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***Government Services Available To
Residents Of The Northwest Territories
Date of Report: 1982
Author: Kelly, Luttmner And Associates Ltd.
Catalogue Number: 9-5-310***

9-5-310

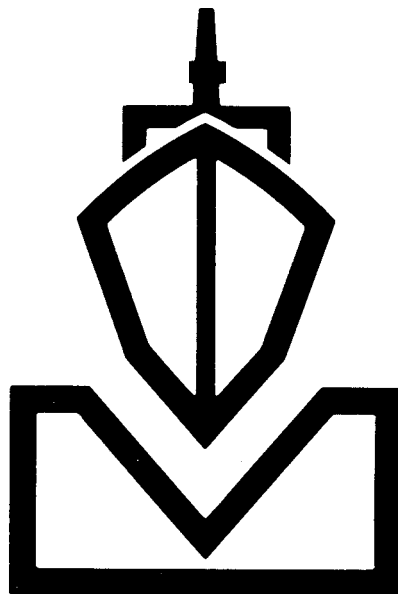
GOVERNMENT SERVICES AVAILABLE TO
RESIDENTS OF THE NORTHWEST
TERRITORIES

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Reference Material

GOVERNMENT SERVICES AVAILABLE TO
RESIDENTS OF THE NORTHWEST TERRITORIES



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GOVERNMENT SERVICES AVAILABLE TO
RESIDENTS OF THE NORTHWEST TERRITORIES

PREPARED FOR: ARCTIC PILOT PROJECT

PREPARED BY: SALLY LUTTMER
KELLY, LUTTMER AND ASSOCIATES LTD.

MAY, 1982

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I. INTRODUCTION

This paper presents a general overview of services to residents of the Northwest Territories and brief profiles of the four impact communities of Arctic Bay, Grise Fiord, Pond Inlet and Resolute Bay.

11. OVERVIEW OF SERVICE CATEGORIES AND GOVERNMENT DEPARTMENTS

In this section services available to residents of the Northwest Territories (NWT) are categorized, and the Government of the Northwest Territories (GNWT) and federal departments which deliver the services are listed. The services have been grouped into eight categories:

1. Employment
2. Financial
3. Health
4. Security
5. Social Services
6. Transfer of information
7. Transportation
8. Miscellaneous public services.

These categories have been set up based on the type of service delivered, rather than the identity of the government department or agency which is the supplier. In order to place the deliverers of service in their proper governmental niche, it is necessary to be aware of the framework of both the Government of the Northwest Territories and the federal government presence in the Northwest Territories.

The GNWT is divided into the following departments:

1. Economic Development and Tourism
2. Education
3. Finance
4. Government Services
5. Health
6. Information
7. Justice and Public **Services**
8. Local government
9. Personnel

10. Public Works
11. Renewable Resources
12. Social Services

The GNWT also provides services to the Territorial residents through the following :

1. NWT Housing Corporation
2. Liquor Control System
3. Workers Compensation Board

The federal government is a provider of service through the following:

1. Employment and Immigration Canada
2. National Health and Welfare
3. Indian Affairs and Northern Development
4. Post Office
5. Public Service Commission
6. RCMP
7. Solicitor General
8. Transport Canada

In many cases there is cooperation between the federal and territorial governments. This has a historic basis. Prior to 1954 the federal government was solely responsible for the delivery of services to residents of the NWT. In 1954 a "Memorandum of Understanding" came into effect **which** laid the foundation for the transfer from federal to territorial responsibility. This transfer is still in the process of taking place.

Within the local communities there are a number of committees which assist in the delivery or implementation of various services. Where these committees are involved decisions concerning the type of service and form of delivery are community-based.

111. POLICY DEVELOPMENT AND TERMS OF REFERENCE

This section briefly outlines the policy development process within each government department, and where possible identifies key individuals involved. Implicit in the policy formation process is the involvement of the **responsible minister**. **The terms of reference affecting each department or agency are also identified. The overriding legislation for all GNWT departments is the NWT Act.**

A. Government of the Northwest Territories Departments and Agencies

1. Economic Development and Tourism

Minister: Tom Butters (403) 873-7128

Policy for the department is developed through the Economic Development Secretariat (Swam Upal (403) 873-7370); Planning and Resource Development Division (Chief - Don **Weisbeck** (403) 873-7318).

Legislation that affects this department includes the GNWT Apprentices and Tradesmen Ordinance and the federal Adult Occupational **Training Act**. Other information is unavailable at present.

2. Education

Minister: Dennis Patterson (403) 873-7959

There is a general system of regional policy development. Eric Colbourne (819) 979-5236) is Regional Superintendent of Education in **Frobisher Bay**. The Deputy Minister, Brian Lewis (403) 873-7351, 5729), has overall responsibility. Policy is approved by executive committee of the NWT government. The Department of Education operates under the authority of the Education Ordinance.

3. Finance

Minister: Tom Butters (403) 873-7128

Documentation for policy development is handled through the Financial Systems and Training Sections (Manager: Rick Feil; (403) 873-7305, 7528). It then goes through the Assistant Deputy Minister (Jim Nelson; (403) 873-7338) to the Deputy Minister (Eric Nielsen; (403) 873-7117) to the Financial Management Board.

4. Government Services

Minister: Kane Tologanak (403) 873-7962

At the time of writing there is no policy and planning section of this department. Policy is developed from the line managers through the hierarchy to the Deputy Minister from whom it is presented to the Policy and Planning Secretariat of the Executive.

Other than the NWT Act, the Department of Government Services operates under the Financial Administration Ordinance Regulation.

5. Health

Minister: Arnold McCallum (403) 873-7658

There is a Health Coordinating Committee which provides direction in terms of policy for the department. It is composed of representatives from the GNWT Department of Health and the federal department of National Health and Welfare, Medical Services Branch. At the present time the members of this committee are as follows:

1. GNWT Department of Health:

- a) Michael Pontus: Assistant Deputy Minister (403) 873-7722
- b) Elaine Berthelet: Chief, Health Programs and Standards (403) 873-7711

2. Medical Services Branch:

- a) Dr. David Martin: Regional Director (403) 873-7025
- b) Art Burrows: Assistant Regional Director (403) 873-7046

A task force on Health Service Delivery and Policy Coordination, composed of representatives from GNWT Department of Health, federal Medical Services Branch, and **DIAND** is also providing policy direction. Peter Owen (Program Policy Officer, (403) 873-7791) is a GNWT Department of Health representative on this task force.

The original document governing delivery of health services in the NWT was the 1954 Memorandum of Understanding. The present document is entitled "Lead Responsibilities. "

The **T. H. I. S.** Board operates under the authority of T. H. 1. S. Ordinance.

6. Information

Director: Art Sorenson (403) 873-7442

There are no specific ordinances under which this department operates.

Policy formation is initiated **within** the **department** through **senior** management and the Director (Art Sorenson; (403) 873-7442) and **through** their Executive Member John Parker (403) 873-7400.

7. Justice and Public Services

Minister: George Braden (403) 873-7123

At the present time this department is looking at a position for a **policy person, but there has been no approval yet. Thus policy is being developed through the line management to the Deputy Minister (Stein Lal (403) 873-7453) .**

While there is no specific ordinance under which the department as a whole operates, different sections are involved in the enforcement of a number of ordinances: the NWT Industrial Safety Regulations and Ordinance, the

Electrical Protection Ordinance, Boiler and Pressure Vessels Ordinance, Fire Prevention Ordinance, Petroleum Ordinance, Mining Safety Ordinance, **the Historical Resources Ordinance**, Explosives Use **Ordinance**, Fair Practices Ordinance, Labour Standards Ordinance, and the Public Service Vehicles Ordinance. The department also administers the NWT Act and Archeological Site Regulations on behalf of DIAND .

8. Local Government

Minister: James Wah-Shee (403) 873-7139, 7140

The Department of Local Government operates under a number of pieces of legislation both Territorial and Federal. The Territorial ordinances involved are the Municipal Ordinance, the Commissioner's Land Ordinance, the Area Development Ordinance, the Taxation Ordinance and the Planning Ordinance. The major federal ordinances are the Environment Protection Ordinance, the Public Health Ordinance, the Territorial Lands Act and the Federal Aeronautical Act.

The policy development process works through individual department managers and is coordinated through the Planning and Policy Division (Chief: Louise Vertes (403) 873-7727). Ultimately it is the Deputy Minister (Mike Moore (403) 873-71 18) who makes the recommendation to the Minister.

9. Personnel

Director: Ted Boyer (403) 873-7310, 7617

Individual managers develop policy through the preparation of proposals. These are handled through the Planning and Priorities Secretariat. The Senior Policy Advisor is Peter Allen (403) 873-7334). The Secretariat makes recommendations to the Commission through the responsible Minister (George Braden, Minister of Justice and Public Services (403) 873-7123).

The Department of Personnel operates under the Public Service Ordinance.

10. Public Works

Deputy Minister, Larry **Elkin** (403) 8737114

Information not available at the time of writing. .

11. Renewable Resources

Minister: **Richard Nerysoo** (403) 873-7113

The key people involved in policy development within this department are the five regional superintendents: [Cambridge Bay, Dave Brackett (983-2139); Fort Smith, Len Colosimo (403-872-2023); Inuvik, Doug Stewart (403-979-7232); Frobisher Bay, Don Boxer, (819-979-5703); and Rankin inlet, vacant, (819-645-3856)]; the Chief of Wildlife Services in Yellowknife, Hugh Monaghan (403-873-7411); the Chief of Environmental Planning and Assessment, John Donihee (403-873-7768); the Assistant Deputy Minister, Norm Simmons (403-873-7420); the Deputy Minister, Jim Bourque (403-873-7420) and the Minister. Local groups often are involved where there is potential socio-economic impact.

The terms of reference of the department include the Wildlife Ordinance, the Environmental Protection Ordinance, and the Scientists Ordinance. The department also uses Various **pieces** of federal **legislation** as guidelines.

12. Social Services

Minister: **Arnold McAllum** (403) 873-7658

Policy is developed through the Policy and Planning Division. Chief of this division is Gwen Ewan (403) 873-7707).

This department operates under three major GNWT Ordinances:

1. Child Welfare
2. Social Assistance
3. Corrections

13. NWT Housing Corporation

President: Vic Irving (403) 873-7850

Policy is developed by the eleven members of the Board of Directors of the Corporation. Robert S. Pilot (403) 873-7112) is the chairperson. The Corporation operates under the Northwest Territories Housing Corporation Ordinance.

14. Liquor Control System

General Manager: Ed Pugh, Hay River (403) 874-2100

The Liquor Control System operates under the Liquor Ordinance. This Ordinance allows for Local Options (i. e. **individual communities can make** the decision to be "dry" or "wet"); thus this aspect of policy is developed on a local community basis. Other aspects of policy are developed through the line management of the system, going through the General Manager to the Executive Committee.

15. Workers' Compensation Board

Chairman: John D. C. MacLean (403) 873-7555

The Board operates under the Workers' Compensation Board Ordinance.

B. Government of Canada Departments

1. Employment and Immigration Canada

The NWT Directorate of the Canada Employment and Immigration Commission is the active agency in the NWT. Its director is Gilles Patenaude (403) 920-8411) .

While policy in general terms originates in Ottawa, there is some regional leeway. The regional input is met through the Manpower Needs Committee, composed of representatives of the GNWT (Deputy Minister Economic Development and Tourism: Rod Morrison (403) 873-7115 - he is leaving on June 4, 1982 - **replacement unknown at this time**; Deputy Minister Education: Brian Lewis, (403) 873-7351, 7529); and of the Employment

and Immigration Commission (the Director: Gilles Patenaude (403) 920-8411; Acting Manager - Training Branch and Territorial Relations: Brian Carr (403) 920-8447); as well as other individuals as required.

Other than the Immigration Act and the Unemployment Insurance Act, the governing legislation for the Commission is the Adult Occupational Training Act. New legislation has been drafted and is planned to be before the House in June, 1982.

2. National Health and Welfare

The individual responsible for services in the NWT is the Regional Director of the Medical Services Branch: Dr. David Martin (403) 873-7025).

The overall responsibility for policy is in Ottawa at the Branch level. The Assistant Deputy Minister is Dr. L. Black.

The original document covering delivery of health services in the NWT was the 1954 Memorandum of Understanding. The present document is entitled "Lead Responsibilities." This department also administers the Public Health Ordinance for the GNWT.

3. DIAND

Functions of DIAND in the NWT are split between the Indian and Inuit Affairs Program (Regional Director, Conrad Pilon (403) 920-8284), and the Northern Affairs Program (Regional Director, Hiram Bouvier (403) 920-8111). The basic legislation affecting the Indian and Inuit Affairs Program is the Indian Act. The Northern Affairs Program is involved with Canada Mining Regulations, Canada Oil and Gas Production and Conservation Act, the Northern Inland Waters Act, the Territorial Lands Act, and the Land Titles Act.

Policy is an Ottawa responsibility. Dan Goodleaf (613) 994-3110) is Director of Program Planning and Policy Coordination for the Indian and Inuit Affairs Program; John Hucker (613) 997-9510) is the Director of Northern Policy and Planning for the Northern Affairs Program.

4. Post Office

Overall responsibility for postal service in the western NWT lies with the Area Manager in Edmonton: Gordon Patterson (403) 420-3083). At the time of writing it was not possible to ascertain his eastern counterpart.

The Post Office, as a Crown Corporation, now comes under the Canada Labour Code.

5. Public Service Commission

Acting Director: M. Lament (403) 873-3525

Generally speaking policy development originates in Ottawa, although there is some regional involvement.

6. RCMP

Commanding Officer "G" Division: c/supt . Hugh A. Feagan (403) 920-8322.

In practice, policy appears to be developed through initiatives both from the GNWT Department of Justice and Public Services (Deputy Minister Stein Lal (403) 873-7453) and the RCMP (Planning Section, S/Sgt. Jim Scott (403) 920-8352) .

The RCMP operate under the authority of the RCMP Act. Their contract with GNWT is covered by Section 20 of the RCMP Act and Section 15 of the NWT Act.

7. Solicitor General (Parole Service) (403) 873-8411

8. Transport Canada

Arctic Transportation Directorate (403) 873-5380.

IV. SERVICES AVAILABLE TO RESIDENTS OF THE NWT

In this section the eight categories of service available to residents of the NWT are dealt with, including a description of the services provided and identification of the individuals involved.

EMPLOYMENT

Services which fall under the category of employment involve the development of employment for northerners. They overlap with some of the services considered under the category of transfer of knowledge, as most of them contain a considerable educational or training component.

The Government of the Northwest Territories is involved in the delivery of employment services through the Departments of Personnel, and Economic Development and Tourism. The Government of Canada is also involved through the Canadian Employment and Immigration Commission and the Federal Public Service Commission.

Within the GNWT Department of Personnel the Office of Native Employment is a section under the Staff Development and Training Division, whose Chief is David Sproule (403) 873-7934). The position of Coordinator of the Office of Native Employment is vacant at the time of writing. Through this section native people are encouraged to join the GNWT Public Service, to develop both their personal potential and a public service career.

The Manpower Development Division of the Department of Economic Development and Tourism is the major GNWT supplier of employment services to northerners.

The present Minister of Economic Development and Tourism is Tom Butters (403) 873-7128). Essentially there are two sections within the Manpower Development Division of this Department which are responsible for the delivery of employment services to northern residents: the Employment

Development section and the Apprenticeship Program section. Brian Carr is Chief of the Manpower Development Division (403) 873-7553), as well as Acting Head of the Apprenticeship Program (403) 873-7372). Head of the Employment Development Section is Russ Look (403) 873-7614).

In this area, as in others, there is cooperation between the federal government and that of the Northwest Territories. A case in point is the GNWT Training on the Job Program. Canada Employment and Immigration, through the Canada Manpower Industrial Training Program supply the funding and are assisted in the administration by the GNWT Manpower Development Division. Bill Carr is the Manager of the Industrial Training Branch of the Northwest Territories Directorate of Canada Employment and Immigration (403) 920-8447). This Training on the Job Program focuses on small business and the service industry. Because funding is limited, it cannot provide support for larger projects.

Federal involvement in the delivery of employment services is also carried out through the Northern Careers Program of the Federal Public Service Commission. This program offers opportunities for the development of careers within the Federal public service in the Northwest Territories (403) 873-3545) .

FINANCIAL

The GNWT Department of Economic Development and Tourism (Minister: Tom Butters (403) 873-7128) is the major supplier of financial services to northern residents. Financial services in this context refer essentially to funding access. Assistance in the form of expertise and training is also available. This latter aspect will be covered in the section on Transfer of Knowledge.

The following are administered by the financial services section (Head: Bert Reaburn, (403) 873-7516) of the GNWT Department of Economic Development and Tourism:

1. The NWT **Eskimo** loan fund
2. Small business loans and guarantees fund
3. GNWT portion of the Special ARDA program (under joint Federal/Territorial agreement)

Funding requests in excess of loan limits have been processed on a joint venture basis with the Federal Business Development Bank.

The GNWT Department of Renewable Resources (Minister, Richard Nerysoo, (403) 873-7113) through **the Wildlife Service** (Superintendent, Norm Simmons (403) 873-7411) offers a number of financial assistance programs to wildlife users through consultation with the hunters' and trappers' associations:

- gasoline subsidy for hunters and trappers
- fur incentive subsidies
- trappers' assistance loans
- outpost camp grants
- grants to hunters' and trappers' associations

The GNWT Department of Local Government (Minister, James Wah Shee (403) 873-7140) has instituted a homeowners' tax rebate program for resident owners living in a city, town or village. A private homeowner service connection grant has also been initiated whereby private homeowners may receive financial assistance to install piped water/sewer service connections if conversion of an area of a community to piped services is economically desirable. The Town Planning and Lands Division (Chief Al Menard, (403) 873-7425) administers this grant.

Some financial services are available in northern communities through the Hudson's Bay Company (e. g. transfer of funds from one location to another). In the larger centres, chartered banks provide the same type of services available in Southern Canada.

Financial assistance in the form of grants and bursaries is available to all northern residents who wish to attend university or technical programs, depending on the number of years spent in the NWT school system. The GNWT Department of Education provides this assistance through the Students Grants and Bursaries Board (Urban Superintendent, M. S. Naidoo , (403) 873-7355).

The Workers' Compensation Board deals with the provision of recompense to workers for wage loss due to disability from personal injury by accident arising out of employment. The Chairman is John D. C. MacLean (403) 873-7555) .

HEALTH

The delivery of health services to northern residents is accomplished through the federal Department of National Health and Welfare, Medical Services Branch; and the GNWT Department of Health. Dr. David Martin is the Regional Director of the Medical Services branch in Yellowknife (403) 873-7025). Arnold McCallum is Minister of Health for the Government of the Northwest Territories (403) 873-7658). Health services in this context refer to the following facets of service:

1. Preventive
2. Acute
3. Chronic
4. Insurance Programs

Under the 1954 "Memorandum of Understanding" the federal Medical Services Branch ("Meal. Services") has been the provider of service while the Government of the Northwest Territories has been in the process of developing its own system and expertise. In the years since 1954 the GNWT Department of Health has been working toward the goal of being able to deliver health services. At the present time health service delivery is a complicated welter of transfer and contractual agreement. Essentially, "Meal. Services" provides preventive services in all Northwest Territories communities and acute services in all communities except Yellowknife, Hay River, and Fort Smith. In the latter cases services are provided by GNWT Department of Health. The hospital in Frobisher Bay is in the process of being transferred on contractual arrangements from "Meal. Services" to GNWT Department of Health. If the hospital transfer works out, the proposal is to turn the nursing stations in the Baffin regions over to the GNWT Department of Health. This plan is conditional upon support from the Baffin Regional Council, which at the time of writing is reported to be forthcoming.

At the present time a task force on Health Service Delivery and Policy Coordination is looking at the whole spectrum of health services in the Northwest Territories, from the aspects of Planning, coordination and

evaluation. The task force is making recommendations about relationships, and establishing clear guidelines for the development of health services. The report of this task force is due in the fall of 1982. The GNWT Department of Health, "Meal. Services" and the federal DIAND are represented on the task force. (Contacts: GNWT Department of Health: Peter Owen, Program Policy Officer (403) 873-7791; and Ann Weiler, "Meal. Services, " Ottawa.)

Insurance for hospital, medical travel, physician and laboratory services is available to residents of the Northwest Territories, through the Territorial Hospital Insurance Services (THIS), Territorial Health Care plan, and supplementary services. These are administered by the GNWT Department of Health, Health Insurance Programs, (Temporary Administrator, Marnie Shopa (403) 873-7152).

Most northern communities are served by modern, well-equipped, well-staffed nursing stations. There are hospitals in the larger communities. Physicians from the larger communities make regular trips to communities with nursing stations, and residents requiring the services of specialists are referred either to northern communities where the required service is available, or sent to southern Canada when necessary. Those requiring care not available from the local nursing station are evacuated by air using local carriers to the nearest facility which can provide the necessary care.

Dental services are provided through National Health and Welfare. Some communities have resident dental therapists; most are visited on a regular basis by dentists.

Other health services are provided by the following:

1. Health educators (National Health and Welfare);
2. Community health representatives (at present with National Health and Welfare; administration and funding may soon come through GNWT Department of Health);

3. Family Life Educators (GNWT Department of Health operating with grant from National Health and Welfare, Family Planning Division);
4. Health Promotion Officer (GNWT Department of Health);
5. Northern Addiction Services (GNWT Social Services);
6. Occupational health (Safety Division; GNWT Department of Justice and Public Services).

SECURITY

Security as dealt with here covers the areas of policing, fire safety, and industrial safety. The latter two aspects come under the authority of the GNWT, Department of Justice and Public Services, Safety Division. The Chief of the Safety Division is Robbie Robinson (403) 873-7430).

Policing is carried out under contract between the GNWT Department of Justice and Public Services and the RCMP "G" Division with Headquarters in Yellowknife: CO: C/Supt. Hugh A. Feagan (403) 920-8322). There are RCMP detachments in most northern communities.

With regard to fire safety, most local communities are served by trained volunteers equipped with fire fighting vehicles and equipment geared to community size. The Fire Safety Section (Head: Les McPhee (403) 873-7469) of the Safety Division of the GNWT Department of Justice and Public Services administers the Fire Prevention Ordinance and regulations.

Industrial safety is dealt with by Occupational Health (Laurie Nowakowski (403) 873-7468) of the Safety Division of the GNWT Department of Justice and Public Services.

SOCIAL SERVICES

Social services are made available to residents of the NWT through the GNWT Department of Social Services. The present minister is Arnold **McCallum** (403) 873-7658).

The following services are offered through this department.

1. Financial assistance program (Coordinator: G. Richard Clarke; (403) 873-7160);
2. family and children's services (Supt. of Child Welfare: Mrs. Diane Doyle; (403) 873-7709);
3. services to the aged and handicapped (Coordinator: Diane Doyle; (403) 873-7708);
4. corrections (Chief: Stan Mounsey; (403) 873-7212);
5. alcohol and drugs (Coordinator: Winnie Fraser-McKay; (403) 873-7155).

The GNWT Department of Social Services, Corrections Division, also acts for the Government of Canada in the following areas:

1. Parole
2. Juvenile delinquency
3. Probation

Further services carried out unofficially on behalf of the federal government include those related to the following:

1. Old age pensions
2. Family allowance
3. Other categorical services of the federal government.

Most northern communities have resident social workers. It is by virtue of their presence in the communities that they unofficially carry out federal duties.

TRANSFER OF INFORMATION

Transfer of Information is a broad category which includes the traditional aspects of education, but also encompasses job- or career-oriented training and dissemination of information.

The GNWT Departments of Education and Personnel have been the main suppliers of this type of service to northern residents, but most other GNWT departments have some training component included within their structure. The present minister of Education is Dennis Patterson (403) 873-7959); the GNWT Department of Personnel reports to the Commissioner, John H. Parker (403) 873-7400). The present Director of the Department of Personnel is Ted Boyer (403) 873-7310, 7617).

A special Committee on Education, Tradition and Learning in the North has prepared a report with more than 40 recommendations to be presented to the Legislative Assembly in May, 1982. The Executive Director is Jack Loughton (403) 873-7922). The objective is to develop a single agency responsible for all types of education in the Northwest Territories, including school-based education, training for resource development, preparation for dealing with the impact of resource development, etc. . At the present time this function resides with the GNWT Department of Personnel; the recommendation is for the GNWT Education to house the agency.

Services supplied through the GNWT Department of Education, Programs and Evaluations Branch, (Administrator, Fred Carnew (403) 873-7234) include the following:

1. Special and remedial education: Coordinator, Bronwyn Watters (403) 873-7441.
2. Academic programs: Coordinator, Ken Norton (403) 873-7458.
3. Vocational programs: Coordinator, Gerry Gill (403) 873-7677.
4. Career and post secondary programs: Program specialist, Frank Pinkman (403) 873-7678.

5. Technical and business programs: Program specialist, Norman Mair (403) 873-7677.
6. Inuktitut language programs: Program Specialist, Susan Hyde (403) 873-7689.
7. Athabaskan language programs: Program specialist, vacant (403) 873-7692 (may be filled by Fibbi Tatti).
8. Student loans and bursaries board: Urban superintendent, M. S. Naidoo (403) 873-7355.
9. Continuing education: Supervisor, Ron Klassen (403) 873-7190. At Frobisher Bay, Mark Cleveland (819) 979-5236, 5238.

There are schools in all northern communities. The grade levels available vary. High schools are located in Frobisher Bay, Yellowknife, Inuvik, Fort Smith, Hay River and Pine Point.

The GNWT Department of Personnel, as noted above, has been involved in the transfer of knowledge in a coordinating function. However, it appears likely that this function may devolve upon the GNWT Department of Education in the near future. The GNWT Department of Personnel is also involved in the transfer of knowledge through the Staff Development and Training Division, whose Chief is David Sproule (403) 873-7934).

Other suppliers of services which fall under the training aspect of this category of transfer of knowledge are as follows:

1. GNWT Department of Social Services:
 - a) Alcohol and Drug Division (training for native staff re administration, treatment): Training officer, Phillip Chan (403) 873-7145.
 - b) Staff Development and Training Division: Coordinator, Kitty Minor (403) 873-7703.
2. GNWT Department of Justice and Public Services
 - a) Training of volunteer firefighters: Fire Marshall and Head, Fire Safety Division, Les McPhee (403) 873-7469.

- b) Training for justices of the peace; manuals for justices of the peace, potential jurors: Paul Schauerte, Chief, Court Services (403) 873-7488.
 - c) Safety seminars: Occupational health, Laurie Nowakowski (403) 873-7468.
 - d) Isolated community wireman program: Chief, Mechanical/Electrical Section, Irv Grabke (403) 873-7473.
3. NWT Housing Corporation (training workshops for housing associations re administration, construction training program): Chief of Training, Jim Cullen (403) 873-7870.
4. GNWT Department of Economic Development and Tourism
- a) Distribution of pamphlets on subjects pertaining to small business administration: Financial Services section (Head, Bert Reaburn (403) 873-7516) of the Commerce Division.
 - b) Overall annual report on the cooperative system in the NWT and various aids in its operation: Cooperative and Commercial Enterprises Section (Head, Murray Buchanan (403) 873-7381) of the Commerce Division.
 - c) Booklet on finding financial assistance aimed at smaller private enterprises: published by the Small Business Development Section (Head, Jack Lamorieux (403) 873-7376) of the Commerce Division.
 - d) Enterprise operation and Training Coordinator: Stan Dentith (403) 873-7382.
 - e) Apprenticeship program: Head, Brian Carr (403) 873-7372. Carr is now Chief of Manpower Development Division, and acting head of the apprenticeship program until a replacement is found.
 - f) Employment training officer: Wally Larocque (403) 873-7197.
 - g) Training on the job program: Head, Employment Development, Russ Look (403) 873-7614.
 - h) In-house training programs in industry.
5. GNWT Department of Finance (training for government employees with regard to the financial information system): Manager, Financial Systems and Training Section: Rick Feil (403) 873-7305, 7528.

6. GNWT Department of Government Services (training for agents in communities who handle disbursement of petroleum products where there is no commercial dealer). Training officer: Allan Hartman (403) 873-7126.
7. GNWT Department of Information: Interpreter - translator corps: the previous training officer position here is now vacant. The corps is in a transition period of accommodating the Dene language. A coordinator is to be hired, but this position has not yet been filled.
8. Department of Local Government
 - a) recreation training for community leaders; Head of training - position vacant since January 1982, (403) 873-7755.
 - b) Airports - Head, Training Development (Airport staff training) Tom Tweed (403) 873-7726.
 - c) Municipal Administration Certification Program.
 - d) Community Administration Training Program.
 - e) Technical and Mechanical Training Program.
 - f) Councillor and Community Training Program. Head of Training: Greg Desjardins (403) 873-7232. (This number is no longer in use as offices were moved as of May 10, 1982; however new listing not available at time of writing).
9. GNWT Department of Renewable Resources
 - a) Wildlife Services: inservice training program - first aid; advanced law enforcement: Chief, Hugh Monaghan (403) 873-7411.
 - b) NWT Science Advisory Board Summer Programs: Executive Secretary: Robert K. Bell (403) 873-7592.
10. The Northern Heritage Program (trains Inuit as archeological field assistants): Director: Ellen Bielewski (Yellowknife 403-873-7551). Note: This project may be discontinued because of lack of funds.

11. Pond Inlet Arctic Research Establishment (on the job group learning re collection of data concerning sea ice, oceanography, climate): Mr. and Mrs. H. A. R. Steltner, Pond Inlet (819) 899-8823.
12. Federal Public Service Commission (Northern Careers program) resident staff development function, (403) 873-3545.
13. Energy and Resource Development Secretariat (training land use inspectors): Secretary: Al Zariwny (403) 873-7423.

The dissemination of information aspect is delivered to northern residents by the following:

1. GNWT Department of Information: Director, Art Sorenson (403) 873-7442.
 - a) Interpreter/translator corps: Coordinator's position vacant at present (403) 873-7648.
 - b) Public Affairs Division: Chief: Barry Craig (403) 873-7251.
 - c) Publications and Production: Chief: Paul Wilson (403) 873-7616.
2. Public Library System: Chief (Hay River): P. Smith (403) 874-6531 (on educational leave at present).
3. Otto Schaefer health resource centre library: Monica Welch (403) 873-7711.
4. GNWT Department of Justice and Public Services: Chief, Consumer Affairs, Shirley Stevenson (403) 920-8055.
5. Prince of Wales Northern Heritage Centre: Acting Director; Marilyn Walker (403) 873-7685. (Director - R. Janes on educational leave at present.)

TRANSPORTATION

Air transportation services are made available to northern residents by a number of carriers. The two major airlines are PWA from the west and Nordair from the east.

The responsibility for development and maintenance of airports in the Northwest Territories is shared by the GNWT Department of Local government and the federal Ministry of Transport. Doug Howard is Chief of the Airports Division of the GNWT Department of Local Government (403) 873-7725).

Road transport is concentrated in the western Northwest Territories. Chief of the Highways Division of the GNWT Department of Public Works is J.R. Bentley (403) 873-7328). The commercial trucking industry is regulated by the Highway Transport Board of the GNWT Department of Justice and Public Services, (Executive Secretary, Dale Thomson (403) 873-7494).

Water transport is an important mover of heavy goods. Barge traffic is heavy on the Mackenzie River during the summer. Service is supplied by Northern Transportation Co. Ltd. and a number of private operators. In the eastern Arctic the annual sealift by Transport Canada is assisted by the Canadian Coast Guard. David Nicholson is Superintendent of the marine operations section of the GNWT Department of Public Works (403) 873-7801).

Registration and licensing of motor vehicles is handled by Motor Vehicles of the Department of Justice and Public Services. Registrar is Angie Maksymowich (403) 873-7406).

MISCELLANEOUS PUBLIC SERVICES

There are a number of other services available to northern residents:

1. Recreation: the GNWT Department of Local Government, Recreation Division, provides assistance with facilities and programming. Local communities have their own recreation committees. Chief of the Recreation Division is Dennis Adams (403) 873-7781.
2. Legal: The GNWT Department of Justice and Public Services provides the following:
 - a) Legal aid services through the Legal Services Board. Executive Director is Allan McChesney (403) 873-7450.
 - b) Land titles, companies, documents registries: Registrar, Gary McDougall (403) 873-7490, 7419.
 - c) Human rights, labour standards complaints: Head of labour services is Eric Smith (403) 873-7486.
3. Housing :
 - a) NWT Housing Corporation: President, Vic Irving (403) 873-7850.
 - b) Local Housing Associations or Authorities.
 - c) Some native associations are also involved in building, e.g. Inuit Non-profit Housing Corp. , an arm of Inuit Tapirisat of Canada (Manager, Doug Smith (613) 238-1549, Ottawa).
4. Local government services provided through the GNWT Department of Local Government:
 - a) Development division: Chief, Ross McKinnon (403) 873-7428.
 - b) Municipal Affairs division: Chief, Norm Macleod (403) 873-7329.
 - c) Town Planning division: Chief, Al Menard (403) 873-7425.
5. Consumer services: provided through the GNWT Department of Justice and Public Services. Chief of the Consumer Services Division is Shirley Sorenson (403) 920-8055.

6. Vital Statistics: registration and insurance, professional and business licensing is handled through the Vital Statistics Division of the GNWT Department of Justice and Public Services. Registrar is A. P. Matheson (403) 873-7404.
7. Public utilities: the NWT Public Utilities Board deals with applications by utilities operating in the NWT as suppliers of electricity or natural gas. Executive secretary is Dale Thomson (403) 873-7494.
8. Liquor Control system: this is responsible for the purchase, distribution and sale of alcoholic beverages to residents of the NWT. The General Manager, located in Hay River is Ed Pugh (403) 874-2100.
9. Emergency Measures: services previously provided through the GNWT Department of Renewable Resources. It now comes under Regional Operations of the Executive Secretariat. Emergency Measures Officer is Max Rispin (403) 873-7554.

V. IMPACT COMMUNITIES

This section provides brief profiles of the four impact communities. Nanisivik is included along with Arctic Bay because there is some overlap of services. Services available and the individuals delivering them are identified.

ARCTIC BAY

Hamlet, Mayor Levi Kalluk (819) 439-9950

Population: 397

Labor Force: 189

Labor Pool: 117

Current demand: 79

(Boreal Planning Associates, February, 1982).

Power

NCPC diesel generator.

NCPC Area Office: Eric Donkin (819) 439-9948.

Water

Hamlet water truck delivery.

Waste

Hamlet pickup.

Transportation

Landing strip: 1600' x 75', gravel, substandard, no fuel, unlicensed, unmaintained. (The strip at Nanisivik services Arctic Bay as well; the one at Arctic Bay itself is basically unused).

Scheduled: Nordair via Nanisivik/Frobisher

Kenn Borek/First Air via Nanisivik/Resolute

Road

27 km Arctic Bay - Nanisivik.

Water

Barge: Ministry of Transport from Montreal.

Communications

Bell via Anik (local, long distance)

CBC radio (microwave)

Community radio

CBC TV - Anik

Protection

RCMP - 2 man detachment, **Nanisivik**. Regular weekly visits to Arctic Bay, available on call.

Fire

Volunteer 8 person.

Medical Services

Two bed, two crib nursing station - "Meal. Services" , (Facility due to be replaced). Two nurses: **Enid** Howell, Olive McGinnes, (819) 439-8816. Visiting GPs, dentists. Air ejaculation - **Frobisher**.

GNWT Office

Field service officer (half time): **Rebecca Williams**; Social worker (full time): **Rebecca Williams**, office: (819) 439-8827, 8812; residence (819) 439-8808

Administrative clerk: **Nutararjuk Arnauyomayuq** (half time)

GNWT DPW Maintenance Supervisor: **Bob Barnabus**, warehouse/garage: (819) 439-9953; residence (819) 439-8839

GNWT Fish and Wildlife Officer: **Fred Elias**, office: (819) 439-9945; residence: (819) 439-8832

Committees: 18 - Plan is to consolidate in order to reduce the number of committees. It is considered too unwieldy at present.

Education

Inujaq school - K-9, Principal: B. Menton school (819) 439-8843; residence (819) 439-9952 (probably leaving summer, 1982).

5 teachers: Brian and Dorothy Menton, Mr. and Mrs. Robert Fitzgibbon (residence: 819-439-8854). Mrs. Fitzgibbon on maternity leave 1981-82; returning to work 1982-83. Howard and Sondra Marshall (residence: 819-439-8822) probably leaving summer 1982. 3 classroom assistants: Leah Qaqasuk, Iga Muckpa, Edna Elias

Local Education Authority: Arctic Bay Education Society

School year: September 2 - June 26

Vocation and continuing education: resident adult educator, Carmen Kilukishak office: 819-439-9913, residence: 819-439-8857

Housing

NWTHC units: (1981) 68

GNWT staff housing: 8

(1979) other: one Federal, two Municipality, two company, one other · NWTHC representative Russ Anderson comes from Frobisher approximately every 6 weeks.

Recreation

Community Hall, Recreation Society.

NANISIVIK

No settlement council - mining development area.

Population

December 1979: 291.

Power

Nanisivik Mines - diesel generators.

Water

Utilidor.

Waste

Utilidor. Solid waste pickup.

Transportation

Landing strip: 6400' x 150', gravel, beacon

Operator: Transport Canada. Fuel, oil

Schedules: Nordair via Frobisher Bay

Kenn Borek/First Air via Resolute.

Road

27 km Nanisivik - Arctic Bay.

Water

Barge: Operator - Transport Canada from Montreal.

Communications

Mail 5 times a week

Bell via Anik (local, long distance)

Community radio (CBC FM feed from Toronto)

CBC TV - English, French (Anik)

Protection

RCMP 2 man detachment: telephone 819-436-7474

Corporal Norbert Sibelleaugh

S/Cst. Simeone Keenainak

JP: Ian Ipsdall.

Fire:

Volunteer, hydrants, fire detectors and alarm, sprinklers in major buildings .

GNWT

Field Service Officer half time: Janet Armstrong: 819-436-7404

Education

School: K-8, Principal: J. McPherson

3 teachers, 1 classroom assistant

Local Education Authority: Nanisivik Education Committee

school year: August 25 - June 18

Vocational and continuing education: half time resident adult educator - Janet Armstrong 819-436-7328.

Housing

NWTHC units (1981)

CMHC sec 59: 15

GNWT staff housing: 15

Other: Nanisivik Mines

Recreation

Nanisivik Mines Ltd.

Nursing station

Betty Vera 819-436-7482

GRISE FIORD

Settlement, Chairman: Gamalliel Akeeagok.

Population

100

Labor Force: 56

Labor Pool: 34

Current demand: 25

(Boreal Planning Associates, February 1982).

Power

Diesel generator - NCPC.

Water

Delivery contracted to settlement council.

Waste

Pickup contracted to council.

Transportation

Landing strip: 1850' x 80' - gravel, beacon

Operated by GNWT, no services, facilities

Scheduled: Kenn Borek Air via Resolute.

Water

Barge service - Transport Canada from Montreal.

Communications

Telephone: Bell via Anik (local, long distance), community radio .

Protection

RCMP 2 man detachment

Cpl. R.H. (Bob) Peterson (819) 980-9912

S/Cst. Pijamini

Fire: Volunteer 8 person.

Medical Services

Nursing station - 4 bed, 2 crib. "Meal. Services:" one nurse, Daphne Orienti, R. N., M.D. (819) 980-9923; one lay dispenser. Visiting Specialists.

GNWT

Settlement Secretary does work of Field Service Officer, Social Worker: (819) 980-9934 Lazarus Akeeagok.

Field Service Clerk: Peepeelee Pijamini

Settlement Maintenance Supervisor: Aksakjuk Ningiuk

Building Maintenance Helper: G. Akeeagok

Custodial worker: P. Nungaq

Education

Unimmak School - K-8, Principal, Ian Smith (819) 980-9921, two teachers (teachers leaving summer 1982) ; 1 classroom assistant , Joanna Kiguktak

Local Education Authority: Grise Fiord Education Committee

School year: August 5 - June 1

Housing

NWTHC units - (1981) 19

GNWT staff housing - 3

Commercial accommodation - Grise Fiord

Hotel - 7 rooms, 14 people, cooking facilities, lounge

Recreation

Small community hall, playground.

POND INLET

Hamlet, Mayor, Pierre Quasaq (819) 899-8961

Population: 669

Labor Force: 351

Labor Pool: 231

Current demand: 220

(Boreal Planning Associates, February 1982).

Settlement Manager: Simon Merkosak - office: (819) 899-8934, 8935;
residence (819) 899-8973

Secretary: Nellie Saunders

Power

Diesel generator, NCPC.

Water

Hamlet water truck delivery.

Waste

Pickup contracted to council.

Transportation

Landing strip: 4000' x 100', gravel, beacon, no services, facilities limited. Operated by GNWT

Scheduled: First Air via Hall Beach, Nanisivik, Frobisher Bay
Kenn Borek Air via Resolute.

Water

Barge service, Transport Canada from Montreal.

Communications

Bell via Anik (local, long distance)

CBC radio (Anik), community radio

CBC-TV (Anik), community TV.

Protection

RCMP 2 man detachment

Cpl. Chris Bergman (819) 899-8822

S/Cst. Lew Phillip

JP: Elijah Erkloo

Coroner: D. Mablick

Fire: Volunteer 12 person, call boxes throughout community connected to siren.

Medical Services

7 bed, 1 crib nursing station. "Meal. Services": 3 nurses, Jack Lichter (nurse in charge (819) 899-8840.

Visiting GPs, specialists, dentists. Evacuation to Frobisher Bay.

GNWT

Field Service Officer: David Mablick - office (819) 899-8816; residence (819) 899-8902

Social worker: Jako Aooloo - office (819) 899-8818; residence (819) 899-8855

Alcohol Committee Chairman - Paul Koolerk - residence (819) 899-8987

Economic Development office: Dave Monteith - office (819) 899-8988, residence (819) 899-8853

DPW: Titus A100100 - office (819) 899-8813, residence (819) 899-8839

Education

Takijualuk School K-10 . Principal, Noel McDermott - school (819) 899-8864, residence (819) 899-8941

9 teachers, 5 classroom assistants

Local Education Authority: Pond Inlet Education Committee

School year: August 11 - June 8

Vocational and Continuing Education: Two adult educators - Elijah Erkloo (819) 899-8837, Lazarus Arreak

Home management educator: Mary Ann Love, (819) 899-8883

Housing

NWTHC units (1981): 111

GNWT staff housing: 13

Commercial accommodation: **Toohoonik Sagoonik**

Hotel - 11 rooms, 42 people, central bath/shower, dining room, TV lounge.

Recreation

Community hall, school gym, playground, recreation committee.

RESOLUTE BAY

Settlement, Chairman - George Eckalook.

Population: 175

Labor Force: 100

Labor Pool: 85

Current demand: 109

(Boreal Planning Associates, February 1982).

Power

NPCPC diesel generator

Bill Nye - (819) 252-3645

Water

Townsite on utilidor

Air terminal, administration area - piped

South camp, some airport buildings - trucked, privately contracted.

Water

Piped

Solid waste pickup.

Fuel

Imperial Oil distribution plant.

Transportation

Landing strips: 6500' x 200',

4000' x 150', gravel, beacon, fuel, oil, servicing.

Operated by Transport Canada, contracted to Tower Co. (1961) Ltd.

Supt. , Mr. Goodman (819) 252-3925.

Scheduled: PWA via Edmonton

Nordair via Montreal

Charter: Kenn Borek Air and others.

Water

Barge service. Transport Canada from Montreal.

Communications

Mail: twice weekly

Bell via Anik (local, long distance)

CBC radio: Anik

CBC TV: Anik

Protection

RCMP 2 man detachment - (819) 252-3817

Cst. Dan Palmer

Cpl. John Jastey

JP : Alvin Galvin

Coroners: R. Galvin, T. Manik, M.P. Pembroke

Fire: Volunteer 10 person, hydrant system.

Medical Services

3 bed nursing station, "Meal. Services": 2 nurses, Mary Davis (819) 252-3844, 3703; Kay Semple (22/4/82 out on sick leave until May 1982).

Visiting GPs, specialists, dentists. Evacuation via Frobisher or Yellowknife.

GNWT

Elizabeth Allakarialak, social worker (part time); office (819) 252-3865; residence (819) 252-3717

Field Service Officer, Andrew Tagak - office (819) 252-3753; residence (819) 252-3658

DPW: Dave Purchase - tradeshop (819) 252-3655; residence (819) 252-3707

GNWT Wildlife Officer: John Stephenson; Assistant: Simeonie Amarualik

Education

(Facility to be replaced - possibly 1984)

Qarmartalik School - K - 8. Principal, Mike Pembroke - (819) 252-3657; residence (819) 252-3888 (Pembrokes leaving summer 1982).

Three teachers, Mike and Elaine Pembroke, Cathy Purchase - residence (819) 252-3707, one classroom assistant: Mary Kalluk
Local Education Authority: Resolute Bay Education Committee
Secretary: Susan Salluviniq (819) 252-3705; Chairman: Andrew Tag* (819) 252-3658
School year: August 6 - June 5

Housing

NWTHC units: (1981) 31
GNWT staff housing: 19
NWTHC Board of Directors Member: Herodius Kalluk (819) 252-3744
Housing Secretary: Jane Tagak (819) 252-3658
Commercial accommodation: The Staff House (Airhotel) - 12 rooms, 24 people, dining room, TV lounge, central showers (Base); International Explorer's Home - accommodates 10, meals included (Village); Narwhal - accommodates approximately 50 people, meals included (Base).

Recreation

Community hall (frozen up winter 81-82), Recreation committee.

SOURCES OF INFORMATION

The information contained in this report was drawn mainly from telephone or personal contacts. The 1981 NWT Data Book, 1981 GNWT Annual Report, and data on labour force statistics with regard to the impact communities put together by Boreal Planning Associates, February, 1982 were the major written sources of information. Following is a partial list of the individuals who provided information helpful in preparing this paper:

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