\$1,812,534	\$1,720,819	\$1,556,062	\$1,412,882	\$1,348,308
ADVENTURE TRAVEL						
HIKING	\$1,356,794	\$1,276,171	\$1,201,641	\$1,068,772	\$954,497	\$903,369
CANOE/KAYAK/ZODIAC	\$5,650,072	\$5,316,794	\$5,009,050	\$4,461,287	\$3,991,156	\$3,781,129
BOAT CRUISE (PACKAGE	\$620,301	\$587,148	\$556,397	\$501,295	\$453,573	\$432,107
WILDLIFE PHOTO	\$10,775,884	\$10,102,255	\$9,481,646	\$8,380,768	\$7,440,319	\$7,021,694
CULTURE ARTS&CRAFTS	\$761,775	\$719,153	\$679,668	\$609,051	\$548,052	\$520,670
WORKSHOPS						
AIR	\$1,379,385	\$1,307,603	\$1,240,991	\$1,121,544	\$1,017,985	\$971,263
TOTAL	\$289,581,676	\$273,318,091	\$258,262,611	\$231,364,593	\$208,161,789	\$197,756,364

Table 4.10

TAX EFFECTS INCOME TAXES DUE TO TOURISM

YEAR	INVESTMENTS			OVERALL INCOME	FEDERAL AND PROVINCIAL TAX
	WAGES	GOODS	TOTAL		
1987				\$3,309,502	\$496,425
1988				\$4,145,793	\$621,869
1989	\$990,065	\$1,486,295	\$2,477,164	\$6,571,357	\$837,014
1990	\$1,169,922	\$1,754,883	\$2,924,805	\$8,794,700	\$1,143,717
1991	\$1,901,265	\$2,851,897	\$4,753,162	\$12,085,242	\$1,527,597
1992	\$1,568,075	\$2,352,113	\$3,920,188	\$15,152,795	\$2,037,708
1993	\$1,146,250	\$1,719,375	\$2,865,625	\$17,280,947	\$2,420,205
1994	\$587,282	\$880,923	\$1,468,205	\$19,027,335	\$2,766,008
1995				\$21,114,772	\$3,167,216
1996				\$24,227,957	\$3,634,194
1997				\$27,856,650	\$4,178,528
1998				\$32,050,902	\$4,807,635
				\$191,618,153	\$27,638,174

Table 4.11

TAX EFFECTS INCOME TAXES DUE TO TOURISM

YEAR	SALES TAX COMPUTATIONS TAXABLE	TAX	TOTAL		
1987	\$8,993,213	\$6,295,249	\$503,620	\$1,000,045	
1988	\$11,265,741	\$7,886,019	\$630,882	\$1,252,750	
1989	\$15,164,379	\$10,615,065	\$849,205	\$1,686,279	
1990	\$20,719,503	\$14,503,652	\$1,160,292	\$2,304,009	
1991	\$27,673,851	\$19,371,696	\$1,549,736	\$3,077,332	
1992	\$36,915,000	\$25,840,500	\$2,067,240	\$4,104,948	
1993	\$43,844,284	\$30,690,999	\$2,455,280	\$4,875,485	
1994	\$50,108,838	\$35,076,187	\$2,806,095	\$5,572,103	
1995	\$57,377,095	\$40,163,967	\$3,213,117	\$6,380,333	
1996	\$65,836,837	\$46,085,786	\$3,686,863	\$7,321,056	
1997	\$75,697,960	\$52,988,572	\$4,239,086	\$8,417,613	
1998	\$87,094,838	\$60,466,387	\$4,877,311	\$9,684,946	
		\$500,691,540	\$350,484,078	\$23,161,415	\$45,991,954

Table 4.12

ESTIMATED TAX IMPACT OF TOURIST SPENDING AND INVESTMENTS

YEAR	FEDERAL INCOME TAXES	SALES TAXES	
		FEDERAL	TOTAL
1987	\$496,425	\$503,620	\$1,000,045
1988	\$621,869	\$630,882	\$1,252,750
1989	\$837,074	\$849,205	\$1,686,279
1990	\$1,143,717	\$1,160,292	\$2,304,009
1991	\$1,527,597	\$1,549,736	\$3,077,332
1992	\$2,037,708	\$2,067,240	\$4,104,948
1993	\$2,420,205	\$2,455,280	\$4,875,485
1994	\$2,766,008	\$2,806,095	\$5,572,103
1995	\$3,167,216	\$3,213,117	\$6,380,333
1996	\$3,634,194	\$3,686,863	\$7,321,056
1997	\$4,178,528	\$4,239,086	\$8,417,613
1998	\$4,807,635	\$4,877,311	\$9,684,946

Table 4.13

INCREMENTAL EXPECTED REVENUES DUE TO INVESTMENTS

MARKETS	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
RUBBER TIRE										

RV	\$2,568,397	\$3,740,321	\$4,777,217	\$6,688,479	\$5,104,732	\$4,107,097	\$4,697,878	\$5,373,856	\$6,147,691	\$6,917,471
AU10	\$545,921	\$794,261	\$1,013,837	\$1,420,600	\$808,079	\$1,132,144	\$1,355,919	\$1,620,263	\$1,938,473	\$2,316,959
COACH	\$155,820	\$170,832	\$187,085	\$204,673	\$146,550	\$202,553	\$226,054	\$249,377	\$276,779	\$304,100
SMALL VAN	\$54,582	\$60,688	\$67,331	\$55,817	\$77,251	\$63,193	\$71,674	\$83,043	\$95,465	\$106,694
SUBTOTAL	\$3,324,720	\$4,766,102	\$6,045,469	\$8,369,568	\$6,136,613	\$5,504,987	\$6,351,524	\$7,326,538	\$8,458,408	\$9,645,224
HUNTING										

BEAUFORT AREA	\$12,407	\$99,259	\$99,259	\$99,259	\$62,037	\$15,509	\$15,664	\$15,821	\$15,979	\$16,139
BEAR AREA	\$122,400	\$122,400	\$122,400	\$122,400	\$102,000	\$16,320	\$16,483	\$16,648	\$16,815	\$16,983
AKLAVIK/MCPHERSON	\$26,250	\$52,500	\$52,500	\$52,500	\$26,250	\$2,363	\$2,386	\$2,410	\$2,434	\$2,458
SUB-TOTAL	\$161,057	\$274,159	\$274,159	\$274,159	\$190,287	\$34,192	\$34,534	\$34,879	\$35,228	\$35,580
FISHING										

TROPHY	\$84,000	\$112,000	\$112,000	\$56,000	\$56,000	\$58,800	-\$63,000	\$67,200	\$71,400	\$78,400
WILDERNESS	\$19,250	\$77,000	\$57,750	\$38,500	\$19,250	\$21,175	\$23,100	\$25,025	\$25,988	\$28,875
SUB-TOTAL	\$103,250	\$189,000	\$169,750	\$94,500	\$75,250	\$79,975	\$86,100	\$92,225	\$97,388	\$107,275
ADVENTURE TRAVEL										

HIKING	\$15,000	\$30,000	\$60,000	\$60,000	\$30,000	\$35,000	\$41,000	\$48,000	\$55,500	\$65,000
CANOE/KAYAK/ZODIAC	\$63,000	\$84,000	\$105,000	\$138,600	\$138,600	\$170,100	\$210,000	\$256,200	\$317,100	\$308,500
BOAT CRUISE (PACKAGE)	\$31,200	\$9,600	\$10,800	\$20,400	\$12,000	\$18,000	\$6,000	\$12,000	\$12,000	\$12,000
WILDLIFE PHOTO	\$168,000	\$168,000	\$252,000	\$226,800	\$294,000	\$383,600	\$498,400	\$646,800	\$840,000	\$1,094,1300
CULTURE ARTS&CRAFTS WORKSHOPS	\$17,500	\$17,500	\$17,500	\$35,000	\$17,500	\$17,500	\$17,500	\$17,500	\$17,500	\$17,500
SUB-TOTAL	\$294,700	\$309,100	\$445,300	\$480,800	\$492,100	\$624,200	\$771,900	\$980,500	\$1,242,100	\$1,577,500
AIR	\$14,911	\$16,763	\$19,670	\$22,122	\$35,035	\$21,200	\$23,200	\$25,600	\$28,000	\$31,000

TOTAL INCREMENTAL	\$3,898,638	\$5,555,124	\$6,954,348	\$9,241,149	\$6,929,285	\$6,264,554	\$7,268,258	\$8,459,742	\$9,861,123	\$11,396,879
=====										

NPV AT B **Z 48,372,737**
 NPV AT 9 **Z 45,984,118**
 NPV AT 10 **Z 43,763,046**
 NPV AT 11 **Z 41,695,305** (-----)
 NPV AT 12 **X 39,768,051** NET PRESENT VALUES 1989-1990 [CONSOLIDATED]
 NPV AT 13 **Z 37,969,672** OF INCREMENTAL CASH FLOWS
 NPV AT 14 **Z 36,289,652** DUE TO INVESTMENTS,
 NPV AT 15 **Z 34,718,457**

Table 4.14

Total Tourist Spending-1988-1998 With Development

	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998
RV	982876S	1277772816610300	20762SS92S9531992984S763	3282967336113140397244S4	4369609947967237						
Auto	1709133	2221707	2887307	3607986	45099S2	3133647	5963494	6858018	7806721	9069729	10430189
Coach	1148298	1248150	1348002	14470S4	1547706	1647SS8	1754067	1868897	1990343	2120191	22S66S3
Seal Van	138129	188035	237981	297907	321191	382766	421043	462648	30924S	360835	615734
Beaufort Area	1178000	1240000	1289600	1388800	1488000	15S0000	1612000	1674000	1748400	1810400	1884S00
Bear Area	1040400	1162800	1283200	1407600	1S30000	1632000	1744200	1866600	1999200	2136900	2289900
Aklavik-Macpherson	26250	52500	105000	157500	210000	262S00	31S000	367500	420000	472\$00	525000
Trophy Wilderness	420000	S04000	616000	728000	784000	840000	898800	%1800	1029000	1100400	1178800
	96250	115500	192500	250250	2887S0	308000	329175	35227S	377300	403288	432163
Hiking	24000	48000	%000	192000	288000	336000	392000	4S7600	S34400	623200	727200
Canoe/kayak/zodiac	210000	273000	337000	462000	600600	739300	909300	1119300	1375500	1692600	2081100
Boat Cruise	12000	43200	52800	63600	84000	96000	108000	120000	132000	144000	1S6000
Wildlife Photo	168000	336000	504000	736000	982800	1276800	1660400	2138800	280S600	364S600	4740400
Culture/Arts/Craft	17s00	3s000	52500	70000	105000	122s00	140000	157500	173000	[92500	210000
Air	395000	41S000	435000	457500	480000	528000	S81000	639000	703000	7?3000	850500
TOTAL	164117232066063926069330		320395333917322844752734		496S01525517707861410204		6844204276345697				
	Total Tourist Spending Without Development 1988-1990										
	1988	1989	1990	1991	1992	1993	1994	1995	19%	1997	1998
RV	10Q42263	12461S00	13105S7S	13105S7S	12481500	11233350	1011001s	9103174	9103174	9103174	9103174
Auto											
Coach	1266427	1364644	1431212	1431212	1364644	1231S08	1106693	998S20	998S20	998320	998320
Seal Van											
Beaufort Area	3720000	3720000	3720000	3720000	3720000	3720000	3720000	3720000	3720000	3720000	3720000
Bear Area											
Aklavik-Macpherson											
Trophy Wilderness	420000	420000	420000	420000	420000	420000	420000	420000	420000	420000	420000
Hiking											
Canoe/kayak/zodiac	S62S0	S62S0	S62S0	562S0	56250	S62S0	S6250	562S0	562S0	S62S0	S62S0
Boat Cruise											
Wildlife Photo											
Culture/Arts/Craft											
Air	37s000	395000	41s000	41s000	395000	37s000	3ss000	340000	340000	340000	340000
Total	1669994018437394		191480371914803710437394		17036108	15767958	14631944	14637944	14637944	14637944	14637944
IMPACT OF DEVELOPMENT	-288214	2223245	6921313128915182073S834		277166263389019440539134		46772260	53804098	61707753		
	MPV OF DIFFERENCE at 10Z 142612016										
	WHAT IT MEANS? IT MEANS THAT THE DEVELOPMENT WILL CONTRIBUTE OVER										
	ONE HUNDRED FORTY TWO MILLION DOLLARS IN TODAY'S DOLLARS OVER THE TEN YEAR PER100										

Table 4.15

Comparison of Economic Impact with Development and without Development