

# Northwest Territories Expo Pavillion Exit Survey - Visitation To The Nwt Catalogue Number: 11-1-38

BAFFIN REGION TOURISM INDUSTRY OVERVIEW .1993

Sector: Tourism -

11-1-38

Analysis/Review

OFFICE COPY

# **BAFFIN REGION**

# TOURISM INDUSTRY OVERVIEW

1993

Government of the Northwest Territories Department of Economic Development & Tourism Tourism & Parks Division

December, 1993

6.0

# REGIONAL TOURISM INDUSTRY BAFFIN 1993

INDEX	
1. 0	Summary of Territorial & Regional Trends
2. 0	National & international Trends
3. 0	Training and Employment  3. 1 Industry Employment  3.2 Outfitter/Guide Employment
4.0	Marketing and Promotion 4.1 Familiarization and Media Tours
5.0	Research and Evaluation  5.1 Package Tour Survey and Analysis  5.2 Visitor Surveys - Visitor Centers.

### 1.0 TERRITORIAL AND REGIONAL TRENDS -1993

Airlines serving the Northwest Territories have shown a steady decline in sales from 1989 to 1991, about 16%, which reflects the decline in tour sales to the Baffin Region over the same period, and into 1992 and 1993.

Travel to the region was down, because of low wage increases, higher taxes and lack of confidence in the economy which reached its lowest level in the past three years. Canadians stayed closer to home during the Summer. (1)

Travel has taken a back seat to spending on the necessities of life. (1)

Seniors travel to the US has always been significant, however with the introduction of increased insurance premiums for medical care outside the country, this segment of the market will probably change and begin to seek more travel within Canada. (1)

Nature tourists tended to spend more, on average, on arts in the Baffin region, than for those for whom nature was a less important motivating factor. This trend bodes well for the Region which offers 10 naturalist tours and as many adventure/naturalist packages. (2)

Receipts from packaged naturalist tours increased 167°A over last year, however all other packaged tour categories rendered a decrease in revenue. (3)

Tour operators want to have more country foods served to their clients more frequently. (2)

Over 85% of tourists visiting the region said the factors leading to the choice of the Baffin region as a destination was the environment, scenery, and wilderness. (2)

Tourism Canada has determined that Canadian products that had the highest potential to convince Canadians to shift from foreign to domestic destinations are, heritage and culture, parks, and adventure. Most of the region's products carry these very components. (1)

Eight fam tours were sponsored by the Department in 1993 at a cost of \$13,300., which will produce at least seven new packaged tours in 1994 and generate an estimated \$287,000. for community tourism businesses. Six of the seven tours were naturalist orientated.

- (1) Canadian Tourism Research Institute.
- (2) Grekin/Milne, McGill Dept. of Geography.
- (3) Baffin 1993 packaged tour survey .

## 2.0 NATIONAL AND INTERNATIONAL TRENDS

- Travel and Tourism is now the largest single industry in the world having surpassed petroleum. (3)
- Tourism receipts remained flat for a third year, suffering the effect of the world-wide recession, growing competition from other wilderness destinations, and the North's inherent high transportation costs. (1)
- Travelers from Europe, (Germany, France and Italy), was expected to increase in 1993 however, weak economies in these countries, thereby less discretionary funds, did not produce the anticipated growth. The 1994 season is forcasted to show an increase of 17°A of visitors from Europe to Canada. (2)
- A volatile economy in Japan has also affected the anticipated increase of visitors in 1993, but as with European visitors, growth is expected in 1994. As an aside note, Japanese visitors interest appear to be growing in cultural and sporting activities.(2)

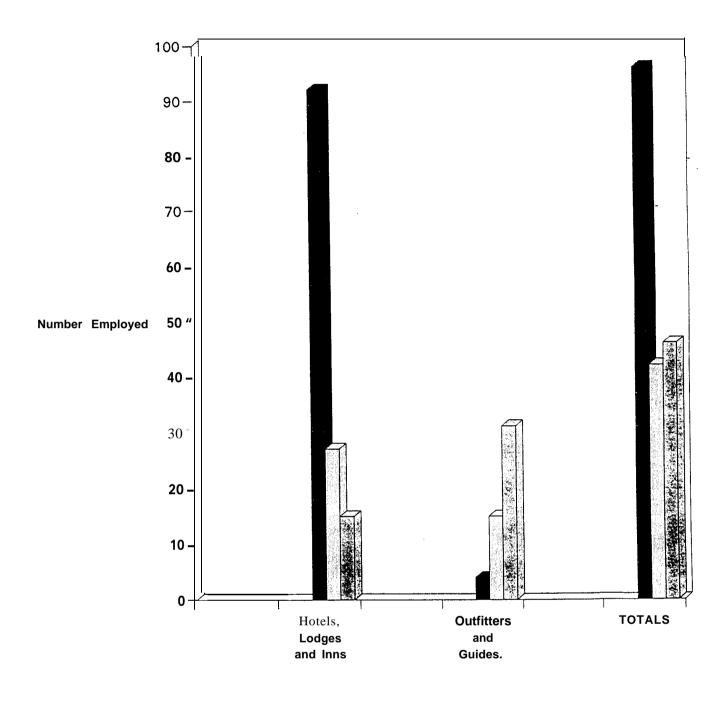
The last 1993 survey, shows that  $2.4^{\circ}A$  of Americans plan a Canadian vacation, despite . a lower Canadian dollar. As of July in 1993, visits to Canada were up only 0.4%. (2)

- Baby Boomers, (35 -45 year olds) represented 21% of all overnight triPs to Canada, however, seniors represented 25% and had more disposable income. (2)
- The Adventure Travel Society says that the outlook for adventure travel in 1993 is excellent as it continues to grow 8 to 10 percent per year. Major trends in adventure travel include increasing competition. (4)
- The key to success for adventure travel in the future will be in providing a quality natural and cultural product, and in making available, ready access to information on this product to interested consumers. (4)
- There is a growing trend in the U.S. to limited-access entities, such as National parks and special events. (4)
- Another tour trend in 1993 was greater concern for the environment through ecotourism that protects the natural and human environment in which it is conducted.

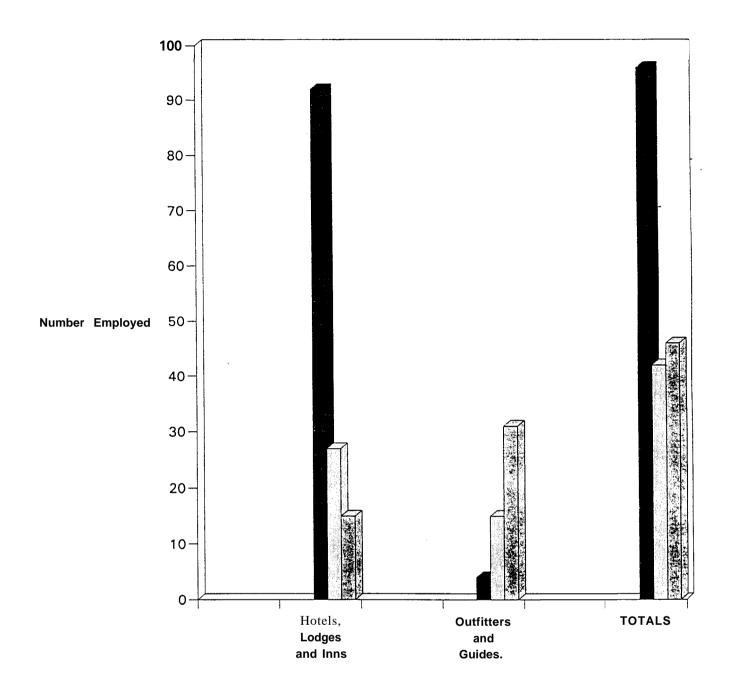
#### Other Global Trends:

- \* increasing concern with personal safety in travel
- increasing demand for quality, service and value for money.
- The use of the words packaged tours is disappearing, tour companies now use, "Excursions", "trips", adventures", and "getaways".
- 'The cruise industry continues to grow.
- (1) News of the North
- (2) The Conference Board of Canada, Canadian Tourism Research Institute.
- (3) Travel and Tourism Research Assoc.
- (4) U.S. Travel Data Center, Outlook for Travel and Tourism 1993.





■ Full-time □ Part-time □ Seasonal



■ Full-time □ Part-time □ Seasonal

,

# 1939 FAMILIAR

Name of Wholesaler	Product	Comr Outfit
Atlantic Marine Wildlife Tours Eugene Lewis	Adv/Natrl Jananese	Pnd.ii Co-c
Victor Emanuel Nature Tours Jeff Gordon	Naturalist	Pnd. I Co-o
Wanapitei Wilderness Center Bruce Hodgins	Adventure	Lk. H Nrth.
Zegram Expeditions, Seattle Warnier Zehnder	Naturalist	Res. I
Biological Journeys Ron Levalley	Naturalist	Res. Jessc
Canadian National Marc Boucher - ACL	Adv/Natrl France	Pnd. I Co-c
Scandic Tours, Marc Boucher- ACL	Adv/Natrl France	Pnd. Co-a
Grand Nerd Marc Boucher - ACL	Adv/Natrl France	Pnd. Co-c
Butterfield & Robinson A. Sigsftead	Adven.	Br. Isl
Butterfield & Robinson A. Sigsftead	Adventure	Pnd. Co-or

P

# FAMTRDEV.XLS

Name of Wholesaler	Product	Community Outfitter	Date	Dept. Support	Results	Value
Stewart Wavell Sunday Times, London	Travel Media	Arctic Bay Niglasuk	June	Outfitter	Publicity Travel Arcticle	10,000.00
Country Walkers Inc. Charles Johanson	Hiking Naturalist	Pangnirtung Alivaktuk	July	Outfitter \$1,500.	1 pkg. tour in 1994	10,000.00
Country Walkers Andrew Nemethy	Hiking Media	Katannilik Akavak	July	Acm/Outft <b>\$1,200</b> .	Publicity	30,000.00
John & Vrginia Moss Ottawa	Adv/Natlr Media	Katannilik Akavak	July/Aug	AII Inclusv \$2,980.	Publicity - Arctic Circle mag 12 pages in book 2 US arcticles	25,000.00
Quest Nature Tours Barry Griffith	Adv/Natrl I	Pond Inlet Eclipse Snd	Sept.	Airfare \$1,500.	1 pkg. tour in 1994	14,000.00
Country Walkers Bob Maynard	Adv/Natrl L Spring	_ake Hrbr. Akavak	Sept	Logistics No cost	Pkg. tour to Floe Edge	10,000.00
TOTALS				\$20,280.		394,000.

# 5.1 Package Tour Survey and Analysis

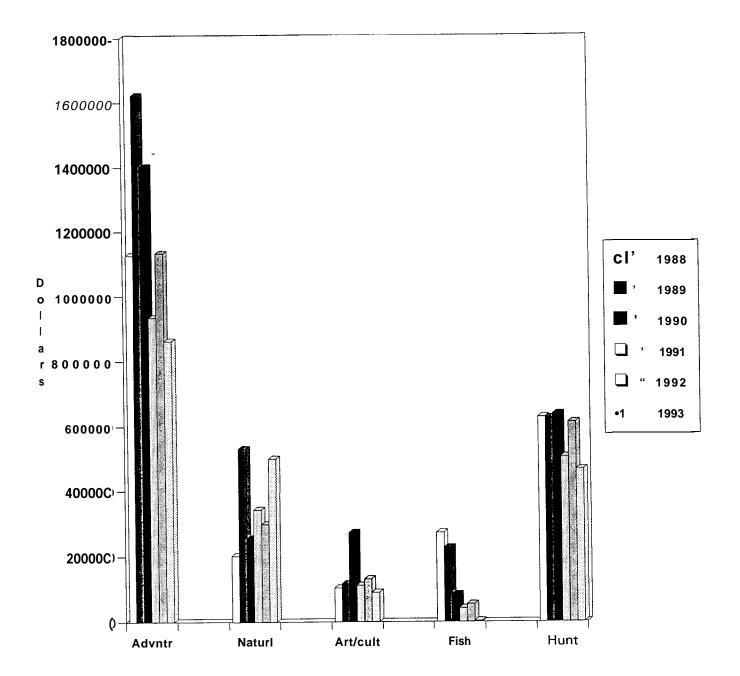
17 Tour companies offered tours to the Baffin Region in 1993, six less than last year.

	1989	1990	1991	1992	1993	
Number of Packages offered for sale	71	85	69	65	65	
Number of different packages sold.	57	49	39	50	43	
Tour Receipts:	1990		1991		1992	1993
Adventure Tours	1,402,907	7	933,	395.	1,126,968.	860,683.
Naturalist Tours	254,30	5	340,	917.	299,865.	499,262
Arts/Cultural Tours	271,00	9	111,	430	165,538	89,720
Hunting/Fishing Tours	720,93	5	545	495	665,405	469,000
Total Value (Gross) for tours sold.	2,649,156	5	1,931	,237	2,257,776	1,918,665

Information not captured includes incidental tourist traffic, unorganized tourist traffic, visits to family living in the region and business travel.

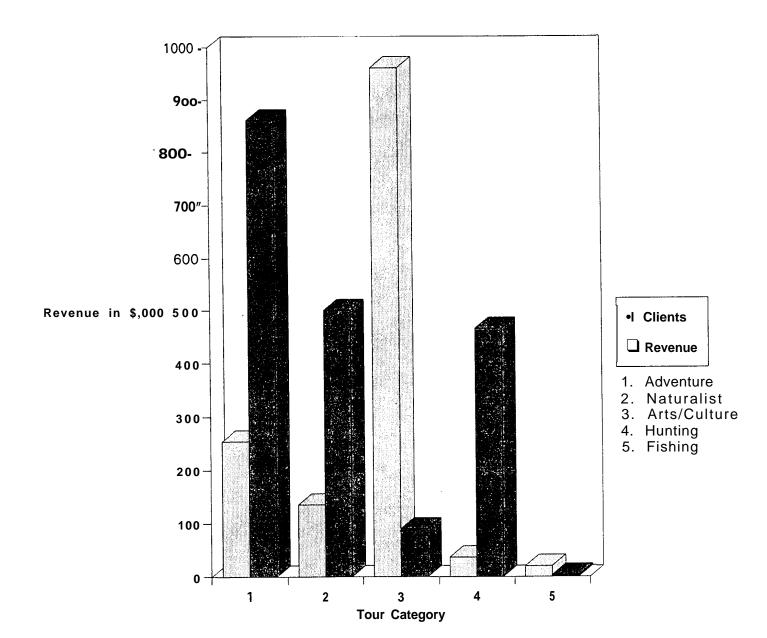


# Baffin Package Tour Sales - 1993



Page 1

# Package Tour Survey- 1993



Page 1

# PKGTRS93.XLS

NUMBER OF

CLIENTS

**GROSS** 

**RECEIPTS** 

N Na A/C Ar H Hu F Fis	Iventure aturalist ts/Culture anting shing DTAL	254 135 960 37 20 1406	860,683 499,262 89,720 466,000 3,000 1,918,665
COMMUNITY	No. of clients	Revenue	
Arctic Bay	67	280,70	0
Broughon Island	22	88,00	0
Cape Dorset	168	69,17	4
Clyde River	2	28,00	0
Grise Fiord	20	96,56	0
Hall Beach	0		0
Lake Harbour	77	147,74	5
Igloolik	2	28,00	0
Iqaluit	406	162,08	85
Pangnirung	45	88,42	<b>!</b> 5
Pond Inlet	52	121,51	10
Resolute Bay	150	822,25	56
Sanikiluaq	0		0

3

TYPE OF TOUR

# BAFFIN REGION, PACKAGED TOUR SURVEY -1993

OPERATOR PACKAGED TOUR	NO. OF DAYS	NO. OF CLIENTS	PACKAGE   PRICE	REVENUE TYPE OF TOUR
Canada North Outfitting 87 Mill Street, Almonte, Ont. KOA IAO				
Polar Bear Sports Hunts	7		,	<b>434,000</b> H(unting)
Caribou Hunts	7		,	8,000 H
Muskox Hunts	7	4	6,000	24,000 H
High Arctic international Explorer Services Box 200, - Resolute Bay, NT				
North & Magnetic Poles	10	32	9416	301,312 A
North & Magnetic Poles Otto Fiord Camping	10			· ·
Greenlandic Tours	10		-	•
Polar Bear Pass Tour	10	8	2,675	21,400 N
Arctic Odysseys Formally Special Odysseys 3430 Evergreen Rd., Medina, Wash, USA				
Aretic Demoled tour	9	) 14	3,696	51,744 A
Arctic Dog sled tour Discover World of High Arctic		3 12	-	•
North & Magnetic Poles		3 7	•	58,800 A
Summer Wildlife Tours		3 4	•	14,400 N (price estim
Blackfeather Wilderness Adventure Ltd. 1341 Wellington St., Ottawa, Ont.				
Hiking Auy uittuq	14	1 10	2,625	26,250 A
Ski Tour Auyuituq	14		•	
Hiking Auyuittuq ex Ottawa	14	4 13	3 2,795	30,745 A
Atlantic Marine Wildlife 227 Wrigh St., Fredricton, NB				
Nor. Baffin Wildlife tour	1	0 8	5,000	40,000 N

}	Northwinds Arctic	Adv.
č	P.O. 60X 849,	
	Iqaluit. NT	

Idaidit: Mi				
Katannilik Rafting Tour	4	32	995	31,840 A'
Qaummarviit Park - Boat	0.5	70	100	7,000 c
Northwest Challange	8	2.5	1,500	3,750 A
Northern Lights Tour	4	3	1,450	4,350 A
School winter camp		25	100	2,500 C
Overseas Adv. Travel		10	1,500	15,000 A
Wanapatbi extra	4	13	450	5,850 A'
Outward Bound Training	10	27	1,000	27,000 A
Town Tour	0.5	80	25	2,000 c
Slide Show	0.5	24	10	240 C
Qaummaarviit Park Dog sled	1	21	125	2,625 C
Qaummaarviit Park Dog sled	0.5	28	75	2,100 c
Dinner on the sea ice	1	16	100	1,600 C
Tea on the sea	1	70	250	17,500 c
Adventure Canada				
2528 Whaley Drive,				
Mississuaga, Ont.				
Hike & Inuit Culture	9	10	1,549	<b>15,490</b> A/C
Floe Edge tour - Pond	8	10	3,295	32,950 N/C
Auyuittuq Nat. Park	9	10	1,195	11,950 A
Niglasuk Co.				
General Delivery,				
Arctic Bay, NT				
Floe edge expedition	12	30	3,000	90,000 N
Kayaking the floe edge	12	6	3,000	18,000 A
Sunrise Country Canoe Expeditions				
Cathance Lake,				
Grove Post, Maine				
USA				
Soper River Canoe	5	30	2,812	84,375 <b>A</b>
Le Grand Nerd				
Paris France				
Spring tours	7	20	3,000	<b>60,000</b> A/C Estimated
Spring tours	,		-,	no. of clients a

# PKGTRS93.XLS

Waterbury, Vermont.				
Katannilik Park walking tour	6	16	2,600	41,600
Jessco Operations Inc. 179 Cardiff Drive N.W.				
Calgary, Alberta				
Cunningham Inlet Whale watch	7	35	4,500	157,500
Canadian River Expeditions 3524 West 16th Ave., Vancouver, B.C.				
Floe edge tours Lancaster Sound	8	26	3,950	102,700
Special Expeditions Ltd New York , NY Agents for MS Polaris				
Arctic Cruise - Cape dorset	1	75		1,500
M.V. Hanseatic - Cape Dorset	1	75		1,500
Toonoonik Sahoonik Co-op C/O General Delivery, Pond Inlet, NT				
Kuluco Bay y Sportsfishing		20		3,000
Qullikkut Guiding and Outfitting P. O. Box 37, Clyde River, NT				
Purlaavik Outfitng P. O. Box 341,		10 6	Toldiy x 6 dgs	. 4550.

Page 3

961.5

1,918,665

Outfitting Tour Company.	Date of Visit to Park	Charter & Sked Costs to/from Iqaluit.	Expenditures while in Iqaluit.	s Iqaluit Outfitting Service (\$)	Tourist		Pay to Local Guides (\$
Sunrise Canoe	Jul 15-22	\$3,700.00	\$1,700.00	\$0.00	10	1	\$375.00
David Scott.	Jul 20-22	\$500.00	\$340.00	Woo	2	0	\$0.00
Chris Schlater	Jul 30-Aug 1	1 \$1,300.00	\$340.00	\$0.00	2	0	\$0.00
Anne Nederend	J.] 23-26	\$500.00	\$190.00	\$0.00	2	03	\$0.00
David Scott. Chris Schlater Anne Nederend Julian Greenwood. NorthWinds(OAT) Sunrise Canoe Country Walkers	Aug 2-9	\$1,400.00	\$200.00	\$0.00	3	0	\$0.00
NorthWinds(OAT)	Jul 23-26	\$2,100.00	\$2,300.00	\$4350.00	10	1	\$0.00
Sunrise Canoe	Jul 23-28	\$3,900.00	\$2,040.00	\$0.00	12	1	\$525.00
Country Walkers	Jul 23-30	\$2,700.00	\$500.00	\$0.00	13	5	Included
ED&T	Jul 24-30			\$0.00	1	1	included
Northwinds.	Jul 27-30	\$2,100.00	\$200.00	\$3,090.00	10	1	\$3,090.00
Northwinds.	Aug 1-4	\$2,100.00	\$200.00	\$4,300.00	10	1	\$0.00
Sunrise Canoe.	Aug 2-7	\$3,900.00	\$2,040.00	\$0.00	12	1	\$450.00
Northwinds.	Aug 6-9	\$2,100.00	\$200.00	\$4,300.00	10	1	80.00
Northwinds. Northds/Wanaptei	Aug 13-16	\$1,600.00	\$100.00	\$1,600.00	5	1	\$0.00
Northds/Wanaptei	Aug ]1-19	\$3,700.00	\$920.00	Woo	13	0	80.00
Totals.		\$31,600.00	\$11,270.00	\$17,640.00	115	14	\$4,440.00

#### Seasonal Parks Staff.

Mathew Akavak. Jul 05-Aug 27
Ping Kolola. Jul 21-Aug 27
Graeme Dargo (%) Jul 05-Aug 27
Oo Aqpik (%) Jun - Sepf

#### Total Staff Wages.

Contracts ● nd Local Services by ED&T directly benefiting the Communities of Lake Harbour and Iqaluit.

Elizabeth Mc Issac (Cultural Resource File)

Guide Lével 1 Training Course.

Field Supply Purchases from Co-op & Northern Stores.

ED&T Sponsored Canoe Guide Training.

Fiim crew (CHRS).

Construction Contracts (Mikim Construction - Iqaluit).

Familiarization Trips (Bob Maynard and John Moss).

Jul-Sept

Aug 11-20

August.

Total Purchase of Local Services.

Total Direct Benefita

1993

Month	Visitors	Residents	Total/Mth.	Percent
January	78	326	404	8%
February	80	270	350	7%
March	120	260	380	8%
April	241	394	635	, 13%
May	208	317	525	<b>`</b> 11%
June	309	243	552	11%
July	416	273	689	14%
August	491	283	774	16%
September	225	330	555	11%
October	0	0	0	0%
November	0	0	0	0%
December	0	0	0	0%
Total/Yr.	2,168	2,6%	4,864	100%

### 1992

Month	Visitors	Residents	Total/Mth.	Percent
January	52	253	305	5%
February	40	341	381	6%
March	111	376	487	7%
April	221 '	523	744	11%
May	167	284	451	7%
June	338	216	554	9%
July	369	352	721	1170
August	587	508	1,095	1 7'%
September	278	372	650	1 <b>0</b> %
October	153	417	570	9%
November	99	224	323	5%
December	62	169	231	4%
Total/Yr.	2477	4.035	6.512	10090

Economic De relopment and Tourism, Baffin Region

# $\textbf{ANGMARL}_{\iota} \quad , \ \textbf{INTERPRETIVE} \ \text{VISITOR} \ \textbf{CENTRE}, \ \textbf{Pangnirtung}$

# N.W.T. VISIT

1993

Month	Visitors	Residents	Total/Mth.	Percent
January	27	343	37(J	6%
February	4	234	238	4%
March	23	284	307	, 5%
April	56	216	272	4%
May	62	279	341	5%
June	110	407	517	8%
July	623	1,468	2,091	32%
August	736	1,146	1,882	29%
September	91	354	445	7%
October	0	0	0	0%
November	0	0	0	0%
December	0	0	0	0%
Total/Yr.	1,732	4,731	6,463	100%

1992

Month	Visitors	Residents	Total/Mth.	Percent
January	4	172	176	3%
February	5	313	318	5%
March	10	309	319	5%
April	55	215	270	4%
May	18	271	289	4%
June	211	828	1,039	15%
July	635	735	1,370	20%
August	561	767	1,328	20%
September	89	450	539	8%
October	16	268	284	4%
November	40	452	492	7%
December	4	332	336	5%
Total/Yr.	1,648	5,112	6,760	100%

Economic Development and Tourism Baffin Region

# ANGMARLI 'NTERPRETIVE VISITOR CENTRE, Pangnirtung

1990

Month	Visitors	Residents	Total/Mth.	Percent
January	169	16	185	3%
February	0	0	0	0%
March	271	6	277	4%
April	168	13	181	3%
May	226	25	251	4%
June	145	283	428	7%
July	831	919	1,750	27%
August	488	747	1,235	19%
Septembei	102	929	1,031	16%
October	51	356	407	6%
November	14	415	429	7%
December	5	208	213	3%
Total/Yr.	2,470	3,917	6,387	100%

1988

Month	Visitors	Residents	Total/Mth.	Percent
January	0	0	0	0%
February	0	0	0	0%
March	0	0	0	0%
April	38	56	94	5%
Мау	80	136	216	10% 1
June	172	286	458	22%
July	446	162	608	29%
August	159	161	320	15%
Septembei	29	102	131	6%
October	32	105	137	7%
November	29	50	79	4%
December	8	23	31	1%
Total/Yr.	993	1,081	2,074	100%

n . . , - . -, . 1 . . . . . . . . DaffinRogion





# **Economic Development & Tourism GNWT - Baffin Region**

To: Economic Development &

Tourism.

GNWT - Yellowknife, NT

Attention: Patricia Colosimo

Fax: (403) 873-0294

From: Rick Hamburg

Supervisor, Tourism Development

Phone: 819-979-5075 Fax: 819-979-6026

Date: August 19, 1994

Pages including this

cover page: 20

Comments: Tourism Industry Data -1993.

Patricia;

Following is the Division's 1993 Tourism Overview. Evidently, someone has scoffed all my master copies 1988 through 1993, and it will be necessary to pull all the information from my computer files. All this will take time.

Note: The document(s) accompanying **this** transmission contain confidential information intended for a specific individual and purpose The information is private and **protected** by **law**. If you are not **the** intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any **action** in reference to the contents of this telecopied information is **strctly prohibited**. If you have received this communication in error, please notify this office immediately by telephone and return the original to us by regular mail. Thank you for your assistance.